

04-17-2001

Docket No.: 14032 (YOR920000741US1)

RECORDATION FORM COVER SHEET

U.S. DEPARTMENT OF COMMERCE

Patent and Trademark Office



PATENTS ONLY

101694855

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

Thomas E. Chefalas
Ajay Mohindra

3/21/01

2. Name and address of receiving party(ies):

Name: International Business Machines Corporation

Address:

11000 U.S. DEPT. OF COMMERCE
09/814287
03/21/01

Additional names(s) of conveying party(ies) attached? Yes No

3. Nature of conveyance:

- Assignment Merger
- Security Agreement Change of Name
- Other _____

City: Armonk State/Prov.: NY

Country: USA ZIP: 10504

Execution Date: March 20, 2001

Additional name(s) & address(es) attached? Yes No

4. Application number(s) or registration numbers(s):

If this document is being filed together with a new application, the execution date of the application is: March 20, 2001

Patent Application No. Filing date

B. Patent No.(s)

04/16/2001 L70ULLER 00000069 500510 09814287
1 FC:531 40.00 CH

09814287

Additional numbers attached? Yes No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Richard L. Catania

Registration No. 32,608

Address: SCULLY, SCOTT, MURPHY & PRESSER

400 Garden City Plaza

City: Garden City State/Prov.: NY

Country: USA ZIP: 11530

6. Total number of applications and patents involved: 1

7. Total fee (37 CFR 3.41):.....\$ 40.00

Enclosed - Any excess or insufficiency should be credited or debited to deposit account

Authorized to be charged to deposit account

8. Deposit account number:

50-0510/IBM

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9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Richard L. Catania, Reg. No. 32,608

March 21, 2001

Name of Person Signing

Signature

Date

Total number of pages including cover sheet, attachments, and document: 3

PATENT

REEL: 011673 FRAME: 0205

Assignment

Whereas, we

Inventor (1) Thomas E. Chefalas of Somers, NY
and City

and (2) Ajay Mohindra of Yorktown Heights, NY

have invented certain improvements in

TITLE METHOD AND SYSTEM FOR AUTOMATING PRODUCT SUPPORT

and executed, respectively, a United States patent application

therefor on

DATES THAT (1) 3/20/ 2001.

INVENTORS (2) 3/20/ 2001

SIGNED THE
DECLARATION

Whereas, INTERNATIONAL BUSINESS MACHINES CORPORATION, a corporation of New York, having a place of business at Armonk, New York 10504, (hereinafter called IBM) desires to acquire the entire right, title and interest in the said application and invention, and to any United States and foreign patents to be obtained therefor;

Now therefore, for a valuable consideration, receipt whereof is hereby acknowledged, we, the above named, hereby sell, assign, and transfer to IBM, its successors and assigns, the entire right, title and interest in the said application and invention therein disclosed for the United States and foreign countries, and all rights of priority resulting from the filing of said United States application, and we request the Commissioner of Patents to issue any Letters Patent granted upon the inventions set forth in said application to IBM, its successors and assigns; and we hereby agree that IBM may apply for foreign Letters Patent on said invention and we will execute all papers necessary in connection with the United States and foreign applications when called upon to do so by IBM.

Signed and sealed
CITY (1) at Yorktown Hts NY
DATE on 3/20/2001



Thomas E. Chefalas

SIGNATURE

Signed and sealed

CITY (2) at Yorktown Hts, NY
DATE on 3/20/2001

Ajay Mohindra

Ajay Mohindra

SIGNATURE