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sector #
WENMM 1619A (2-99)

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RECORDA

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PATENTS ONLY						
TO: The Commissioner of Patents and Trademarks: Please record the attached original document(s) or copy(ies).						
Submission Type	Conveyance Type					
X	V					
New	X Assignment	Security Agreement				
Resubmission (Non-Recordation)						
Document ID#	License	Change of Name				
Correction of PTO Error						
Reel # Frame #	Merger	Other				
Corrective Document	U.S. Government					
Silouivo Bouilloin	0.0.0.0	Government Agencies)				
Reel # Frame #						
		nental File Secret File				
Conveying Party(ies)	X Mark if additional n	ames of conveying parties attached				
		Execution Date Month Day Year				
Name (line 1) Jeffrey J. Lindholm		July 17, 2000				
Name (line 2)		July 17, 2000				
Second Party		Execution Date				
-		Month Day Year				
Name (line 1) Michael D. Gagle		July 17, 2000				
Name (line 2)						
Receiving Party	Mark it additional r	names of receiving party attached				
Name (line 1) Interactive Intelligence, Inc.		If document to be recorded is an				
Name (line 2)		assignment and the				
	101110000000000000000000000000000000000	receiving party is not domiciled in the United				
Address (line 1) 8909 Purdue Road, Suite 300		States, an appointment of a domestic				
Address (line 2)		representative is				
		attached. (Designation must be a separate				
		document from				
Address (line 3) Indianapolis Indiana/	/USA	Assignment.) 46268				
	State/Country	Zip Code				
Domestic Representative Name and Address		inter for the first Receiving Party only.				
Name John R. Gibbs						
Address (line 1) Executive Vice President						
Address (line 2) Interactive Intelligence, Inc.						
Address (line 3) 8909 Purdue Road, Suite 300						
Address (line 4) Indianapolis, IN 46268						
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Mail documents to be recorded with required cover sheet(s) information to: Commissioner of Patents and Trademarks, Box Assignments, Washington D.C., 20231

NOV 1. 4. 2008					WENMM 1619B (2-	
Co Tamina S.	Page 2					
Correspondent	Name and Add	ress				
	Area Code and	l Telephone Number		(317) 634-	3456	
Name	Matthew R. Sc	hantz				
Address (line 1)	Woodard, E	Woodard, Emhardt, Naughton, Moriarty & McNett				
Address (line 2)		111 Monument Circle, Suite 3700				
Address (line 3)		Bank One Center/Tower				
Address (line 4)						
Pages	Enter the total	Indianapolis, IN 46204 Enter the total number of pages of the attached conveyance document including any attachments.				
Application Nur					rk if additional numbers	
Enter either the Patent A	pplication Number or the	Patent Number (DO NOT EN	TER BOTH numbers fo	or the same property).		
Pate	ent Application Nu	mber(s)		Patent Number	er(s)	
09/615,195						
If this document is being first named executing inv		Patent Application, enter the o	date the patent applicat	tion was signed by the	Month Day Yea	
Patent Corpora	tion Treaty					
Enter a PCT application i	number <u>only if</u> a U.S.	PCT PCT			PCT	
Application Number has	not been assigned.	PCT PCT			PCT	
Number of prop	erties					
		Enter the total number of p			# 1	
Fee Amount		Fee Amount for Properties	s Listed (37 CFR 3.41):		\$ 40.00	
Method of P	•	Enclosed X		Deposit Account	t	
Deposit Acc		onal fees can be charged to the	account).			
(Enter for payment by de	poor	Deposit Account Number		# 23-3030		
		Authorization to charge a	additional fees:	Yes	No 🖳	
				X		
Statement and St	st of my knowledge	and belief, the foregoing ment. Charges to deposi	information is true t account are auth	e and correct and a orized, as indicated	iny attached copy is d herein.	
Matthew R. Schantz		Matthew R	School	Novem	ber 20, 2000	
Name of Per	rson Signing	/ Sign	ature		Date	

PATENT REEL: 011281 FRAME: 0471

RECORDATION FORM COVER SHEET CONTINUATION						
PATENTS ONLY						
Conveying Part	ty(ies)		Mark if additional na	mes of conveying parties attached		
Enter additional Co	nveying Parties			Execution Date		
Name (line 4)	Michael D. Couder			Month Day Year		
Name (line 1) Name (line 2)	Michael D. Snyder	·		July 17, 2000		
Name (iiie 2)				Execution Date		
				Month Day Year		
Name (line 1)						
Name (line 2)						
				Execution Date Month Day Year		
Name (line 1)				Month Day rear		
Name (line 2)						
Receiving Party	/(ies)		A4-1-16-1-199			
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Name (line 1)	colving rany (166)			If document to be		
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Address (line 1)				receiving party is not		
				domiciled in the United States, an appointment of		
Address (line 2)				a domestic representative is attached. (Designation		
				must be a separate		
				document from Assignment.)		
Address (line 3)				- J		
	City		State/Country	Zip Code		
Name (line 1)				If a document to be recorded is an		
Name (Grand)				assignment and the		
Name (line 2)				receiving party is not domiciled in the United		
Address (line 1)				States, an appointment of a domestic representative		
,				is attached. (Designation		
Address (line 2)				must be a separate document from		
				Assignment.)		
Address (line 3)	City		State/Country	Zin Code		
	Oity		State/Country	Zip Code		
Aı	oplication Number(s) or	Patent N	lumber(s)	Mark if additional		
Enter either the Patent A	pplication Number or the Patent Number	er (DO NOT i	NTER BOTH numbers for the	numbers attached		
Enter either the Patent Application Number or the Patent Number (DO NOT ENTER BOTH numbers for the same property). Patent Application Number(s) Patent Number(s)						
						

