

FORM PTO-1595
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U.S. DEPARTMENT OF COMMERCE
Patent and Trademark Office

To the Honorable Commissioner of Patent

original documents or copy thereof.

101341215

1. Name and Address of Conveying Party(ies):

Teknekron Infoswitch Corporation

Corporation/State: Nevada

Additional name(s) of conveying party(ies) attached?

Yes No

2. Name and Address of receiving Party(ies):

Name: e-talk Corporation

Internal Address: Suite 100

Street Address: 4040 West Royal Lane

City: Irving

State: Texas Zip: 75063

Corporation/State: Nevada

Additional name(s) & address(es) attached? Yes No

3. Nature of conveyance:

Assignment Merger
 Security Agreement Change of Name
 Other

Effective Date: January 18, 2000

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is:

A. Patent Application No.(s) See Exhibit A - Pending

B. Patent No.(s)

Additional Numbers attached? Yes No

5. Name and address of party to whom correspondence

concerning document should be mailed:

Name: Barton E. Showalter, Esq.

Internal Address: Baker & Botts, L.L.P.

Street Address: 2001 Ross Avenue

City: Dallas

State: Texas Zip: 75201

6. Total number of applications and patents involved: 8

7. Total Fee (37 CFR 3.41): \$ 320.00

Enclosed

Authorized to be charged to deposit account

8. Deposit account number:

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9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Barton E. Showalter

Signature

Date

4/6/00

Total number of pages including cover sheet

4

OMB No. 0651-0011 (exp.4/94)

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4/28/2000 DNGUYEN 00000355 08854435

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Commissioner of Patent and Trademarks
Box Assignments
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EXHIBIT A

Pending U.S. Patent Applications

Docket No.	Appln. No.	Filing Date	Title
19143.0233	08/854,435	05/12/97	Method and System for Monitoring Call Center Service Representatives
19143.0272	09/110,103	07/01/98	System and Method for Importing Performance Data into a Performance Evaluation System
19143.0269	09/110,106	07/01/98	System and Method for Defining the Organizational Structure of an Enterprise in a Performance Evaluation System
19143.0273	09/110,107	07/01/98	System and Method for Generating Results in a Performance Evaluation System
19143.0270	09/110,108	07/01/98	System and Method for Generating an Evaluation in a Performance Evaluation System
19143.0271	09/110,109	07/01/98	System and Method for Providing Access Privileges for Users in a Performance Evaluation System
19143.0277	09/170,930	10/13/98	System, Method and User Interface for Data Announced Call Transfer
19143.0284	09/300,765	04/26/99	Routing Calls to Call Centers

EXHIBIT BPending Foreign Patent Applications

Docket No.	Country	Appl. No.	Filing Date	Title
19143.0196	EP	94305013.8	07/07/94	Method and System for Transferring Calls and Call-Related Data Between a Plurality of Call Centers
19143.0199	EP	94306354.5	08/30/94	Method and System for Integrating a Plurality of Call Center Agent Performance Enhancement Modules
19143.0267	WO	PCT/US98/19209	09/14/98	Reproduction of a Voice and Video Session
19143.0268	AU	78573/98	07/29/98	Method and System for Automatically Monitoring the Performance Quality of Call Center Service Representatives
19143.0288	EP	98921072.9	05/08/98	Method and System for Monitoring Call Center Service Representatives
19143.0289	CA	2289508	05/08/98	Method and System for Monitoring Call Center Service Representatives
19143.0290	AU	73757/98	05/08/98	Method and System for Monitoring Call Center Service Representatives
19143.0291	MX	9910454	05/08/98	Method and System for Monitoring Call Center Service Representatives
19143.0297	EP	98948241.9	09/14/98	Reproduction of a Voice and Video Session
19143.0298	AU	PCT/US98/19209	09/14/98	Reproduction of a Voice and Video Session
19143.0299	CA	PCT/US98/19209	09/14/98	Reproduction of a Voice and Video Session
19143.0283	WO	PCT/US99/10143	05/07/99	Performance Evaluation Tool and Method

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Jan-17-00 04:40P

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FILED # 03918-83

JAN 18 2000

CERTIFICATE OF AMENDMENT TO ARTICLES OF INCORPORATION
OF
TEKNEKRON INFOSWITCH CORPORATION

IN THE OFFICE OF
THE CLERK OF THE SUPREME COURT
STATE OF NEVADA

The undersigned hereby certify as follows:

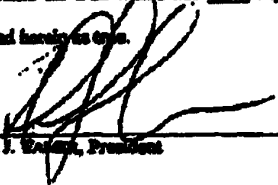
1. They are the President and Secretary, respectively, of Teknekron Infoswitch Corporation, a Nevada corporation (the "Company").
2. On January 14th, 2000, by written consent, the board of directors of the Company approved an amendment to the Company's Articles of Incorporation, pursuant to NRS 78.385(1)(d), for the purpose of changing the name of the Company to "e-talk Corporation"
3. On January 14th, 2000, upon the recommendation of the board of directors of the Company, the stockholders of the Company approved the above-referenced amendment to the Company's Articles of Incorporation by written consent.
4. Article I of the Company's Articles of Incorporation is hereby amended to read in full as follows:

ARTICLE I
NAME


The name of the corporation is:

e-talk Corporation

IN WITNESS WHEREOF, the undersigned have hereunto set their hands this 14th day of January 2000, hereby declaring and certifying the facts stated herein as true.



 MICHAEL J. ENFERT, President



 CYNTHIA S. ANTHONY, Secretary

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