

09-08-1999

U.S. Department of Commerce  
Patent and Trademark Office

PATENT



101138062

RECORDATION FORM COVER SHEET  
PATENTS ONLY

TO: The Commissioner of Patents and Trademarks : Please record the attached original document(s) or copy(ies).

## Submission Type

- ☒ New
- ☐ Resubmission (Non- Recordation)
- Document ID # \_\_\_\_\_
- ☐ Correction of PTO Error
- Reel # \_\_\_\_\_ Frame # \_\_\_\_\_
- ☐ Corrective Document
- Reel # \_\_\_\_\_ Frame # \_\_\_\_\_

## Conveyance Type

- ☒ Assignment ☐ Security Agreement
- ☐ License ☐ Change of Name
- ☐ Merger ☐ Other \_\_\_\_\_

U.S. Government

(For Use ONLY by U.S. Government Agencies)

☐ Departmental File ☐ Secret File

Attorney Docket No: 002950.P013

10617 U.S. PTO  
09/384789  
09/27/99

## Conveying Party (ies)

☒ Mark if additional names of conveying parties attachedExecution Date  
Month Day Year

Name (1st party) Kevin McPartlan

08/11/99

Name (2nd party) Edward Komissarchik

08/16/99

Name (3rd party) Lauren O'Brien

08/16/99

Name (4th party) Robert Hayes

07/20/99

## Receiving Party

☐ Mark if additional names of receiving parties attached

Name (line 1) Aspect Telecommunications

Name (line 2) \_\_\_\_\_

Address (line 1) 1730 Fox Drive

Address (line 2) \_\_\_\_\_

Address (line 3) San Jose

California, U.S.A.

95131-2312

City

State/Country

Zip Code

☐ If document to be recorded is an assignment and the receiving party is not domiciled in the United States, an appointment of a domestic representative is attached. (Designation must be a separate document from Assignment.)

## Domestic Representative Name and Address

(Complete only if receiving party is not domiciled in the United States)

Enter for the first Receiving Party only.

Name \_\_\_\_\_

Address (line 1) \_\_\_\_\_

Address (line 2) \_\_\_\_\_

Address (line 3) \_\_\_\_\_

Address (line 4) \_\_\_\_\_

FOR OFFICE USE ONLY

Public burden reporting for this collection of information is estimated to average approximately 30 minutes per Cover Sheet to be recorded, including time for reviewing the document and gathering the data needed to complete the Cover Sheet. Send comments regarding this burden estimate to the U.S. Patent and Trademark Office, Chief Information Officer, Washington, D.C. 20231 and to the Office of Information and Regulatory Affairs, Office of Management and Budget, Paperwork Reduction Project (0651-0027), Washington, D.C. 20503. See OMB Information Collection Budget Package 0651-0027, Patent and Trademark Assignment Practice. DO NOT SEND REQUESTS TO RECORD ASSIGNMENT DOCUMENTS TO THIS ADDRESS.

Mail documents to be recorded with required cover sheet(s) information to:  
Commissioner of Patents and Trademarks, Box Assignments, Washington, D.C. 20231

PATENT  
REEL: 010258 FRAME: 0156

FORM PTO-1619B

OMB 0651-0027

Page 2

U.S. Department of Commerce  
Patent and Trademark Office  
**PATENT****Correspondent Name and Address**

Area Code and Telephone Number (303) -740-1980

Name Blakely, Sokoloff, Taylor & ZafmanAddress (line 1) 12400 Wilshire BoulevardAddress (line 2) Seventh FloorAddress (line 3) Los Angeles, California 90025-1026

Address (line 4) \_\_\_\_\_

**Pages**

Enter the total number of pages of the attached conveyance document.

#

1**Application Number (s) or Patent Number (s)**☐

Mark if additional numbers attached

Enter either the Patent Application Number or the Patent Number (DO NOT ENTER BOTH numbers for the same property).

Patent Application Number (s)

Patent Number (s)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Month Day Year

If this document is being filed together with a new Patent Application, enter the date the patent application was signed by the first named executing inventor.

