FORM PTO-1619A (1970)
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OMB 0661-0027
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Docket No. 200-0270

05/04/ 01 FC: 05-04-2000



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U.S. Department of Commerce Patent and Trademark Office

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FORM PTO-1619B Expres 08/30/99 OMB 0851-0027	Page 2	U.S. Department of Commerce Patent and Trademark Office PATENT
Correspondent Name and Addi	'ess Area Code and Telephone Number	1-313-8455487
Name David B. Kelley - 33,7	18	
Address (line 1) Ford Global Tech	nologies, Inc.	
Address (me 2) Suite 600 - Park	lane Towers East	
Address (time 3) One Parklane Bou	levard	
Address (time 4) Dearborn, MI	48126	
Pages Enter the total numbe including any attachr	r of pages of the attached conveyance docu nents.	ment # 1
Application Number(s) or Paten		additional numbers attached
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N this document is being filed together with any signed by the first named executing inventor.	re. Patent Application, enter the date the patent applicat	ion was Month Day Year O 4 0 4 0 0
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Number of Properties Enter	the total number of properties involved.	#
Fee Amount Fee Am	ount for Properties Listed (37 CFR 3.41):	40.00
Method of Payment: Deposit Account	Enclosed Deposit Account X	
(Enter for payment by deposit account of	r if additional fees can be charged to the account.) Deposit Account Number:	# 06-1500
	Authorization to charge additional fees:	Yes X No
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attached copy is a true copy o	and bellef, the foregoing information is true to the original document. Charges to deposit	
indicated herein.	Was Al J. A	
Carol S. Freitag	- Carl stang	April 4, 2000
Name of Person Signing	Signature /	Date

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

ASSIGNMENT

WHEREAS, THE UNDERSIGNED.

has/have invented certain new and useful improvements in:

Attorney Docket No. 200-0270 entitled: METHOD FOR DETERMINING TRANSPORTATION VEHICLE CUSTOMER SATISFACTION

for which I/we intend to make application for Letters Patent of the United States listing the following as inventors:

Michael Choi Bruce White; and

WHEREAS, FORD MOTOR COMPANY, a corporation organized and existing by virtue of the laws of the State of Delaware, having its principal place of business at Dearborn, County of Wayne, and State of Michigan, is desirous of acquiring an interest therein;

Executed by:		Loomazuas	
Patents and	Trademarks to issue said Letters	s Patent to FORD MOTOR	COMPANY as the assignee.
herein: Serial No	, Filing Date), and I here	eby request the Commissioner of
full and exclu described in t of the United	sive right for the United States of A he specification executed by me on States therefor (and I hereby authors)	America and for all foreign co the date listed below, prepar	ountries to the said invention, as ratory to obtaining Letters Patent
	DW, THEREFORE, pursuant to my or by my contractual obligation, I do		

SIGNATURE	DATE
0 000	
James White	4/4/2000
Mukael Clin	4/4/00
	SIGNATURE SIGNATURE Melane White Melane Cha

Kelley

RECORDED: 04/05/2000

Attorney Docket No: 200-0270 Please call 313-322-7762 if this paper becomes separated from the file.

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