

01-11-2001

U.S. Department of Commerce
Patent and Trademark Office

PATENT



101580388

RECORDATION FORM COVER SHEET
PATENTS ONLY

TO: The Commissioner of Patents and Trademarks: Please record the attached original document(s) or copy(ies).

Submission Type

- ☒ New
- ☐ Resubmission (Non-Recordation)
Document ID#
- ☐ Correction of PTO Error
Reel # Frame #
- ☐ Corrective Document
Reel # Frame #

Conveyance Type

- ☒ Assignment ☐ Security Agreement
- ☐ License ☐ Change of Name
- ☐ Merger ☐ Other
- U.S. Government
(For Use ONLY by U.S. Government Agencies)
- ☐ Departmental File ☐ Secret File

Conveying Party(ies)

- ☒ Mark if additional names of conveying parties attached
- Execution Date
Month Day Year
- 11/13/2000

Name (line 1) M. Hassan Pirasteh

Name (line 2)

Second Party

Name (line 1) John Garrow

Name (line 2)

Execution Date
Month Day Year

11/14/2000

Receiving Party

- ☐ Mark if additional names of receiving parties attached

Name (line 1) Convergys CMG Utah Inc.

Name (line 2)

Address (line 1) 10975 South Sterling View Drive

Address (line 2)

Address (line 3) South Jordan

Utah

84095

City

State/Country

Zip Code

☐ If document to be recorded is an assignment and the receiving party is not domiciled in the United States, an appointment of a domestic representative is attached. (Designation must be a separate document from Assignment)

Domestic Representative Name and Address

Enter for the first Receiving Party only.

Name

Address (line 1)

Address (line 2)

Address (line 3)

Address (line 4)

FOR OFFICE USE ONLY

Public burden reporting for this collection of information is estimated to average approximately 30 minutes per Cover Sheet to be recorded, including time for reviewing the document and gathering the data needed to complete the Cover Sheet. Send comments regarding this burden estimate to the U.S. Patent and Trademark Office, Chief Information Officer, Washington, D.C. 20231 and to the Office of Information and Regulatory Affairs, Office of Management and Budget, Paperwork Reduction Project (0651-0027), Washington, D.C. 20503. See OMB Information Collection Budget Package 0651-0027, Patent and Trademark Assignment Practice. DO NOT SEND REQUESTS TO RECORD ASSIGNMENT DOCUMENTS TO THIS ADDRESS.

Mail documents to be recorded with required cover sheet(s) information to:
Commissioner of Patents and Trademarks, Box Assignments, Washington, D.C. 20231

PATENT
REEL: 011406 FRAME: 0145

Correspondent Name and Address

Area Code and Telephone Number 614-792-5555

Name Jeffrey S. Standley

Address (line 1) Standley & Gilcrest LLP

Address (line 2) 495 Metro Place South

Address (line 3) Suite 210

Address (line 4) Dublin, Ohio 43017

Pages

Enter the total number of pages of the attached conveyance document including any attachments.

3

Application Number(s) or Patent Number(s)

☐ Mark if additional numbers attached

Enter either the Patent Application Number or the Patent Number (DO NOT ENTER BOTH numbers for the same property).

Patent Application Number(s)

Patent Number

09/593,795

If this document is being filed together with a new Patent Application, enter the date the patent application was signed by the first named executing inventor.

Month Day Year

Patent Cooperation Treaty (PCT)

Enter PCT application number

only if a U.S. Application Number PCT
has not been assigned.

PCT

PCT

PCT

PCT

PCT

Number of Properties

Enter the total number of properties involved.

1

Fee Amount

Fee Amount for Properties Listed (37 CFR 3.41): \$ 40.00

Method of Payment:
Deposit Account

Enclosed ☒

Deposit Account ☐

(Enter for payment by deposit account or if additional fees can be charged to the account.)

Deposit Account Number:

19-4076

Authorization to charge additional fees:

Yes ☐

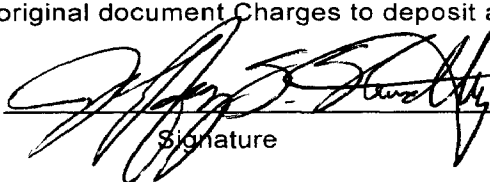
No ☐

Statement and Signature

To the best of my *knowledge and* belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. Charges to deposit account are authorized, as indicated herein.

JEFFREY S. STANDLEY

Name of Person Signing



Signature

November 29, 2000

Date

RECORDATION FORM COVER SHEET
CONTINUATION
PATENTS ONLY

U.S. Department of Commerce
Patent and Trademark Office
PATENT

Conveying Party(ies)

☐ Mark if additional names of conveying parties attached

Enter additional Conveying Parties

Name (line 1) Michelle (Shelly) Grossmith

Execution Date
Month Day Year

11/14/2000

Name (line 2)

Execution Date
Month Day Year

Name (line 1) Khadim Hussain

11/13/2000

Name (line 2)

Execution Date
Month Day Year

Name (line 1)

Name (line 2)

Receiving Party(ies)

☐ Mark if additional names of receiving parties attached

Enter additional Receiving Party(ies)

Name (line 1)

☐ If document to be recorded is an assignment and the receiving party is not domiciled in the United States, an appointment of a domestic representative is attached. (Designation must be a separate document from Assignment.)

Name (line 2)

Address (line 1)

Address (line 2)

Address (line 3)

City

State/Country

Zip Code

Name (line 1)

☐ If document to be recorded is an assignment and the receiving party is not domiciled in the United States, an appointment of a domestic representative is attached. (Designation must be a separate document from Assignment.)