**Patent Cooperation Treaty (PCT)**Enter PCT application number only if a  
U.S. Application Number has not been  
assigned.

PCT

PCT

PCT

PCT

PCT

PCT

**Number of Properties**

Enter the total number of properties involved.

#

**Fee Amount**

Fee Amount for Properties Listed (37 CFR 3.41):

\$

Method of Payment:

Deposit Account

Enclosed ☐Deposit Account ☐

(Enter for payment by deposit account or if additional fees can be charged to the account.)

Deposit Account Number: #

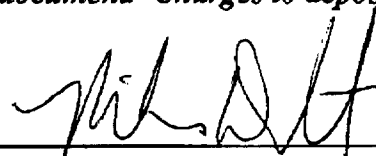
Authorization to charge additional fees:

Yes ☐No ☐**Statement and Signature**

*To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. Charges to deposit account are authorized, as indicated herein.*

Michael A. DeSanctis

39,957

11/17/99

Name of Person Signing

Registration No.

Signature

Date

Mail documents to be recorded with required cover sheet(s) information to:  
Commissioner of Patents and Trademarks, Box Assignments, Washington, D.C. 20231**PATENT**

REEL: 010258 FRAME: 0157

**CONTINUATION OF  
RECORDATION FORM COVER SHEET**

**PATENT**

**Conveying Party (ies)**

*Enter additional Conveying Parties*

☐

Mark if additional names of conveying parties attached

Name Katherine McElroy

Name John Rafter

Name Gary Lee Sorensen

Name David Glassman

Name

Name

Execution Date  
Month Day Year

07/20/99

07/20/99

08/05/99

08/10/99

**Receiving Party (ies)**

*Enter additional Receiving Party(ies)*

☐

Mark if additional names of receiving parties attached

Name (line 1)

Name (line 2)

Address (line 1)

Address (line 2)

Address (line 3)

City

State/Country

Zip Code

Name (line 1)

Name (line 2)

Address (line 1)

Address (line 2)

Address (line 3)

City

State/Country

Zip Code

☐

If document to be recorded is an assignment and the receiving party is not domiciled in the United States, an appointment of a domestic representative is attached. (Designation must be a separate document from Assignment.)

☐

If document to be recorded is an assignment and the receiving party is not domiciled in the United States, an appointment of a domestic representative is attached. (Designation must be a separate document from Assignment.)

**Application Number(s) or Patent Number(s)**

☐

Mark if additional numbers attached

*Enter either the Patent Application Number or the Patent Number (DO NOT ENTER BOTH numbers for the same property).*

**Patent Application Number(s)**

**Patent Number(s)**

09/384789

Mail documents to be recorded with required cover sheet(s) information to:

Commissioner of Patents and Trademarks, Box Assignments, Washington, D.C. 20231

**PATENT**

**REEL: 010258 FRAME: 0158**

## **ASSIGNMENT**

(For Execution Prior To Filing Patent Application)

In consideration of good and valuable consideration, the receipt of which is hereby acknowledged, we, the undersigned:

**Kevin McPartlan; Edward Komissarchik; Lauren O'Brien; Robert Hayes;  
Katherine McElroy; John Rafter; Gary Lee Sorensen; David Glassman**

hereby sell, assign, and transfer to:

### **Aspect Telecommunications**

a corporation of California, having a principal place of business at 1730 Fox Drive, San Jose, California 95131-2312, ("Assignee"), and its successors, assigns, and legal representatives, the entire right, title, and interest for the United States and all foreign countries, in and to any and all improvements that are disclosed in the application for the United States patent that has been executed by the undersigned prior hereto or concurrently herewith on the dates indicated below and is entitled:

