

(Rev. 6-93)

PATENTS ONLY



OMB No. 0651-0011 (exp. 4/94)

Tab settings

To the Honorable Commissioner of Patents and Trademarks. Please record this document.

101022948

of.

1. Name of conveying party(ies):

2. Name and address of receiving party(ies):

Timothy Bean and Kevin McPartlan

Name: Aspect Telecommunications Corporation

Internal Address:

3. Nature of conveyance:

- Assignment
- Security Agreement
- Other
- Merger
- Change of Name

Street Address: 1730 Fox Drive

City: San Jose State CA ZIP 95131

Additional name(s) & address(es) attached? Yes No

Execution Date: March 31, 1999

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is

A. Patent Application No.(s)

09/259,981

Additional numbers attached? Yes No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: BLAKELY SOKOLOFF TAYLOR & ZAFMAN, LLP

Internal Address: Seventh Floor

Street Address: 12400 Wilshire Boulevard

City: Los Angeles State: CA ZIP: 90025

6. Total Number of applications and patents involved:

1

7. Total fee (37 CFR 3.41).....\$ 40.00

- Enclosed
- Authorized to be charge to deposit account

8. Deposit Account Number: 02-2666

(Attach duplicate copy of this page if paying by deposit account)

04/27/1999 JSHABAZZ 00000134 09259981

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(40.00 DP)

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9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Stephen Warhola, Reg. No. 43,237

Name of Person Signing

Signature

4/19/99

Date

Total number of pages comprising cover sheet, attachments, and document: 5

Mail documents to be recorded with required cover sheet information to:

Assistant Commissioner for Patents

Box Assignments

Washington, D.C. 20231

Docket No. 02950.P010

md 4.22.99

No.: 02950.P010 (For Execution After Filing Patent Application)

In consideration of good and valuable consideration, the receipt of which is hereby acknowledged, We
the undersigned, Timothy Bean and Kevin McPartlan

hereby sell, assign, and transfer to Aspect Telecommunications Corporation
a corporation of California, having a principal place of business at
1730 Fox Drive, San Jose, CA 95131-2312, ("Assignee"),
and its successors, assigns, and legal representatives, the entire right, title, and interest for the
United States and all foreign countries, in and to any and all improvements that are disclosed in
the application for the United States patent that was filed March 1, 1999 and assigned
Application No. 09/259,981 and is entitled

A METHOD AND APPARATUS FOR ROUTING A TRANSACTION

WITHIN A NETWORK ENVIRONMENT

and in and to said application and all divisional applications, continuation applications,
continued prosecution applications, continuation-in-part applications, substitute applications,
renewal applications, reissue applications, reexaminations, extensions, and all other patent
applications that have been or shall be filed in the United States and all foreign countries on
any of said improvements; and in and to all original patents, reissued patents, reexamination
certificates, and extensions that have been or shall be issued in the United States and all
foreign countries on said improvements; and in and to all rights of priority resulting from the
filing of said United States application;

agree that said Assignee may apply for and receive a patent or patents for said
improvements in its own name; and that, when requested, without charge to, but at the
expense of, said Assignee, its successors, assigns, and legal representatives, to carry out in
good faith the intent and purpose of this Assignment, the undersigned will execute all divisional
applications, continuation applications, continued prosecution applications, continuation-in-part
applications, substitute applications, renewal applications, reissue applications, reexaminations,
extensions, and all other patent applications on any and all said improvements; execute all
rightful oaths, assignments, powers of attorney, and other papers; communicate to said
Assignee, its successors, assigns, and representatives all facts known to the undersigned
relating to said improvements and the history thereof; and generally assist said Assignee, its
successors, assigns, or representatives in securing and maintaining proper patent protection
for said improvements and for vesting title to said improvements, and all applications for
patents and all patents on said improvements, in said Assignee, its successors, assigns, and
legal representatives; and

covenant with said Assignee, its successors, assigns, and legal representatives that no
assignment, grant, mortgage, license, or other agreement affecting the rights and property
herein conveyed has been made to others by the undersigned, and that full right to convey the
same as herein expressed is possessed by the undersigned.

Date: _____, 19 ____ Name: Timothy Bean
 Date: _____, 19 ____ Name: Kevin McPartlan
 Date: _____, 19 ____ Name:
 Date: _____, 19 ____ Name:
 Date: _____, 19 ____ Name:
 Date: _____, 19 ____ Name:

State of: _____ }
 County of: _____ } SS. Assignment Document Return Address:
 BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP
 12400 Wilshire Blvd., Seventh Floor
 Los Angeles, California 90025-1026
 (408) 720-8598

On this _____ day of _____ 19 __, before me, _____,
 the undersigned Notary Public, personally appeared _____

personally known to me proved to me on the basis of satisfactory evidence to
 be the person(s) whose name(s) subscribed to the within instrument, and
 acknowledged that _executed it.
 WITNESS my hand and official seal.

 Notary's Signature

No.: 02950.P010 (For Execution After Filing Patent Application)

In consideration of good and valuable consideration, the receipt of which is hereby acknowledged, We
the undersigned, Timothy Bean and Kevin McPartlan

hereby sell, assign, and transfer to Aspect Telecommunications Corporation
a corporation of California, having a principal place of business at
1730 Fox Drive, San Jose, CA 95131-2312, ("Assignee"),
and its successors, assigns, and legal representatives, the entire right, title, and interest for the
United States and all foreign countries, in and to any and all improvements that are disclosed in
the application for the United States patent that was filed March 1, 1999 and assigned
Application No. 09/259,981 and is entitled

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applications that have been or shall be filed in the United States and all foreign countries on
any of said improvements; and in and to all original patents, reissued patents, reexamination
certificates, and extensions that have been or shall be issued in the United States and all
foreign countries on said improvements; and in and to all rights of priority resulting from the
filing of said United States application;

agree that said Assignee may apply for and receive a patent or patents for said
improvements in its own name; and that, when requested, without charge to, but at the
expense of, said Assignee, its successors, assigns, and legal representatives, to carry out in
good faith the intent and purpose of this Assignment, the undersigned will execute all divisional
applications, continuation applications, continued prosecution applications, continuation-in-part
applications, substitute applications, renewal applications, reissue applications, reexaminations,
extensions, and all other patent applications on any and all said improvements; execute all
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Assignee, its successors, assigns, and representatives all facts known to the undersigned
relating to said improvements and the history thereof; and generally assist said Assignee, its
successors, assigns, or representatives in securing and maintaining proper patent protection
for said improvements and for vesting title to said improvements, and all applications for
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legal representatives; and

covenant with said Assignee, its successors, assigns, and legal representatives that no
assignment, grant, mortgage, license, or other agreement affecting the rights and property
herein conveyed has been made to others by the undersigned, and that full right to convey the
same as herein expressed is possessed by the undersigned.

Date: _____, 19 __

Name: Timothy Bean

Date: March 31, 19 99

Kevin McPartlan
Name: Kevin McPartlan

Date: _____, 19 __

Name: _____

Date: _____, 19 __

Name: _____

Date: _____, 19 __

Name: _____

Date: _____, 19 __

Name: _____

State of: _____ }

Assignment Document Return Address:

County of: _____ }

SS. BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP
12400 Wilshire Blvd., Seventh Floor
Los Angeles, California 90025-1026
(408) 720-8598

On this _____ day of _____ 19 __, before me, _____,
the undersigned Notary Public, personally appeared _____

personally known to me proved to me on the basis of satisfactory evidence to
be the person(s) whose name(s) subscribed to the within instrument, and
acknowledged that executed it.

WITNESS my hand and official seal.

Notary's Signature