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ASSIGNMENT

For good and valuable consideration, receipt of which is hereby acknowledged, I, **Alexandre Beauvois**, do hereby sell, assign and transfer unto **Genesys Telecommunications Laboratories, Inc.**, (a California Corporation having its principal place of business **1155 Market Street, 11th Floor, in San Francisco, California, 94013**, hereinafter called the "Assignee"), its successors and assigns, the entire world-wide title, interest and right, including the right of priority controlled by me, in, to and under Letters Patent of the United States, the application(s) which bear serial number 09/587,091, filed 5/31/2000, and the inventions and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U.S. Letters Patent; and

For the above consideration I agree promptly upon request of the Assignee, its successors or assigns, to execute and deliver without further compensation any power of attorney, assignment, application, whether original, continuation, divisional or reissue, or other papers which may be necessary or desirable fully to secure to the Assignee, its successors and assigns, the inventions and any of them, described in said application and all patent rights therein, in the United States and in any country foreign thereto, and to cooperate and assist in the prosecution of appeal and interference proceedings involving said inventions and in the adjudication or re-examination of said Letters Patent provided the expenses which may be incurred by me in lending such cooperation and assistance be paid by the Assignee.

IN WITNESS WHEREOF, I hereunto set my hand and seal:


ALEXANDRE BEAUVOIS

11/06/2000
Date

State of (CALIFORNIA)

County of (SAN FRANCISCO)