### **Staffing-Based Percentage-Allocation Routing Using Real-Time Data**

and in and to said application and all divisional applications, continuation applications, continued prosecution applications, continuation-in-part applications, substitute applications, renewal applications, reissue applications, reexaminations, extensions, and all other patent applications that have been or shall be filed in the United States and all foreign countries on any of said improvements; and in and to all original patents, reissued patents, reexamination certificates, and extensions, that have been or shall be issued in the United States and all foreign countries on said improvements; and in and to all rights of priority resulting from the filing of said United States application;

agree that said Assignee may apply for and receive a patent or patents for said improvements in its own name; and that, when requested, without charge to, but at the expense of, said Assignee, its successors, assigns, and legal representatives, to carry out in good faith the intent and purpose of this Assignment, the undersigned will execute all divisional applications, continuation applications, continued prosecution applications, continuation-in-part applications, substitute applications, renewal applications, reissue applications, reexaminations, extensions and all other patent applications on any and all said improvements; execute all rightful oaths, assignments, powers of attorney, and other papers; communicate to said Assignee, its successors, assigns, and representatives all facts known to the undersigned relating to said improvements and the history thereof; and generally assist said Assignee, its successors, assigns, or representatives in securing and maintaining proper patent protection for said improvements and for vesting title to said improvements, and all applications for patents and all patents on said improvements, in said Assignee, its successors, assigns, and legal representatives; and

covenant with said Assignee, its successors, assigns, and legal representatives that no assignment, grant, mortgage, license, or other agreement affecting the rights and property herein conveyed has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned.

**Each Inventor: Please also list the date that you signed the accompanying DECLARATION AND POWER OF ATTORNEY:**

**Each Inventor: Please Sign and Date Below:**

<u>8/11</u> , 19 <u>99</u> Date	<u>Kevin McPartlan</u> Name: <b>Kevin McPartlan</b>
<u>8/16</u> , 19 <u>99</u> Date	<u>Edward Komissarchik</u> Name: <b>Edward Komissarchik</b>
<u>8/16</u> , 19 <u>99</u> Date	<u>Lauren O'Brien</u> Name: <b>Lauren O'Brien</b>
_____, 19____ Date	_____ Name: <b>Robert Hayes</b>
_____, 19____ Date	_____ Name: <b>Katherine McElroy</b>
_____, 19____ Date	_____ Name: <b>John Rafter</b>
<u>Aug 5</u> , 19 <u>99</u> Date	<u>Gary Lee Sorensen</u> Name: <b>Gary Lee Sorensen</b>
<u>8/10</u> , 19 <u>99</u> Date	<u>David N. Glassman</u> Name: <b>David Glassman</b>

<u>8/11</u> , 19 <u>99</u> Date
<u>8/16</u> , 19 <u>99</u> Date
<u>8/16</u> , 19 <u>99</u> Date
_____, 19____ Date
_____, 19____ Date
_____, 19____ Date
<u>Aug 5</u> , 19 <u>99</u> Date
<u>8/10</u> , 19 <u>99</u> Date

State of: \_\_\_\_\_ }

County of: \_\_\_\_\_ }

Assignment Document Return Address:

SS. BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP  
12400 Wilshire Blvd., Seventh Floor  
Los Angeles, CA 90025-1026  
(303) 740-1980

On this \_\_\_\_\_ day of \_\_\_\_\_, 19\_\_\_\_, before me, \_\_\_\_\_,  
the undersigned Notary Public, personally appeared \_\_\_\_\_

[ ] personally known to me [ ] proved to me on the basis of satisfactory evidence to be the  
person(s) whose name(s) \_\_\_\_\_ subscribed to the within instrument, and acknowledged that  
executed it.

WITNESS my hand and official seal.

