

11-24-2000

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FORM PTO 1595

1-31-92 10-06-00

RECOR

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S. DEPARTMENT OF COMMERCE
Patent and Trademark Office

To the Honorable Commissioner of Patents and Trademarks. Please record the attached original documents or copy thereof.

1. Name and Address of Conveying Party(ies):

Joseph F. Khouri
5925 Foligno Way
San Jose, California 95138-2226
Individual Citizenship: United States of America

Additional name(s) of conveying party(ies) attached?
 Yes No

2. Name and Address of receiving Party(ies):

Name: Cisco Technology, Inc.
Internal Address:
Street Address: 170 West Tasman Drive
City: San Jose
State: California Zip: 95134

JC925 U.S. PTO
09/680653
10/06/00

3. Nature of conveyance:

Assignment Merger
 Security Agreement Change of Name
 Other

Execution Date: October 3, 2000

Additional name(s) & Address(es) attached? Yes No

09/680653

4. Application number(s) or patent number(s):
If this document is being filed together with a new application, the execution date of the application is: October 3, 2000

A. Patent Application No.(s):

B. Patent No.(s):

Additional Numbers Yes No

5. Name and address of party to whom correspondence concerning document should be mailed to:

Name: Barton E. Showalter
Internal Address: BAKER BOTTS L.L.P.
Street Address: 2001 Ross Avenue
City: Dallas
State: Texas Zip: 75201-2980

6. Total number of application and patents involved: One

7. Total Fee (37C.F.R. 3.41): \$40.00

Enclosed
 Authorized to be charged to deposit account

8. Deposit Account Number:
(Attach Duplicate Copy of this page if paying by deposit account)

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9. Statement and signature.
To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Luke K. Pedersen
Signature

October 6, 2000
Date

Total number of pages including cover sheet

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Mail documents to be recorded with required cover sheet information:

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FORM PTO-1595
ATTACHMENT

1. **Name of Conveying Parties – Continued – ALL INDIVIDUALS**

Shmuel (nmi) Shaffer
1211 Cowper Street
Palo Alto, California 94301
United States of America Citizenship

ASSIGNMENT

WHEREAS, I, the undersigned joint inventor, of residence as listed, having invented certain new and useful improvements as below entitled, for which application for United States Letters Patent is made, said application having been executed on the date set forth below; and

WHEREAS, Cisco Technology, Inc. (hereinafter referred to as "Assignee"), a California Corporation, with an address of 170 West Tasman Drive, San Jose, California 95134, desires to acquire my entire right, title and interest in and to the invention, and in and to the said application and any Letters Patent that may issue thereon;

NOW, THEREFORE, for and in consideration of One Dollar (\$1.00) and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, I assign to Assignee, all right, title and interest in and to said invention and in and to said application and all patents which may be granted therefor, and all divisions, reissues, continuations, continuations-in-part and extensions thereof; and we hereby authorize and request the Commissioner of Patents and Trademarks to issue all patents for said invention, or patents resulting therefrom, insofar as our interest is concerned, to Assignee.

I also assign to Assignee, all right, title and interest to the invention disclosed in said application throughout the world including the right to file applications and obtain patents, utility models, industrial models and designs for said invention in its own name throughout the world including all rights to publish cautionary notices reserving ownership of said invention and all rights to register said invention in appropriate registries; and I further agree to execute any and all powers of attorney, applications, assignments, declarations, affidavits, and any other papers in connection therewith necessary to perfect such right, title and interest in Assignee.

I will communicate to Assignee any facts known to me respecting any improvements; and, at the expense of Assignee, I will testify in any legal proceedings, sign all lawful papers, execute all divisional, continuation, continuation-in-part, reissue and substitute applications, make lawful oaths and declarations, and generally do everything possible to vest title in Assignee and to aid Assignee to obtain and enforce proper protection for said invention in all countries.

This Assignment shall be binding on the parties' successors, assigns and legal representatives.

Title of Invention: **CALL HOLD MANAGER SYSTEM AND METHOD**

Signature of Inventor: Joseph F. Khouri

Inventor's Name: Joseph F. Khouri
Residence (City, County, State) San Jose (Santa Clara), California
5925 Foligno Way
San Jose, CA 95138-2226

Date Assignment executed: 10/3/00

Date Application executed: 10/3/00

Signature of Inventor: Shmuel Shaffer

Inventor's Name: Shmuel (nmi) Shaffer
Residence (City, County, State) Palo Alto (Santa Clara), California
1211 Cowper Street
Palo Alto, CA 94301

Date Assignment executed: 10/3/2000

Date Application executed: 10/3/2000