(Rev 5-			RECORDATION F		3. DEPARTMENT OF COMMERC Patent and Trademark Offic
S&H 8/ To the		nissioner of Patents and		101104817	nts or copy thereof.
1.	Name of cor	veying party(ies):			
	Charles WO Rene SOTOL				
2.	Name and a	dress of receiving	party(ies):		_
	4050 Legato Fairfax, VA	Road, 6th Floor	STEMS, INCORPO	RATED	1354084
3.	Nature of co 		ment	_ Merger _ Change of Name	Jc54
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ASSIGNMENT

WHEREAS: (FULL NAME(S) AND POST OFFICE ADDRESS(ES) (including country)OF INVENTOR(S)

Chase Wolfinger Markgrafenstr. 60 40545 Düsseldorf Germany Rene Sotola 2357 Spotswood Place Boulder, CO 80304 USA

(hereinafter, referred to as ASSIGNOR), has/have invented certain new and useful improvements in an invention entitled

(TITLE OF INVENTION)

Automatic Work Progress Tracking And Optimizing Engine For A Telecommunications Customer Care And Billing System

(COMPLETE EITHER (a), (b), (c) or (d)

(a) for which an application for United States Letters Patent is being executed and filed concurrently herewith;

(b) for which an application for United States Letters Patent was executed on _____;

(c) for which an application for United States Letters Patent was filed on _______,
 Serial No. ______;

(d) for which United States Letters Patent No. _____ has issued on

WHEREAS: (FULL NAME AND ADDRESS (including country) OF ASSIGNEE (if a corporation, so state and identify state/country of corporation)

> AMERICAN MANAGEMENT SYSTEMS, INCORPORATED 4050 Legato Road, 6th Floor, Fairfax, Virginia 22033 (a Delaware Corporation)

(hereinafter referred to as ASSIGNEE), is desirous of acquiring the entire interest in, to and under said invention and in, to and under Letters Patent or similar legal protection to be obtained therefor in the United States and in any and all foreign countries.

NOW, THEREFORE, TO ALL WHOM IT MAY CONCERN: Be it known that in consideration of the payment by ASSIGNEE to ASSIGNOR of the sum of One Dollar (\$1.00), the receipt and sufficiency of which is hereby acknowledged, and for other good and valuable consideration, ASSIGNOR hereby sells, assigns and transfers to ASSIGNEE, its lawful successors and assigns, the full and exclusive right, title and interest to said invention in the United States and its territorial possessions and in all foreign countries and to all Letters Patent or similar legal protection in the United States and its territorial possessions and in any and all foreign countries to be obtained for said invention by said application or any continuation, division, continuation-in-part, reexamination, renewal, substitute, extension or reissue thereof or any legal equivalent thereof in a foreign country for the full term or terms for which the same may be granted; and authorize and request the Commissioner of Patents of the United States and any official of any foreign country whose duty it is to issue patents or legal equivalents thereto, to issue same for this invention to ASSIGNEE, its lawful successors and assigns.

ASSIGNOR hereby covenants that no assignment, sale, agreement or encumbrance has been or will be made or entered into which would conflict with this assignment and sale;

ASSIGNOR further covenants that ASSIGNEE will, upon its request, be provided promptly with all pertinent facts and documents relating to said application, said invention and said Letters Patent and legal equivalents in foreign countries as may be known and accessible to ASSIGNOR and will testify as to the same in any interference or litigation related thereto and will promptly execute and deliver to ASSIGNEE or its legal representative any and all papers, instruments or affidavits required to apply for, obtain, maintain, issue and enforce said application, said invention and said Letters Patent and said equivalents thereof in any foreign country which may be necessary or desirable to carry out the purposes thereof.

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IN WITNESS THEREOF, I/We have hereunto set hand and signed on the date indicated below; SIGNATURE(S) The signature(s) must correspond

with the name(s) of the inventor(s) above. INVENTOR(S)	DATE SIGNED	WITNESS(ES)
1) X / Charles Doffinger Charles Doffinger	x 7/7/94	Harriel 1/2
2) × Perio AAAA Rene Sotola	× 1/2/99	Harra Fotola
3)		
4)		

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