\_\_\_\_\_  
Notary's Signature

## **ASSIGNMENT**

(For Execution Prior To Filing Patent Application)

In consideration of good and valuable consideration, the receipt of which is hereby acknowledged, we, the undersigned:

**Kevin McPartlan; Edward Komissarchik; Lauren O'Brien; Robert Hayes;  
Katherine McElroy; John Rafter; Gary Lee Sorensen; David Glassman**

hereby sell, assign, and transfer to:

### **Aspect Telecommunications**

a corporation of California, having a principal place of business at 1730 Fox Drive, San Jose, California 95131-2312, ("Assignee"), and its successors, assigns, and legal representatives, the entire right, title, and interest for the United States and all foreign countries, in and to any and all improvements that are disclosed in the application for the United States patent that has been executed by the undersigned prior hereto or concurrently herewith on the dates indicated below and is entitled:

### **Staffing-Based Percentage-Allocation Routing Using Real-Time Data**

and in and to said application and all divisional applications, continuation applications, continued prosecution applications, continuation-in-part applications, substitute applications, renewal applications, reissue applications, reexaminations, extensions, and all other patent applications that have been or shall be filed in the United States and all foreign countries on any of said improvements; and in and to all original patents, reissued patents, reexamination certificates, and extensions, that have been or shall be issued in the United States and all foreign countries on said improvements; and in and to all rights of priority resulting from the filing of said United States application;

agree that said Assignee may apply for and receive a patent or patents for said improvements in its own name; and that, when requested, without charge to, but at the expense of, said Assignee, its successors, assigns, and legal representatives, to carry out in good faith the intent and purpose of this Assignment, the undersigned will execute all divisional applications, continuation applications, continued prosecution applications, continuation-in-part applications, substitute applications, renewal applications, reissue applications, reexaminations, extensions and all other patent applications on any and all said improvements; execute all rightful oaths, assignments, powers of attorney, and other papers; communicate to said Assignee, its successors, assigns, and representatives all facts known to the undersigned relating to said improvements and the history thereof; and generally assist said Assignee, its successors, assigns, or representatives in securing and maintaining proper patent protection for said improvements and for vesting title to said improvements, and all applications for patents and all patents on said improvements, in said Assignee, its successors, assigns, and legal representatives; and

covenant with said Assignee, its successors, assigns, and legal representatives that no assignment, grant, mortgage, license, or other agreement affecting the rights and property herein conveyed has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned.

Each Inventor: Please Sign and Date Below:

\_\_\_\_\_, 19\_\_\_\_  
Date

Name: Kevin McPartlan

\_\_\_\_\_, 19\_\_\_\_  
Date

Name: Edward Komissarchik

\_\_\_\_\_, 19\_\_\_\_  
Date

Name: Lauren O'Brien

Jul 20, 1999  
Date

Name: Robert Hayes

July 20, 1999  
Date

Name: Katherine McElroy

July 20, 1999  
Date

Name: John Rafter

\_\_\_\_\_, 19\_\_\_\_  
Date

Name: Gary Lee Sorensen

\_\_\_\_\_, 19\_\_\_\_  
Date

Name: David Glassman

Each Inventor: Please  
also list the date that  
you signed the  
accompanying  
**DECLARATION AND  
POWER OF  
ATTORNEY:**

\_\_\_\_\_, 19\_\_\_\_  
Date

\_\_\_\_\_, 19\_\_\_\_  
Date

\_\_\_\_\_, 19\_\_\_\_  
Date

Jul 20, 1999  
Date

July 20, 1999  
Date

July 20, 1999  
Date

\_\_\_\_\_, 19\_\_\_\_  
Date

\_\_\_\_\_, 19\_\_\_\_  
Date

State of: \_\_\_\_\_}

County of: \_\_\_\_\_}

Assignment Document Return Address:

} SS. BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP  
12400 Wilshire Blvd., Seventh Floor  
Los Angeles, CA 90025-1026  
(303) 740-1980

On this \_\_\_\_\_ day of \_\_\_\_\_, 19\_\_\_\_, before me, \_\_\_\_\_,  
the undersigned Notary Public, personally appeared \_\_\_\_\_

[ ] personally known to me [ ] proved to me on the basis of satisfactory evidence to be the  
person(s) whose name(s) \_\_\_\_\_ subscribed to the within instrument, and acknowledged that  
executed it.

WITNESS my hand and official seal.

\_\_\_\_\_  
Notary's Signature