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Area Code and Telephone Number

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Name Donald R. Boys

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09216556

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For good and valuable consideration, receipt of which is hereby acknowledged, I, Leonid A. Yegoshin, do hereby sell, assign and transfer unto Genesys Telecommunications Laboratories, Inc., (a California corporation having its principal place of business in San Francisco, California, hereinafter called the "Assignee"), its successors and assigns, the entire world-wide title, interest and right, including the right of priority controlled by me, in, to and under Letters Patent of the United States, the applications which bear the serial numbers **09/255,048, 09/216,556 and 09/229,589** and the inventions and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original applications for said U.S. Letters Patent; **and**

For the above consideration I agree promptly upon request of the Assignee, its successors or assigns, to execute and deliver without further compensation any power of attorney, assignment, application, whether original, continuation, divisional or reissue, or other papers which may be necessary or desirable fully to secure to the Assignee, its successors and assigns, the invention and any of them, described in said applications and all patent rights therein, in the United States and in any country foreign thereto, and to cooperate and assist in the prosecution of appeal and interference proceedings involving said inventions and in the adjudication or re-examination of said Letters Patent provided the expenses which may be incurred by me in lending such cooperation and assistance be paid by the Assignee.

IN WITNESS WHEREOF, I hereunto set my hand and seal:

  
\_\_\_\_\_  
Leonid A. Yegoshin

10/4/99  
Date

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