9 Statement and signature.

To the best of my knowledge and belief, the fore-going information is true and correct and any attached copy is a true copy of the original document.

Total number of pages including cover sheet, attachments, and

John W. Knox, Reg. No. 35,776

November 7, 2000

Name of Person Signing

Signature

3 Date

ATENT

ASSIGNMENT

NORTEL NETWORKS LIMITED

For value received, I (we) the undersigned, whose full post office address(es) is (are) adjacent my (our) name(s), hereby sell, assign and transfer to:

NORTEL NETWORKS LIMITED

whose full post office address is:

WORLD TRADE CENTER OF MONTREAL 380 ST. ANTOINE STREET WEST, 8TH FLOOR MONTREAL QUEBEC H2Y 3Y4 CANADA

its successors, assigns and legal representatives, the entire right, title and interest, including priority rights, for all countries, in and to certain inventions relating to:

METHOD, APPARATUS, COMPUTER-READABLE MEDIA AND USER INTERFACE FOR ANNUNCIATING PROBLEMS IN A SYSTEM

set forth in an application for letters patent of the UNITED STATES OF AMERICA which was filed July 24, 2000 as Application Serial No. 09/624,239 and all rights and privileges under any and all letters patent that may be granted for said inventions.

Witness' Signature

Witness' Name (print)

Tommaso D'Ippolito

77 Bullock Avenue

Date: Nov 2 2000.

Assignor

Ottawa. Ontario

Canada K1S 169

> PATENT REEL: 011313 FRAME: 0667

Ath	Blair Moxon	Date	A/as/ 2 2000
Winess' Signature James Littlejula Witness' Name (paint)	Blair Edward Paul Moxon 87 Tamblyn Cr. Kanata, Ontario Canada K21. 3A5	<u> </u>	Nov. 2, 2,000 Assignor
Witness' Signature James Little john Witness' Name (print)	Johnson Johnso	_ Date: NiE	Nov 2 ,2000 Assignor
Witness' Signature James L. Hile who Witness' Name (print)	Joseph Eytan Benedek 26 Winlock Crescent Nepean, Ontario Canada K2G 3X4	Date:	No <u>xaa</u> Assignor
Witness' Signature Tames Little of the state of the stat	Douglas Edward Talbott 64 Kingsford Court Kanata, Ontario Canada K2K 1T9	Date:	Nov. 2, 2007 Assignor
Witness' Signature James Little john Witness' Name (print)	Joseph John Di Vittorio 1-146 St. Andrew Street Ottawa, Ontario Canada K1N 5G4	Date:	Nov 2. Zoci

PATENT
RECORDED: 11/08/2000 REEL: 011313 FRAME: 0668