

12-14-2000



PATENT

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Execution Date		
Month	Day	Year
08	18	00

Name (line 1) **Scott C. Johnson**

Name (line 2) \_\_\_\_\_

Second Party

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08	18	00

Name (line 1) **Rodney S. Canion**

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Name (line 1) **Compaq Computer Corporation**

Name (line 2) \_\_\_\_\_

Address (line 1) **20555 Street Highway 249, Building CCA 11**

Address (line 2) \_\_\_\_\_

Address (line 3) **Houston** **Texas** **77070**

City State/Country Zip Code

Domestic Representative Name and Address

Enter for the first Receiving Party only.

Name \_\_\_\_\_

Address (line 1) \_\_\_\_\_

Address (line 2) \_\_\_\_\_

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REEL: 011326 FRAME: 0085

**Correspondent Name and Address** Area Code and Telephone Number (713) 220-5800

Name David C. Clonts

Address (line 1) Akin, Gump, Strauss, Hauer & Feld, L.L.P.

Address (line 2) 1900 Pennzoil Place - South Tower

Address (line 3) 711 Louisiana Street

Address (line 4) Houston, Texas 77002

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**Application Number(s) or Patent Number(s)**  Mark if additional numbers attached

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Patent Application Number(s)

Patent Number(s)

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If this document is being filed together with a new Patent Application, enter the date the patent application was signed by the first named executing inventor. Month 08 Day 18 Year 00

**Patent Cooperation Treaty (PCT)**

Enter PCT application number only if a U.S. Application Number has not been assigned. PCT  PCT  PCT

**Number of Properties** Enter the total number of properties involved. # 1

**Fee Amount** Fee Amount for Properties Listed (37 CFR 3.41): \$ 40.00

Method of Payment: Enclosed  Deposit Account

Deposit Account (Enter for payment by deposit account or if additional fees can be charged to the account.)

Deposit Account Number: # 01-0660

Authorization to charge additional fees: Yes  No

**Statement and Signature**

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. Charges to deposit account are authorized, as indicated herein.

Russell C. Scott Name of Person Signing Signature Date 11/21/00

ASSIGNMENT

WHEREAS, we, **Scott C. Johnson and Rodney S. Canion**, are joint inventors of "**A Service Request System Using an Activity Indicator to Reduce Processing Overhead**", application for United States Letters Patent which is executed of even date herewith; and

WHEREAS, **COMPAQ COMPUTER CORPORATION**, a corporation created and existing under and by virtue of the laws of the State of Delaware, is desirous of acquiring the entire right, title and interest in and to the aforesaid invention throughout the world, and all right, title and interest in, to and under any and all Letters Patent of the United States and all other countries throughout the world;

NOW, THEREFORE, for good and valuable consideration, the receipt of which is hereby acknowledged, we hereby sell, assign, transfer and set over to **COMPAQ COMPUTER CORPORATION** all right, title and interest in and to the said invention throughout the world, and said application for U.S. Letters Patent, and any and all divisions, continuations, and reissues thereof, and any and all Letters Patent of the United States and foreign countries which may be granted therefor, the same to be held and enjoyed by **COMPAQ COMPUTER CORPORATION** for its own use and benefit, and for the use and benefit of its successors, assigns, or other legal representatives, to the end of the term or terms for which said Letters Patent of the United States or foreign countries are or may be granted or reissued, as fully and entirely as the same would have been held and enjoyed by us if this assignment and sale had not been made

And we hereby authorize and request the Commissioner of Patents and Trademarks to issue any and all Letters Patent of the United States on said invention or resulting from said application and from any and all divisions, continuations, and reissues thereof, to **COMPAQ COMPUTER CORPORATION**, as assignee of our entire interest, and hereby covenant that we have the full right to convey the entire interest herein assigned, and that we have not executed and will not execute any agreement in conflict herewith.

And we further hereby covenant and agree that we will, at any time, upon request, execute and deliver any and all papers that may be necessary or desirable to perfect the title of said invention and to such Letters Patent as may be granted therefor, to **COMPAQ COMPUTER CORPORATION**, its successors, assigns, or other legal representatives and that if **COMPAQ COMPUTER CORPORATION**, its successors, assigns or other legal representatives shall desire to file any divisional or continuation applications or to secure a reissue of such Letters Patent, or to file a disclaimer relating thereto, will upon request, sign all papers, make all rightful oaths and do all lawful acts requisite for the filing of such divisional or continuation application, or such application for reissue and the procuring thereof, and for the filing of such disclaimer, without further compensation but at the expense of said assignee, its successors, or other legal representatives.

And we do further covenant and agree that we will, at any time upon request, communicate to **COMPAQ COMPUTER CORPORATION**, its successors, assigns or other legal representatives, such facts relating to said invention and Letters Patent or the file history thereof as may be known to us, and testify as to the same in any interference or other litigation when requested so to do, without further compensation but at the expense of said assignee, its successors, or other legal representatives.

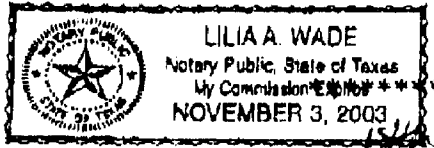
EXECUTED THIS 15<sup>th</sup> day of August, 2000.

Scott C. Johnson  
Scott C. Johnson

STATE OF TEXAS §  
COUNTY OF Tarrant §

BEFORE ME, the undersigned authority, on this day personally appeared **Scott C. Johnson**, proved to me to be the person whose name is subscribed to the foregoing instrument, and acknowledged to me that he executed the same for the purposes and consideration therein expressed.

GIVEN UNDER MY HAND and seal of office this 15<sup>th</sup> day of August, 2000.



Lilia A. Wade  
Notary Public in and for the State of Texas

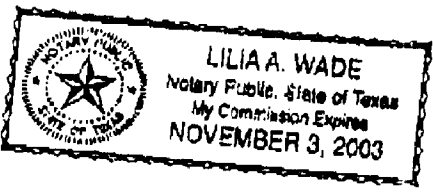
EXECUTED THIS 15<sup>th</sup> day of August, 2000.

Rodney S. Canion  
Rodney S. Canion

STATE OF TEXAS §  
COUNTY OF Tarrant §

BEFORE ME, the undersigned authority, on this day personally appeared **Rodney S. Canion**, proved to me to be the person whose name is subscribed to the foregoing instrument, and acknowledged to me that he executed the same for the purposes and consideration therein expressed.

GIVEN UNDER MY HAND and seal of office this 18<sup>th</sup> day of August, 2000.



Lilia A. Wade  
Notary Public in and for the State of Texas