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To the Honorable Commissioner of Patents and Trademarks. 1.	iginal documents or copy thereof.
1. Name of conveying party(ies): PICKERING, John Brian Additional name(s) of conveying party(ies) attached? □Yes ☒No 3. Nature of conveyance: ☒ Assignment □ Merger □ Security Agreement □ Change of Name	2. Name and address of receiving party(ies): Name: International Business Machines Corporation Internal Address: Street Address: New Orchard Road Armonk, New York 10504 Additional name(s) & address(es) attached? □ Yes ☑ No. ☐ Yes ☑ Yes ☑ No. ☐ Yes ☑ Ye
Other Execution Date: March 1, 2000	
4. Application number(s) or patent number(s):	the execution date of the application is: March 1, 2000 B. Patent No.(s)
, Additional numbers :	, , , , , , , , , , , , , , , , , , ,
 Name and address of party to whom correspondence concerning document should be mailed: 	6. Total number of applications and patents 1 nvolved:
Name: Gregory A. Nelson, Esq. Internal Address:	7. Total Fee (37 CFR 34)\$40.00 ☑ Enclosed ☐ Authorized to be charged to deposit account
Street Address: QUARLES & BRADY LLP 222 Lakeview Avenue P.O. Box 3188 West Palm Beach, FL 33402-3188	8. Deposit account number 17-0055 (Attach duplicate copy of this page if paying by deposit account)
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9. Statement and signature To the best of my knowledge and belief, the foregoing true copy of the original document. Minch D. Passler, Reg. No. 40,764	g information is true and arrect and any attached copy is a

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PATENT

Total number of pages including cover sheet: 2

REEL: 010743 FRAME: 0339

Docket No. 6191-154

Docket No: GB9990071US1

ASSIGNMENT

Whereas. I,

John Brian Pickering County of Hampshire of City of and State of Winchester United Kingdom.

have invented certain improvements in

INTERACTIVE VOICE RESPONSE SYSTEM

and executed, a United States patent application therefor on1 March 2000
Whereas, INTERNATIONAL BUSINESS MACHINES CORPORATION, a corporation of New York, having a place of business at New Orchard Road, Armonk, New York 10504, (hereinafter called IBM), desires to acquire the entire right, title and interest in the said application and invention, and to any United States and foreign patents to be obtained therefor;
Now therefore, for a valuable consideration, receipt whereof is hereby acknowledged, I, the above named, hereby sell, assign, and transfer to IBM, its successors and assigns, the entire right, title and interest in the said application and invention therein disclosed for the United States and foreign countries, and all rights of priority resulting from the filing of said United States application, and I request the Commissioner of Patents to issue any Letters Patent granted upon the invention set forth in said application to IBM, its successors and assigns; and I hereby agree that IBM may apply for foreign Letters Patent on said invention and I will execute all papers necessary in connection with the United States and foreign applications when called upon to do so by IBM.
John Brian Pickering
Signed at Hwoley WIN CHESTER on 187 Maru 2000 (Date)

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