	01	J.S. DEPARTMENT OF COMMERCE
RECOR		Patent and Trademark Office
<u>ు</u>		1394400 rney Docket No. 10990339-1
9): 	. 10: 37	2. Name and address of receiving party(ies):  HEWLETT-PACKARD COMPANY Intellectual Property Administration P.O. Box 272400 Fort Collins, Colorado 80528-9599
ieel attached V	os X No	Additional name(s) & address(es) attached?Yes _X No
ilos attached	CS	Additional numbers & addressless attached:
_	_ Merger	Change of Name
t	Other	
 00 & Jan. 31 <i>.</i> 2	2000	
	new appli	cation, execution date of the application is: N/A
		B. Patent No.(s)
Filed: Feb. 1, 2	000	N/A
		ers attached? NO
	pondence	6. Total number of applications and patents involved: 1
OMPANY 18		7. Total Fee (37 CFR 3.41): \$40.00  Enclosed  X Authorization to be charged to deposit account.  8. Deposit Account Number:
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ATTORNEY DOCKET NO. 10990339

HEWLETT-PACKARD COMPANY Intellectual Property Administration P. O. Box 272400 Fort Collins, Colorado 80528-9599

## **ASSIGNMENT OF PATENT APPLICATION**

I/We, the undersigned (each) have agreed and hereby agree to assign to HEWLETT-PACKARD COMPANY, a Delaware corporation having its principal place of business in Palo Alto, California, (hereinafter HP), in furtherance of my/our obligations to HP, and do hereby assign and transfer to HP, its

successors and assigns, the entire right, title and interest, including the right of priority, in, to and under an application for Letters Patent of the United States entitled:			
SYSTEM AND METHOD FOR STORING, ROUTING, AND TRACKING DIGITAL DOCUMENTS IN A CALL			
CENTER			
Filing date: Serial No.:			
and the invention(s) and improvement(s) set forth therein, and any and all continuations continuations-in-part (C-I-P's), divisionals, and renewals of and substitutes for said application for sai Letters Patent, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefor; and any reissues, or reexaminations, or extensions of said Letter Patent.			
I/we additionally authorize HP to file applications in my/our name for Letters Patent in any country, to be held and enjoyed by HP, its successors, assigns, nominees or legal representatives, to the full end of the term or terms for which said Letters Patent respectively may be granted, reissued or extended, a fully and entirely as the same would have been held and enjoyed by me/us had this assignment, and transfer not been made;			
AND I/we hereby covenant that I/we have full right to convey the entire interest herein assigned, and that I/we have not executed and will not execute any agreement in conflict herewith, and I/we further covenant and agree that I/we will, each time a request is made, and without undue delay, execute and deliver all such papers as may be necessary or desirable to perfect the title to said invention(s) or improvement(s), said application and said Letters Patent, to HP, its successors, assigns, nominees of legal representatives, and I/we agree to communicate to HP, or to its nominee, all known fact respecting said invention(s) or improvement(s), said application and said Letters Patent, to testify in an legal proceedings, to sign all lawful papers, to execute all disclaimers and divisionals, continuations C-I-P's, reissue and foreign applications, to make all rightful oaths and declarations, and generally to deverything possible to aid HP, its successors, assigns, nominees and legal representatives to obtain an enforce, for its or their own benefit, proper patent protection for said invention(s) or improvement(s) is any and all countries provided the expenses which may be incurred by me/us in lending successors and assistance are paid by HP;			
AND I/we hereby authorize and request the Commissioner of Patents and Trademarks of the Unite States and any official of any country or countries foreign to the United States whose duty it is to issue patents on applications as aforesaid, to issue to HP, as assignee of the entire right, title and interest, and all Letters Patent for said invention(s) or improvement(s), including any and all Letters Patent of the United States which may be issued and granted on or as a result of the application aforesaid, is accordance with the terms of this assignment.			
I/we further authorize and direct HP attorneys to insert the serial number and filing date of sai application now identified by the attorney docket number and title set forth above as soon as the sam shall have been made known to them by the United States Patent and Trademark Office.			
IN WITNESS WHEREOF, I/we hereunto set my/our hand(s) and seal(s):			
Month Murit   Inda   Date Assignment Signed: 1/18/00   Inventor's Signature (Seal)			
Inventor's Typed Name: Mark David Tada Date Application Signed: 1/15/00			
State of California )			
County of Furta William) ss.:			
Before me this 18 day of January 2000 personally appeared Mark David Tada who			
personally known or proved to me on the basis of satisfactory evidence to be the person who acknowledged the foregoing instrument of assignment to be his/her free at and deed.  HOPE ROMERO  Comm. No. 1246363  NOTARY PUBLIC - CALIFORNA S			

(Use Page Two For Additional Inventor(s) Signature(s))

NOTARY PUBLIC - CALIFORNIA SANTA CLARA COUNTY

My Commission Expires December 20, 2003

PATENT of 2

12/20/03

REEL: 010880 FRAME: 0522

My commission expires:

HEWLETT-PACKARD COMPANY Intellectual Property Administration P. O. Box 272400 Fort Collins, Colorado 80528-9599

PATEN	IT APPLICATION
ATTORNEY DOCKET NO.	10990339

## **ASSIGNMENT OF PATENT APPLICATION (cont.)**

IN WITNESS WHEREOF, I we hereunto set	my/our hand(s) and seal(s):
Inventor's Signature (Sealy)	Date Assignment Signed: Jah 31 2000
Inventor's Typed Name: Hung Thanh Nguyen	Date Application Signed: Jan 247000
State of California )	,
County of South Clary) ss.:	
Before me this 21 day of 100. 2000 personally known or proved to me on the basis of instrument of assignment to be his/her free act and de	personally appeared Hung Thanh Nguyen who is satisfactory evidence to be the person who acknowledged the foregoing sed.
HOPE ROMERO	Hope (Comer)
Comm. No. 1246363 NOTARY PUBLIC - CALIFORNIA SANTA CLARA COUNTY My Commission Expires December 20, 2003	My continuission expires: 12-20-00
	Date Assignment Signed:
Inventor's Signature (Seal)	
Inventor's Typed Name:	Date Application Signed:
State of ) ss.:	
County of )	
Before me this day of personally known or proved to me on the basis of instrument of assignment to be his/her free act and de	, personally appeared who is satisfactory evidence to be the person who acknowledged the foregoing ed.
	Notary Public
	My commission expires:
	Date Assignment Signed:
Inventor's Signature (Seal)	
Inventor's Typed Name:	Date Application Signed:
State of ) ss.:	
County of )	
Before me this day of personally known or proved to me on the basis of instrument of assignment to be his/her free act and dee	satisfactory evidence to be the person who acknowledged the foregoing
	Notary Public  My commission expires:
	wy commission szpirs.

(Use Page Three For Additional Inventor(s) Signature(s))

Page 2 of 2

Rev 11/99 (Assign)

PATENT REEL: 010880 FRAME: 0523