 09	9-02-1998			
FORM PTO-1595 RE (Rev. 6-93)	00805613	EET U.S. DEPARTMENT OF COMMERCE Patent and Trademark Office Attorney Docket: 98 P 7630 US		
To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.				
Name of conveying party(ies):		nd address of receiving party(ies)		
Shmuel Shaffer, William J. Beyda, Mark Skrzyn Florin M. Gheorghiu Additional name(s) of conveying party(ies) attached?Ye	nski and Name::	Siemens Business Communication Systems Inc. Address: Intellectual Property Department		
3. Nature of conveyance: _x_ Assignment Merger		Idress: 4900 Old Ironsides, M/S 210		
Security Agreement Change of Na Other Execution Date(s): August 14, 1998, August 6, 1998 August 6, 1998, and August 6, 1998, respectively	City: <u>San</u> - Additional	name(s) & address(es) attached?Yes _X_No		
4. Application number(s) or patent number(s): If this document is being filed together with a new application, the execution date of the application is:August 14, 1998,August 6, 1998, August 6, 1998, August 6, 1998, Respectively A. Patent Application No.(s) B. Patent No.(s) Additional numbers attached?Yes _X_No				
Name and address of party to whom corresponden concerning document should be mailed:	ice 6. Total nui	mber of applications and patents involved: _1_		
Name: Elsa Keller Internal Address: Siemens Corporation	Enc	e (37 CFR 3.41)		
Intellectual Property Department Street Address: 186 Wood Avenue South City: Iselin State: NJ ZIP: 08830	8. Deposit /19	Account No.		
1/25/1998 JSHABAZZ 00000129 192179 09135985 DO NOT USE THIS SPACE				
9. Statement and signature To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.				
Rosa S. Kim Name of Person Signing Total number of pages including cover	Signature sheet, attachments, and document:	8-14- 1 8 Date		

ASSIGNMENT

For good and valuable consideration, We, SHMUEL SHAFFER, a U.S. citizen residing at 1211 Cowper Street, Palo Alto, CA 94301; WILLIAM J. BEYDA, a U.S. citizen residing at 21580 Edward Way, Cupertino, California 95014; MARK SKRZYNSKI, a U.S. citizen residing at 217 Stockton Avenue, Capitola, CA 95010; and FLORIN M. GHEORGHIU, a U.S. citizen residing at 5888 Antigua Drive, San Jose, CA 95120,

Hereby sell, assign and transfer to SIEMENS BUSINESS COMMUNICATION SYSTEMS, INC., a corporation of the State of Delaware, having a principal place of business at, 4900 Old Ironsides Drive, Santa Clara, California 95054, hereinafter "Assignee", its successors, assigns and legal representatives, the entire right, title and interest in and for the United States and all foreign countries, in and to any and all improvements which are disclosed in the application for United States Letters Patent, which has been executed by the undersigned concurrently herewith, and is entitled:

APPARATUS AND METHOD FOR AUTOMATED VOICE ANALYSIS IN ACD SILENT CALL MONITORING

and in and to said application and all divisional, continuing, substitute, renewal, reissue, and all other applications for Letters Patent which have been or shall be filed in the United States and all foreign countries on any of said improvements; and in and to all original and reissued patents which have been or shall be filed in the United States and all foreign countries on said improvements;

Agree that said Assignee may apply for and receive Letters Patent for said improvements in its own name; and that, when requested, without charge to but at the expense of said Assignee, its successors, assigns and legal representatives, to carry out in good faith the intent and purpose of this assignment, the undersigned will execute all divisional, continuing, substitute, renewal, reissue, and all other patent applications on any and all said improvements; execute all rightful oaths, assignments, powers of attorney and other papers; communicate to said Assignee, its successors, assigns, and legal representatives, all facts known to the undersigned relating to said improvements and the history thereof; and generally do everything possible which said Assignee, its successors, assigns or legal representatives shall consider desirable for aiding in securing and maintaining proper patent protection for said improvements and for vesting title to said improvements and all applications for patents and all patents on said improvements, in said Assignee, its successors, assigns and legal representatives; and

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Covenant with said Assignee, its successors, assigns and legal representatives that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned.

ACKNOWLEDGEMENTS

ACKNO WEEDGEMENTS			
	Shmuel SHAFFER	Shaffen	
State of California)	7	IF AND TO SEE A SE	
) ss.:	N N	JEANETTE L. TAPLIN Commission # 1162119	
County of Santa Clara)	Z V	Notary Public - California Santa Clara County My Comm. Expires Nov 20, 200	
On this day of August, Public, personally appeared Shmu whose name is subscribed to the v executed the same in his authorize the person, or the entity upon beha ment.	nel Shaffer, personally know thin instrument and ack ed capacity, and that by si	L. Taplin Notary nown to me to be the person nowledged to me that he gnature on the instrument	
WITNESS my hand and official s	eal.	JEJEANETTE L. TARNIN Commentsion # 1 (22) 19 Notaty Public Colifornia \$\frac{7}{2} \text{S} Notaty Clard County No Samuel Expires Nov 20, 2000	
Signature of Notary Public			
	ACKNOWLEDG	<u>EMENTS</u>	
	William J. BRYDA	ezdy	
State of California)	,		
County of Santa Clara) ss.:			
On this day of <u>August</u> , Public, personally appeared <u>Willi</u> person whose name is subscribed that he executed the same in his a instrument the person, or the entit the instrument.	to the within instrument a uthorized capacity, and the	nat by signature on the ne person acted, executed	
WITNESS my hand and official s	Seal. V	JEANETTE L. TAPLIN commission # 1162119 tary Public - California Santa Clara County comm. Expires Nov 20, 2001	
Signature of Notary Public			

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ACKNOWLEDGEMENTS

State of California County of Santa Clara On this day of August, 1998, before me, Jeanette L. Taplin, Notary Public, personally appeared Mark Skrzynski, personally known to me to be the person whose name is subscribed to the within instrument and acknowledged to me that he executed the same in his authorized capacity, and that by signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument. JEANETTE L. TAPLIN Commission # 1162119 WITNESS my hand and official seal. Notary Public - California Santa Clara County My Comm. Expires Nov 20, 2001 Signature of Notary Public ACKNOWLEDGEMENTS -Isir M. Ghe FLORIN M. GHEORGHIU State of California County of Santa Clara On this day of August, 1998, before me, Jeanette L. Taplin, Notary Public, personally appeared Florin M. Gheorghiu, proved to me on the basis of satisfactory evidence to be the person whose name is subscribed to the within instrument and acknowledged to me that he executed the same in his authorized capacity, and that by signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument. JEANETTE L. TAPLIN WITNESS my hand and official seal. Commission # 1162119 Notary Public - California Santa Clara County My Comm, Expires Nov 20, 2001

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