

09-14-1998

1 SHEET

U.S. DEPARTMENT OF COMMERCE  
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To the Honorable Commissioner.

100827280

the attached original documents or copy thereof.

## 1. Name of conveying party(ies):

Jonathan M. Wineberg  
Neil D. Pundit  
Arunachalam RavichandranAdditional name(s) of conveying party(ies) attached? ☐ Yes ☒ No

## 3. Nature of conveyance:

- ☒ Assignment ☐ Merger  
☐ Security Agreement ☐ Change of Name  
☐ Other \_\_\_\_\_

Execution Date: 8/28/98

## 2. Name and address of receiving party(ies):

Name: EIS International, Inc.

Internal Address: \_\_\_\_\_

Street Address: 555 Herndon Parkway

City: Herndon State: VA ZIP: 20170

Additional name(s) & address(es) attached? ☐ Yes ☒ No

## 4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is: 8/28/98

## A. Patent Application No.(s)

09/03/1998 STHORNTD 00000039 09143536

02 FC:561

40.00 GP

## B. Patent No.(s)

Additional numbers attached? ☐ Yes ☒ No

## 5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Laurence J. Marhoefer

Internal Address: Lane, Aitken & McCann  
Suite 901

Street Address: 2600 Virginia Ave., N.W.

City: Washington, State: DC ZIP: 20037

## 6. Total number of applications and patents involved: 1

7. Total fee (37 CFR 3.41):..... \$ 40.00

- ☒ Enclosed  
☐ Authorized to be charged to deposit account

## 8. Deposit account number:

12-0275

(Attach duplicate copy of this page if paying by deposit account)

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## 9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Laurence J. Marhoefer  
Name of Person Signing

Signature

28 August 1998

Date

Total number of pages comprising cover sheet:

1

OMB No. 0651-0011 (exp. 4/94)

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PATENT  
REEL: 9439 FRAME: 0471

A-21098

ASSIGNMENT

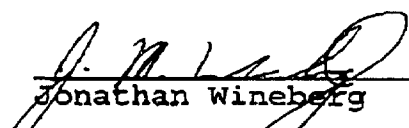
WHEREAS, Jonathan M. Wineberg of 808 Wilkinson Dr., N.E., Leesburg, VA; Neil D. Pundit of 12915-106 Alton Square, Herndon, VA, and Arunachalam Ravichandran of 36-4 Ft. Evans, Apt. 1, Leesburg, VA. (hereinafter "Assignors"), are the inventors of an invention entitled CALL CENTER OUTBOUND/INBOUND BALANCE SYSTEM, set forth in an application for Letters Patent of the United States; and

WHEREAS, EIS International, Inc., having a principal place of business at 555 Herndon Parkway, Herndon, VA 20170, (hereinafter "Assignee") is desirous of acquiring or has acquired an interest therein and would like to have a document suitable for recording that interest;

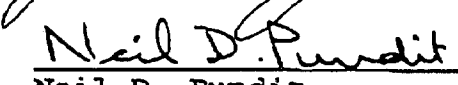
NOW THEREFORE, in consideration of the sum of One Dollar (\$1.00) and other good and valuable consideration, the receipt of which is hereby acknowledged, Assignors, by these presents do sell, assign and/or transfer, or acknowledge that they have sold, assigned and/or transferred unto Assignee and Assignee's successors, legal representatives, heirs and assigns, the full and exclusive right, title and interest in the United States of America and all foreign countries to the said invention as described in the specification executed by Assignors on the 28<sup>th</sup> day of August, 1998, (and Assignors hereby authorize Assignee's attorneys, authorized to prosecute said application, to here insert the serial number and filing date of said application, when known: \_\_\_\_\_ filed \_\_\_\_\_), preparatory to obtaining Letters Patent of the United States therefor, to said application, to all Letters Patent in the United States and all foreign countries which have been or may be granted on said invention, to all divisions, continuations and continuations-in-part of said application, to all reissues, reexaminations, and extensions of said Letters Patent, and to all rights respecting the invention that are accorded by international

treaty; said invention, all of said applications for Letters Patent, all Letters Patent therefor, and all of said treaty rights to be held and enjoyed by Assignee for Assignee's own use and behoof and for Assignee's legal representatives, successors, heirs, and assigns, to the full end of the term of said Letters Patent and any extensions thereof, as fully and entirely as the same would have been held by Assignors had this assignment and sale not been made; and for the same consideration, Assignors hereby covenant and agree that Assignors will, whenever counsel of Assignee, or counsel of Assignee's successors, legal representatives, heirs or assigns, shall advise that any proceeding in connection with Letters Patent for said invention in any country, including interference proceedings, is lawful and desirable, or that any division, continuation or continuation-in-part of any application for Letters Patent, or any reissue or extension of any Letters Patent, obtained or to be obtained thereon, is lawful and desirable, sign all papers and documents, take all lawful oaths, and do all acts necessary or required to be done for the procurement, maintenance, enforcement and defense of Letters Patent for said invention, without charge to Assignors, Assignors' successors, legal representatives, heirs and assigns, but at the cost and expense of Assignee, its successors, legal representatives, heirs, and assigns; and Assignors hereby request the U.S. Commissioner of Patents and Trademarks and similar officials of foreign countries to issue any of said Letters Patent to be granted to Assignee.

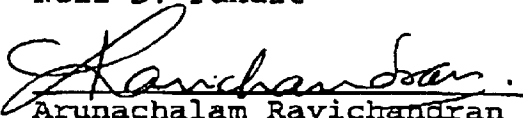
Date: 8/28/98

  
Jonathan Wineberg X

Date: 8/28/98

  
Neil D. Pundit X

Date: 8/28/98

  
Arunachalam Ravichandran X