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MENT OF COMMERCE int and Trademark Office et: **00 P 7486 US**

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To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof. 2. Name and address of receiving party(ies) 1. Name of conveying party(ies): Padına R. Gargeya, Charles M. White and Stuart W. Dufour Name: Siemens Information and Communication Networks, Inc. Additional name(s) of conveying party(ies) attached? ___ Yes _X_ No Internal Address: Intellectual Property Department Street Address: 900 Broken Sound Boulevard 3. Nature of conveyance: Merger _x_ Assignment City: Boca Raton State: FL ZIP: 33487 Security Agreement ___ Change of Name ()ther Additional name(s) & address(es) attached? ___ Yes __X_No Execution Date(s): February 24, 2000 4. Apr lication number(s) or patent number(s): If this document is being filed together with a new application, the execution date(s) of the application is/are: _February 24, 2000 A. Patent Application No.(s) B. Patent No.(s) Additional numbers attached? ___ Yes _X_ No 6. Total number of applications and patents involved: 1 5. Name and address of party to whom correspondence concerning document should be mailed: Name: Elsa Keller _ Enclosed X Authorized to be charged to deposit account Internal Address:__ Siemens Corporation 8. Deposit Account No. intellectual Property Department 19-2179 Street Address: 186 Wood Avenue South City: Iselin State: NJ ZIP: 08830 DO NOT USE THIS SPACE 9. Statement and signature To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. Stuart P. Kaler Name of Person Signing Total number of pages including cover sheet, attachments, and document:

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> PATENT REEL: 010617 FRAME: 0949

ASSIGNMENT



For good and valuable consideration, We, Padma Gargeya, a citizen of India residing at 1025 Bluebonnet Drive, Sunnyvale, CA 94086; Charles M. White, a U.S. citizen residing at 5054 Corte Verde Drive, San Jose, CA 95111-3911; and Stuart W. Dufour, a U.S. citizen residing at 932 New Haven Court, Cupertino, CA 95014,

Hereby sell, assign and transfer to **SIEMENS INFORMATION AND COMMUNICATION NETWORKS, INC.**, a corporation of the State of Delaware, having a principal place of business at 900 Broken Sound Boulevard, Boca Raton, Florida 33487, hereinafter "Assignee", its successors, assigns and legal representatives, the entire right, title and interest in and for the United States and all foreign countries, in and to any and all improvements which are disclosed in the application for United States Letters Patent executed concurrently by the undersigned and is entitled:

SYSTEM AND METHOD FOR IMPLEMENTING WAIT TIME ESTIMATION IN AUTOMATIC CALL DISTRIBUTION QUEUES

and in and to said application and all divisional, continuing, substitute, renewal, reissue, and all other applications for Letters Patent which have been or shall be filed in the United States and all foreign countries on any of said improvements; and in and to all original and reissued patents which have been or shall be filed in the United States and all foreign countries on said improvements;

Agree that said Assignee may apply for and receive Letters Patent for said improvements in its own name; and that, when requested, without charge to but at the expense of said Assignee, its successors, assigns and legal representatives, to carry out in good faith the intent and purpose of this assignment, the undersigned will execute all divisional, continuing, substitute, renewal, reissue, and all other patent applications on any and all said improvements; execute all rightful oaths, assignments, powers of attorney and other papers; communicate to said Assignee, its successors, assigns, and legal representatives, all facts known to the undersigned relating to said improvements and the history thereof; and generally do everything possible which said Assignee, its successors, assigns or legal representatives shall consider desirable for aiding in securing and maintaining proper patent protection for said improvements and for vesting title to said improvements and all applications for patents and all patents on said improvements, in said Assignee, its successors, assigns and legal representatives; and

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Covenant with said Assignee, its successors, assigns and legal representatives that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned.

ACKNOWLEDGEMENTS

		Padre	R.	Gara	eya_	
	P	adma Gar	geya	9	1	
State of California)) ss.:	R· P	j '			
County of Santa Clara)					
On this At day of F Padma Gargeya, person person whose name is so same in her authorized of behalf of which the person	ally known to me oubscribed to the will apacity, and that bon acted, executed	or proved to m ithin instrume by her signatu	ne on the nt and a ire on th	e basis of sa acknowledge	atisfactory evided to me that s	dence to be the she executed the or the entity upor
WITNESS my hand and					Notary Public - Santa Clara Vy Comm. Exclas	California \$ County \$
Signature of Notary Publ	ic 🖒	•				
<u> </u>	A	CKNO	WLE	DGEM	ENTS	

Charles M. White

State of California

) ss.:

County of Santa Clara)

On this $\frac{24}{}$ day of February 2000, before me, Jeanette L. Taplin, Notary Public, personally appeared Charles M. White, personally known to me to be the person whose name is subscribed to the within instrument and acknowledged to me that he executed the same in his authorized capacity, and that by his signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument.

WITNESS my hand and official seal.

Signature of Notary Public

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Commission + 1, hing

Attorney Docket: 00 P 7486 US

ACKNOWLEDGEMENTS

Stuart W. Dufour

State of California

)) ss.:

County of Santa Clara

On this $\frac{2\sqrt{\frac{1}{2}}}{\frac{1}{2}}$ day of February 2000, before me, Jeanette L. Taplin, Notary Public, personally appeared Stuart W. Dufour, proved to me on the basis of satisfactory evidence to be the person whose name is subscribed to the within instrument and acknowledged to me that he executed the same in his authorized capacity, and that by his signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument.

WITNESS my hand and official seal.

JEANETTE L. TAPLIN
Commission # 1162119
Notary Public - California
Santa Clara County

My Comm. Expires Nov 20, 2001

Signature of Notary Public