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	elken, Yoram
Name (line 2)	
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Name (line 1)	
Name (line 2)	0967436
Receiving	Mark if additional names of receiving parties attached
Name (line 1) Ba	anter Limited is an assignment and the receiving party is not
Name (line 2) An	n Israeli corporation domiciled in the United States, an appointment of a domestic
Address (line 1) 8	Hartoum Street (Designation must be a
Address (line 2) Ba	eck Science Center Assignment.)
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Domestic Rep	resentative Name and Address Enter for the first Receiving Party only.
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FORM PTO-1619B Expires 06/30/99 OMB 0651-0027	Page 2	U.S. Department of Commerce Patent and Trademark Office PATENT
Correspondent Name and Address	Area Code and Telephone Number 650	-812-3400
Name Wendi R. Schepler		
Address(line 1) Carr & Ferrell LLP		
Address(line 2) 2225 East Bayshore R	oad	
Address (line 3) Suite 200		
Address(line 4) Palo Alto, CA 94303		
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Method of Payment: Enc Deposit Account	losed X Deposit Account	6-0600
Statement and Signature To the best of my knowledge and k attached copy is a true copy of the indicated herein. Wendi R Schepler, Reg No 43,091 Name of Person Signing	belief, the foregoing information is true and a original document. Charges to deposit acc Wender Luyph Signature	correct and any count are authorized, as <u>7/24/2000</u> Date

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Docket No. PA1476US

## ASSIGNMENT

CARR & FERRELL LLP

For good and valuable consideration, the receipt of which is hereby acknowledged, I, the undersigned, Yoram Nelken, do hereby sell, assign, and transfer to Banter Limited, an Israeli corporation with offices at 8 Hartoum St., Beck Science Center, Jerusalem 91450, Israel ("Assignee"), and its successors, assigns, and legal representatives, the entire right, title and interest for the United States and all foreign countries, in and to any and all improvements which are disclosed in the application for United States Letters Patent, which has been executed by the undersigned concurrently herewith, and is entitled:

## "System And Method For Optimizing Timing Of Responses To Customer Communications"

and in and to said application and all divisional, continuing, substitute, renewal, reissue, and all other applications for Letters Patent which have been or shall be filed in the United States and all foreign countries on any of said improvements; and in and to all original and reissued patents which have been or shall be issued in the United States and all foreign countries on said improvements; and in and to all rights of priority resulting from the filing of said United States application; and

Agree that said Assignee may apply for and receive Letters Patent for said improvements in its own name; and that, when requested, without charge to, but at the expense of, said Assignee, its successors, assigns and legal representatives, to carry out in good faith the intent and purpose of this Assignment, the undersigned will execute all divisional, continuing, substitute, renewal, reissue, and all other patent applications on any and all said improvements; execute all rightful oaths, assignments, powers of attorney and other papers; communicate to said Assignee, its successors, assigns, and representatives, all facts known to the undersigned relating to said improvements and the history thereof; and generally do everything possible which said Assignee, its successors, assigns or representatives shall consider desirable for aiding in securing and maintaining proper patent protection for said improvements and for vesting title to said improvements and all applications for patents and all patents on said improvements, in said Assignee, its successors, assigns and legal representatives; and

Covenant with said Assignee, its successors, assigns and legal representatives that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned.

Date: 7 24 00 Name: \_\_\_ (oram Nelken

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**RECORDED: 07/24/2000**