DO NOT USE THIS SPACE

9. Statement and signature. To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. 9/28/00 Christopher J. Lutz

Name of Person Signing

10/16/2000 HTHAI1

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Total number of pages including cover sheet, attachments, and document: [3]

ASSIGNMENT

WHEREAS, I, Allan A. Miller, have invented a certain improvement in System for Automated Problem Detection, Diagnosis, and Resolution in a Software Driven System, described in an application for Letters Patent of the United States, the specification of which:

[]	is being executed on even date herewith and is about to be filed in the United States Patent Office;
[X]	was filed on May 10, 2000 as Application No. 09/568,390;
[]	was patented under U.S. Patent No. [] on [].

WHEREAS, HandsFree Networks, Inc. (hereinafter "ASSIGNEE"), a corporation organized and existing under the laws of the State of Delaware and having a usual place of business at 90 Washington Street, Newton, Massachusetts 02458-2220 desires to acquire an interest therein in accordance with agreements duly entered into with me;

NOW, THEREFORE, to all whom it may concern be it known that for and in consideration of said agreements and of other good and valuable consideration, the receipt of which is hereby acknowledged, I have sold, assigned and transferred and by these presents do hereby sell, assign and transfer unto said ASSIGNEE, its successors, assigns and legal representatives, the entire right, title and interest in and throughout the United States of America, its territories and all foreign countries, in and to said invention as described in said application, together with the entire right, title and interest in and to said application and such Letters Patent as may issue thereon; said invention, application and Letters Patent to be held and enjoyed by said ASSIGNEE for its own use and behalf and for its successors, assigns and legal representatives, to the full end of the term for which said Letters Patent may be granted as fully and entirely as the same would have been held by me had this assignment and sale not been made; I hereby convey all rights arising under or pursuant to any and all international agreements, treaties or laws relating to the protection of industrial property by filing any such applications for Letters Patent. I hereby acknowledge that this assignment, being of the entire right, title and interest in and to said invention, carries with it the right in ASSIGNEE to apply for and obtain from competent authorities in all countries of the world any and all Letters Patent by attorneys and agents of ASSIGNEE's selection and the right to procure the grant of all such Letters Patent to ASSIGNEE for its own name as assignee of the entire right, title and interest therein;

AND, I hereby further agree for myself and my executors and administrators to execute upon request any other lawful documents and likewise to perform any other lawful acts which may be deemed necessary to secure fully the aforesaid invention to said ASSIGNEE, its successors, assigns and legal representatives, but at its or their expense and charges, including the execution of applications for patents in foreign countries, and the execution of substitution, reissue, divisional or continuation applications and preliminary or other statements and the giving of testimony in any interference or other proceeding in which said invention or any application or patent directed thereto may be involved;

PATENT REEL: 011153 FRAME: 0160 AND, I do hereby authorize and request the Commissioner of Patents of the United States to issue such Letters Patent as shall be granted upon said application or applications based thereon to said ASSIGNEE, its successors, assigns, and legal representatives.

IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed my seal the date set forth below.

Inventor's Signature: Wlan a. Willi
Allan A. Miller
State/ Commonwealth
of New Humpshirs
County of Willsburgueh
Then personally appeared before me the above-named Allan A. Miller and acknowledged that he/she executed the foregoing instrument as his/her free act and deed this
(SEAL) Notary Public Dancy B. Jambard (print name)
My Commission expires <u>U& / I& / U4</u>

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RECORDED: 10/03/2000

PATENT REEL: 011153 FRAME: 0161