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12-21-2000

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SHEET

U.S. DEPARTMENT OF COMMERCE
Patent and Trademark Office

Tab settings

101557929

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):
Howard Young
Cindy Adiano
Navin Enand
Martha Ernst
Harvey Thompson
May Sun Zia
Additional names(s) of conveying party(ies) Yes No

2. Name and address of receiving party(ies):
Name: **International Business Machines Corporation**
Internal Address: _____
Street Address: **New Orchard Road**
City: **Armonk** State: **NY** ZIP: **10504**
Additional name(s) & address(es) attached? Yes No



3. Nature of conveyance:
 Assignment Merger
 Security Agreement Change of Name
 Other _____
Execution Date: 11-10-00, 11-15-00, 11-16-00, 11-19-00
11-20-00, 11-19-00

4. Application number(s) or registration numbers(s): **09/7235A**
If this document is being filed together with a new application, the execution date of the application is: 11-10-00, 11-15-00
11-16-00, 11-18-00
11-20-00, 11-19-00
A. Patent Application No.(s) **EK140 40795 768**
B. Patent No.(s) _____
I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE U.S. POSTAL SERVICE AS EXPRESS MAIL IN AN ENVELOPE ADDRESSED TO: COMMISSIONER OF PATENTS AND TRADEMARKS, WASHINGTON, D.C. 20231 APPLICANT AND/OR ATTORNEY REQUESTS THE DATE OF DEPOSIT AS THE FILE DATE.
DATE OF DEPOSIT: 11/28/00
BY SIGNATURE & DATE: [Signature] 11/28/00
Additional numbers attached? Yes No

5. Name and address of party to whom correspondence concerning document should be mailed:
Name: **McGuireWoods**
Internal Address: _____
Street Address: **1750 Tysons Boulevard,**
Suite 1800
City: **McLean** State: **VA** ZIP: **22102**

6. Total number of applications and patents involved: **1**
7. Total fee (37 CFR 3.41):.....\$ **40.00**
 Enclosed - Any excess or insufficiency should be credited or debited to deposit account
 Authorized to be charged to deposit account
8. Deposit account number:
09-0458 FI-554

DO NOT USE THIS SPACE

9. Statement and signature.
To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.
Jay H. Anderson, Reg. No. 38,371
Name of Person Signing **[Signature]** Signature **28 November 2000** Date
Total number of pages including cover sheet, attachments, and document: **13**

(Joint Form)

IBM Docket No. FIS9-2000-0283US1

ASSIGNMENT

WHEREAS, we

- (1) Howard Young
Province of Ontario
City of Richmond Hill
Canada
- (2) Cindy Adiano
County of Brazos Valley
City of Bryan
and State of Texas
- (3) Navin Enand
County of Mecklenburg
City of Cornelius
and State of North Carolina
- (4) Martha Ernst
County of Montgomery
City of Farmersville
and State of Ohio
- (5) Harvey Thompson
County of Fairfield
City of Ridgefield
and State of Connecticut
- and (6) May Sun Zia
County of Franklin
City of Bexley
and State of Ohio

have invented certain improvements in

CUSTOMER RELATIONSHIP MANAGEMENT BUSINESS METHOD

and executed a United States patent application therefor on:
(dates that Inventors signed the declaration)

- (1) Nov. 10, 2000 , (2)
- (3) , (4)
- (5) and (6)

Whereas, INTERNATIONAL BUSINESS MACHINES CORPORATION, a corporation of New York, having a place of business at Armonk, New York 10504, (hereinafter called IBM), desires to acquire the entire, right, title and interest in the said application and invention, and to any United States and foreign patents to be obtained therefor;

Now therefore, for a valuable consideration, receipt whereof is hereby acknowledged, I, the above named, hereby sell, assign and transfer to IBM, its successors and assigns, the entire right, title and interest in the said application and the invention therein disclosed for the United States and foreign countries, and all rights of priority resulting from the filing of said United States application, and I request the Commissioner of Patents to issue any Letters Patent granted upon the invention set forth in said application to IBM, its successors and assigns; and I hereby agree that IBM may apply for foreign Letters Patent on said invention and I will execute all papers necessary in connection with the United States and foreign applications when called upon to do so by IBM.

Signed and sealed
(city and date)

(1) at Richmond Hill, Ontario
on Nov. 10, 2000,

Howard Young Nov. 10, 2000
Howard Young

(2) at
on 2000, Cindy Adiano

(3) at
on 2000, Navin Enand

(4) at
on 2000, Martha Ernst

(5) at
on 2000, Harvey Thompson

and (6) at
on 2000, May Sun Zia

ASSIGNMENT

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- (5) and (6)

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Signed and sealed
(city and date)

(1) at

on 2000, Howard Young

(2) at BRYAN, Tx
on November 15, 2000,

Cynthia Ann Adiano
Cindy Adiano
Cynthia CAA

(3) at
on 2000,

Navin Enand

(4) at
on 2000,

Martha Ernst

(5) at
on 2000,

Harvey Thompson

and (6) at
on 2000,

May Sun Zia

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- (1) , (2)
- (3) Nov. 16, 2000 , (4)
- (5) and (6)

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Signed and sealed
(city and date)

(1) at

on 2000, Howard Young

(2) at
on 2000, Cindy Adiano

(3) at
on *NOV 16*, 2000, *Navin Enand* 11/16/00
Navin Enand

(4) at
on 2000, Martha Ernst

(5) at
on 2000, Harvey Thompson

and (6) at
on 2000, May Sun Zia

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- (1) , (2)
- (3) , (4) 11-19-2000
- (5) and (6)

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Signed and sealed
(city and date)

(1) at

on 2000, Howard Young

(2) at
on 2000, Cindy Adiano

(3) at
on 2000, Navin Enand

(4) at *Cambridge, MA 02142*
on *19 November* 2000, *Martha Ernst*
Martha Ernst

(5) at
on 2000, Harvey Thompson

and (6) at
on 2000, May Sun Zia

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- (5) 11-20-2000 and (6)

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Signed and sealed
(city and date)

(1) at

on 2000, Howard Young

(2) at
on 2000, Cindy Adiano

(3) at
on 2000, Navin Enand

(4) at
on 2000, Martha Ernst

Ridgefield, CT.
(5) at *Nov. 20, 2000*
on 2000, *Harvey Thompson*
Harvey Thompson

and (6) at
on 2000, May Sun Zia

ASSIGNMENT

WHEREAS, we

- (1) Howard Young
Province of Ontario
City of Richmond Hill
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County of Brazos Valley
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- (1) , (2)
- (3) , (4)
- (5) and (6) Nov. 19, 2000

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(1) at

on 2000, Howard Young

(2) at
on 2000, Cindy Adiano

(3) at
on 2000, Navin Enand

(4) at
on 2000, Martha Ernst

(5) at
on 2000, Harvey Thompson

and (6) at Bexley, OH USA
on Nov. 19 2000, May Sun Zia