FORM PTO-1595 RF (Rev. 6-93) OM8 No 0651-0011 (exp. 4/94)	09-03	RM COVER SHEET - 1000	U	_	T OF COMMERCE d Trademark Office
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To the Honorable Commissioner of Patents					r copy thereof.
1. Name of conveying party(ies):	10113	4839	ss of receivin	g party(ies):	
Patrick J. McHugh Patrick Peterson		Name: <u>GTE Ir</u>	nternetworkin	g Incorporate	ed P
Peter Myton Dick		Internal Address			056
		miomar madro oo	•		38c √
Additional name(s) of conveying party(ies) attached?	Yes X No				00000
3. Nature of conveyance:			·····		0
	ır	Street Address:	140 Cambri	dgePark Driv	ve
Security Agreement Chang	e of Name				
Other	City: Cambridge	ge	State: MA	ZIP: 02140	
Execution Date: 8/19/99; 8/20/99; 8/20	/99	Additional name(s) & ad	dress(es) attached?	Yes	x No
If this document is being filed together with a A. Patent Application No.(s)	I new application,	B. Patent f		in is: <u>8/2</u>	0/29
	autional numbers attack				
Name and address of party to whom correst concerning document should be mailed:	spondence	6. Total number of	applications ar	nd patents invo	olved:
Name: Leonard Charles Suchyta		7. Total fee (37 CF	FR 3 41)	\$ 40.00	0
Internal Address: GTE Service Corporation			,		
		Enclosed			
		X Authorized to	be charged t	o deposit acco	ount
Street Address: 600 Hidden Ridge, HQE03	G13	8. Deposit account	number:		
		07-2339			
City Irving State: TX	ZIP: 75038	(Attach duplicate	copy of this pag	e if paying by d	eposit account)
	DO NOT U	SE THIS SPACE			
9. Statement and signature. To the best of my knowledge and belief, the tithe original document. Floyd E. Anderson, Reg. No. 33,825 Name of Person Signing	Hay 0 E	Signature		8/25/9	true copy of
Total number o	pages including cove	er sheet, attachments, an	d document: 💆		

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(Form PTO--1595--Recordation Form Cover Sheet - page 1 of 3)

DOCKET NO: 98-437

ASSIGNMENT

For good and valuable consideration which we hereby acknowledge, we,

Patrick J. McHugh Patrick Peterson Peter Myton Dick

Residing, respectively, at

19 Dunbarton Road, Belmont, MA 02478

21 1/2 Inman Street, Cambridge, MA 02139

80 Lake Avenue, Melrose, MA 02176

sell and assign to *GTE INTERNETWORKING INCORPORATED*, a Delaware corporation, its successors and assigns, our invention in

SYSTEM AND METHOD FOR PROCESSING AND COLLECTING DATA FROM A CALL DIRECTED TO A CALL CENTER

and the application for United States Patent therefor executed concurrently herewith, and all Patents which may be granted therefor, and all divisions, reissues, continuations and extensions thereof, and authorize and request the Commissioner of Patents to issue all Patents on said invention or resulting therefrom to said Company as assignee of the entire interest, and covenant that we have full right so to do and agree that we will communicate to said Company or its representatives any facts known to us respecting said invention and testify in any legal proceeding, sign all lawful papers, execute all divisional, continuing and reissue applications, make all rightful oaths and generally do everything possible to aid said Company, its successors, assigns, and nominees, to obtain and enforce proper patent protection for said invention, in the United States and all foreign countries.

IN TESTIMONY WHE	REOF, we hereunto set our		
	Inventor	Fabrick Mill	
	Date	Patrick J. McHugh Sep. 19, 999	<u>.</u>
	Address	19 Dunbarton Road	
		Littleton, MA 01460	
Witness:		Witness:	
		Address:	
Date:		Date:	

PATENT REEL: 010203 FRAME: 0463

	Inventor		
		Patrick Peterson	
	Date		
	Address	21 ½ Inman Street	
		Cambridge, MA 02139	
Witness:		Witness:	
		Address:	
		Date:	
	Inventor		
	Date	Peter Myton Dick	
	Address	80 Lake Avenue	
		Melrose, MA 02176	
Witness:		Witness:	
		Address:	

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IN TESTIMONY WHEREOF, we hereunto set our hands and seals.

	Inventor		
	Date	Patrick J. McHugh	
	Date		
	Address	19 Dunbarton Road	
		Littleton, MA 01460	
Witness:		Witness:	
		Address:	
Date:		Date:	

PATENT REEL: 010203 FRAME: 0465

			\bigcirc	Docket No. 98-437
I	nventor /	Patrick Pe	terson	
Ι	Date _	8/201	199	
	Address	21 ½ Inmar		
()/) _	Cambridge	, MA 02139	
Witness:		Witness:	Vibha	Dati
Address: GC CAFT	AVE	Address: _	5 Benou	Park Lu -\$13 tou, MA-01803
Date: <u> 8/29/99</u>	, -// - /	Date:	8/20/	99
ί	nventor	The following the second	Note-	
Γ) Date	Peter Myto	on Dick	
A	Address –	80 Lake Av Melrose, M		
	_			
Witness: Pet Return		Witness:	Villa	Date
Address: 21/2 Inman St Combildge MA	1 02139	Address: _	5 Baron Berling	Park hu #13 Jan, MA-01803
Date: 8/20/99		Date:	8/20/99	