Name (line 2)

Address (line 1)

Address (line 2)

Address (line 3)

City

State/Country

Zip Code

Application Number(s) or Patent Number(s)

☐ Mark if additional numbers attached

Enter either the Patent Application Number or the Patent Number (DO NOT ENTER BOTH numbers for the same property).

Patent Application Number(s)

Patent Number(s)

L

ASSIGNMENT

1349 Hildaway Dr. S. (MHP)

This assignment is made by M. Hassan Pirasteh, residing at ~~9313 Wesley Cove Court~~, Jacksonville,
Florida ³²²⁵⁹ ~~32257~~; John Garrow, residing at 1811 Bolton Abbey Drive
City of Jacksonville, State of FL 32223 [zip code]; Shelly Grossmith, residing at
960 Satsuma Cir City of Jacksonville,
State of FL 32259 [zip code]; and Khadim Hussain residing at 2021 Brighton Bay
Trail City of Jacksonville, State of FL
32246 [zip code]; ("ASSIGNORS") to CONVERGYS CMG UTAH INC., a corporation organized
under the laws of the State of Utah and having an office at 10975 South Sterling View Drive, South Jordan,
Utah 84095 ("ASSIGNEE").

FOR ONE U.S. DOLLAR (\$1.00) AND FOR OTHER GOOD AND VALUABLE
CONSIDERATION, the receipt of which is hereby acknowledged, ASSIGNORS do hereby sell, assign and
transfer to ASSIGNEE the entire right, title and interest, together with all rights of priority, in and to their
invention entitled SYSTEM AND METHOD FOR PROCESSING TELEPHONE CALLS BY IVR, as
described and/or claimed in an application for patent of the United States of America, Serial No.
09/593,795. A Declaration for the application was executed on Nov. 13th & 14th 2000.
ASSIGNORS further do hereby sell, assign and transfer to ASSIGNEE the entire right, title and interest,
together with all rights of priority, in and to ASSIGNORS' invention as described and/or claimed in any and
all applications for patents based on the invention, including divisionals, continuations, renewals, substitutes
and reissues thereof, and all rights of priority resulting from any of these patent applications, as well as all
foreign counterparts and extensions thereof, together with all patents issuing on any of these applications for
the full terms of all of the patents which may be granted on the invention.

ASSIGNORS HEREBY AUTHORIZE ASSIGNEE to make applications for, to prosecute such
applications, and to receive patents for the invention in the United States and any foreign countries, in
ASSIGNEE's name.

ASSIGNORS HEREBY PROMISE AND AGREE that ASSIGNOR will execute or procure any further necessary assurance of title to the invention and any patents which may issue on the invention. ASSIGNORS will, at any time, upon the request and without further consideration, but at the expense of ASSIGNEE, deliver any testimony in any legal proceedings and execute all papers and do all other things that may be necessary or desirable to perfect the title to the invention, or any patents which may be granted therefor, in ASSIGNEE, its successors, assigns, or other legal representatives. ASSIGNORS will, at any time, upon the request and at the expense of ASSIGNEE, execute any continuations, divisionals, reissues, or any other additional applications for patents for the invention or any part or parts thereof and any patents issuing thereon are hereby assigned to ASSIGNEE. ASSIGNORS will make all rightful oaths, and do all lawful acts required for procuring and enforcing any of the patents, without further compensation, but at the expense of ASSIGNEE, its successors, assigns or other legal representatives.

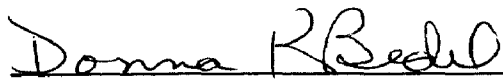
ASSIGNORS HEREBY AUTHORIZE AND REQUEST the Commissioner of Patents and Trademarks to issue any and all Letters Patent of the United States for the invention, resulting from any of the aforesaid applications to the ASSIGNEE.

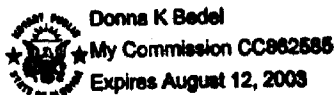

HASSAN PIRASTEH

STATE OF FLORIDA :
COUNTY OF Duval : SS:

Before me personally appeared **HASSAN PIRASTEH**, to me known to be the same person described in and who executed the foregoing instrument, and acknowledged that he executed the same, of his own free will and for the purposes set forth.

Sworn to before me and subscribed in my presence this 13th of Nov., 2000.


Notary Public




JOHN GARROW

STATE OF FLORIDA
COUNTY OF Duval : SS:

Before me personally appeared **JOHN GARROW**, to me known to be the same person described in and who executed the foregoing instrument, and acknowledged that he executed the same, of his own free will and for the purposes set forth.

Sworn to before me and subscribed in my presence this 14th of Nov., 2000.



Donna K Bedel
My Commission CC862585
Expires August 12, 2003

Donna K Bedel
Notary Public

Michelle (Shelly) Grossmith
SHELLY GROSSMITH

STATE OF FLORIDA
COUNTY OF Duval : SS:

Before me personally appeared **SHELLY GROSSMITH**, to me known to be the same person described in and who executed the foregoing instrument, and acknowledged that he executed the same, of his own free will and for the purposes set forth.

Sworn to before me and subscribed in my presence this 14th of Nov., 2000.



Donna K Bedel
My Commission CC862585
Expires August 12, 2003



Donna K Bedel
My Commission CC862585
Expires August 12, 2003

Donna K Bedel
Donna K Bedel
Notary Public

Khadim Hussain
KHADIM HUSSAIN

STATE OF FLORIDA
COUNTY OF Duval : SS:

Before me personally appeared **KHADIM HUSSAIN**, to me known to be the same person described in and who executed the foregoing instrument, and acknowledged that he executed the same, of his own free will and for the purposes set forth.

Sworn to before me and subscribed in my presence this 13th of Nov., 2000.



Donna K Bedel
My Commission CC862585
Expires August 12, 2003

Donna K Bedel
Notary Public