PATENT REEL: 011281 FRAME: 0472

ASSIGNMENT

WHEREAS, Jeffrey J. Lindholm of Carmel, Indiana; Michael D. Gagle of Lafayette, Indiana; and Michael D. Snyder of Noblesville, Indiana, hereinafter referred to as Assignors, has made a new and useful invention related to **QUEUE-BASED DISTINCTIVE RINGING IN A CALL CENTER SYSTEM** for which Assignors have made or will make application for Letters Patent of the United States; and

WHEREAS, Interactive Intelligence, Inc., hereinafter referred to as Assignee, a corporation of the State of Indiana having a principal place of business at 8909 Purdue Road, Suite 300, Indianapolis, Indiana, desires to acquire all of the entire right, title, and interest in, to and under said invention disclosed, described and claimed or intended so to be in said application, and in, to and under said application, and in, to and under any and all Letters Patent, United States and foreign, which may be obtained therefor and thereon;

NOW, THEREFORE, to all whom it may concern, be it known that for and in consideration of the sum of One Dollar (\$1.00) and other good, valuable and sufficient considerations to Assignors in hand paid, the receipt of which is hereby acknowledged, Assignors have sold, assigned and transferred, and by these presents do sell, assign and transfer unto Assignee, all of the entire right, title, and interest in, to and under said invention disclosed, described and claimed or intended so to be in said application, and in, to and under said application for United States Letters Patent executed by Assignors this 17th day of July, 2000, and any and all other applications thereon and arising therefrom, including any and all divisions and continuations thereof, and any and all patents to be issued and obtained therefor and thereon, United States and foreign, including all reissues and extensions thereof.

Assignors hereby authorize and request the firm of Woodard, Emhardt, Naughton, Moriarty & McNett of Bank One Center/Tower, 111 Monument Circle, Suite 3700, Indianapolis, Indiana 46204-5137 to insert here in parentheses (Application No. 09/615,195, Filed July 13, 2000) the date and serial number of said application when officially known, and Assignors hereby authorize and request the Honorable Assistant Secretary and Commissioner of Patents and Trademarks to issue said Letters Patent to Assignee, its assigns and legal representatives.

Assignors agrees to sign and execute any and all other papers necessary or desirable for the procurement of Letters Patent on said invention in this and all foreign countries for the use of Assignee.

Page 1 of 4

Lindholm, et al.
U.S. Utility Patent Application
Filed: July 13, 2000
QUEUE-BASED DISTINCTIVE
RINGING IN A CALL CENTER SYSTEM

PATENT REEL: 011281 FRAME: 0473

WITNESS Assignor's hand this	day of July, 2000.	
		BARA NOTARY
Talaaa	Jeffrey J. Lindholm	
STATE OF $\frac{1}{2}$ $\frac{1}{2}$ $\frac{1}{2}$ $\frac{1}{2}$ $\frac{1}{2}$ $\frac{1}{2}$ $\frac{1}{2}$	•	ON PUBLIC TE
COUNTY OF MACION SS:		OF INDIANT

Before me, a Notary Public, in and for said County and State, personally appeared the above-named Assignor, **Jeffrey J. Lindholm**, to me personally known, and who executed the foregoing Assignment in my presence and acknowledged the execution thereof as their free and voluntary act and deed for the uses and purposes therein set forth and expressed.

My Commission Expires:

Prin

Resident of

Page 2 of 4

WITNESS Assignor's hand this $\frac{17}{2}$ day of July, 2000.

STATE OF TINDIANA

NOTAMICI D. Gagle

PUBLIC

Before me, a Notary Public, in and for said County and State, personally appeared the above-named Assignor, Michael D. Gagle, to me personally known, and who executed the foregoing Assignment in my presence and acknowledged the execution thereof as their free and voluntary act and deed for the uses and purposes therein set forth and expressed.

My Commission Expires:

Notary Publi

Resident of / /

County

Page 3 of 4

WITNESS Assignor's hand this 1 day of July, 2000.

STATE OF TODICAL)
COUNTY OF Marion) SS:

NOTATIONAL Snyder

PUBLIC PUBLIC OF INDIANTIA

Before me, a Notary Public, in and for said County and State, personally appeared the above-named Assignor, Michael D. Snyder, to me personally known, and who executed the foregoing Assignment in my presence and acknowledged the execution thereof as their free and voluntary act and deed for the uses and purposes therein set forth and expressed.

My Commission Expires:

Printed:

Resident of / larian County

I3-007:MRS:93900

Page 4 of 4

Lindholm, et al. U.S. Utility Patent Application Filed: July 13, 2000 QUEUE-BASED DISTINCTIVE RINGING IN A CALL CENTER SYSTEM

RECORDED: 11/24/2000

PATENT REEL: 011281 FRAME: 0476