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FORM	PTO-1596

1-31-92

RECORDATION FORM COVER SHEET

U.S. DEPARTMENT OF COMMERCE

Patent	and	Trademark	Office

Docket No.: 50325-0504 PATENTS ONLY			
To the Honorable Commissioner of Patents and Trademarks: Ple	ease record the attached original documents or copy thereto:		
1. Name of Conveying Party(ies):	2. Name and address of receiving party(ies):		
Christian Lemler, Karen Bradley, Amrit Patel, Ray Lau	Name: Cisco Technology, Inc.		
	Internal Address:		
Additional name(s) of conveying party(ies) attached? Yes			
3. Nature of Conveyance:			
	Street Address: 170 West Tasman Drive		
☐ Security Agreement ☐ Change of Name			
Other	City: San Jose State/Country CA ZIP: 95134-		
	1706		
Execution Date: April 11, 2001, April 11, 2001, April 11, 2001, April 11, 2001	Additional name(s) & address(es) attached? Yes		
4. Application number(s) or patent number(s):	1		
If the document is being filed together with a new application, the	execution date of the application is:		
A. Patent Application No(s).	B. Patent No(s).		
09/727,567 filed June 7, 2000			
Additional numbers			
5. Name and address of party to whom correspondence concerning	6. Total number of applications and patents involved: 1		
document should be mailed:			
Name: Hickman Palermo Truong & Becker LLP	7. Total fee (37 CFR 3.41) \$40.00		
Internal Address:	⊠ Enclosed		
	Authorized to be charged to deposit account		
Street Address: 1600 Willow Street.	8. Deposit account number:		
	50-1302		
City: San Jose State: CA Zip: 95125			
DO NOT USE THIS SPACE			
9. Statement and signature.			
To the best of my knowledge and belief, the foregoing inform	nation is true and correct and any attached copy is a true copy		
of the original document.			
Carl L. Brandt, Reg. No. 44,555	4-17-01		
Name and Registration No. of Person Signing	Signature Date:		
To	stal number of pages comprising cover sheet:		
CMB No. 0851-0011 (exp. 4/94)			
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> PATENT REEL: 011716 FRAME: 0326

Docket No.: 50325-0504

ASSIGNMENT

WHEREAS WE, CHRISTIAN LEMILER of Fremont, California; and KAREN ANN BRADLEY of San Jose, California; and AMRIT C. PATEL of Pleasanton, California; and RAY MEIN LAU of Sacramento, California; have made a certain new and useful invention as set forth in a provisional application for United States Letters Patent, entitled TIME-BASED MONITORING OF SERVICE LEVEL AGREEMENTS, executed by us, as shown below, for which a provisional application for United States Letters Patent was filed on June 7, 2000, and identified by United States Serial No. 60/210,236, and as set forth in a non-provisional application for United States Letters Patent, entitled TIME-BASED MONITORING OF SERVICE LEVEL AGREEMENTS, executed by us, as shown below, for which a non-provisional application for United States Letters Patent was filed on November 30, 2000, and identified by United States Serial No. 09/727,567;

AND WHEREAS, Cisco Technology, Inc., a corporation of the State of California and having an address of 170 West Tasman Drive, San Jose, CA 95134-1706 is desirous of acquiring the entire right, title and interest in and to said invention and in and to any and all Letters Patent of the United States and foreign countries which may be obtained therefor:

NOW, THEREFORE, for good and valuable consideration, the receipt for and sufficiency of which is hereby acknowledged. I do hereby sell, assign, transfer and set over unto Cisco Technology, Inc., its legal representatives, successors, and assigns, the entire right, title and interest in and to said invention as set forth in the above-mentioned applications, including any continuations, continuations-in-part, divisions, reissues, re-examinations or extensions thereof, and in and to any and all patents of the United States and foreign countries which may be issued for said invention;

UPON SAID CONSIDERATIONS, I hereby agree with the said assignee that I will not execute any writing or do any act whatsoever conflicting with these presents, and that I will, at any time upon request, without further or additional consideration but at the expense of said assignee, execute such additional assignments and other writings and do such additional acts as said assignee may deem necessary or desirable to perfect the assignee's enjoyment of this grant, and render all necessary assistance in making application for and obtaining original, divisional, continuations, continuations-in-part, reexamined, reissued, or extended Letters Patent of the United States or of any and all foreign countries on said invention, and in enforcing any rights or choses in action accruing as a result of such applications or patents, by giving testimony in any proceedings or transactions involving such applications or patents, and by executing preliminary statements and other affidavits, it being understood that the foregoing covenant and agreement shall bind, and inure to the benefit of the assigns and legal representatives of assignor and assignee;

AND I request the Commissioner of Patents and Trademarks to issue any Letters Patent of the United States which may be issued for said invention to said Cisco Technology, Inc., its legal representatives, successors or assigns, as the sole owner of the entire right, title and interest in and to said patent and the invention covered thereby.

PATENT REEL: 011716 FRAME: 0327

Docket No.: 50325-0504 4/11/2001 Date STATE OF CALIFORNIA COUNTY OF , 2001, before me personally appeared CHRISTIAN _day of LEMLER, personally known to me (or proved to me on the basis of satisfactory evidence) to be the person whose name is subscribed to the within instrument and acknowledged to me that he executed the same in his authorized capacity, and that by his signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument. WITNESS my hand and official sea SEAL My commission expires MARY L STAHLKE Commission # 1141574 otary Public -- California

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MARY L. STAHLISE Commission # 1141574

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Date

Amrit C. Patel

State of California

On this // day of // April // Ap

Commission # 1141574 votary Public — California Santa Clora County

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MARY L. STARKE Commission # 1141574 Notary Public — California Sonta Clara County Jy Comm. Expires Jul 2 2007

RECORDED: 04/19/2001