4/27/01

FORM PTO-1619A Expires 06/30/99 OMB 0651-0027 05-07-2001



U.S. Department of Commerce Patent and Trademark Office PATENT

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# 101702785 RECORDATION FORM COVER SHEET

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Name (line 1)	Universe Communications			1/4/99
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Mail documents to be recorded with required cover sheet(s) information to: Commissioner of Patents and Trademarks, Box Assignments, Washington, D.C. 20231

> PATENT REEL: 011749 FRAME: 0554

FORM PTC Expires 06/30/99 OMB 0651-0027	D-1619B Page 2	U.S. Department of Commerce Patent and Trademark Office PATENT				
Correspondent Name and Address  Area Code and Telephone Number 650-474-8400						
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Address (line 3)						
Address (line 4)						
Pages	Enter the total number of pages of the attached conveyance document including any attachments.	# 2				
Application	Number(s) or Patent Number(s) Mark if addition	nal numbers attached				
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Pat 09/272,937	tent Application Number(s) Patent Num  09/782,754 09/315,732	iber(s)				
09/351,416	09/782,011 09/447,196					
09/522,186	09/522,341 09/521,805					
If this document is being filed together with a new Patent Application, enter the date the patent application was signed by the first named executing inventor.						
Patent Cooperation Treaty (PCT)						
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Number of Properties  Enter the total number of properties involved. # 1						
Fee Amount	Fee Amount for Properties Listed (37 CFR 3.41): \$ 40.0	00				
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Statement and Signature						
To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. Charges to deposit account are authorized, as indicated herein.						

Signature

Michael A. Glenn

Name of Person Signing

PATENT REEL: 011749 FRAME: 0555

4/27/01

Date

## Office of the Secretary of State

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF

DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT

COPY OF THE CERTIFICATE OF AMENDMENT OF "UNIVERSE

COMMUNICATIONS, INC.", CHANGING ITS NAME FROM "UNIVERSE

COMMUNICATIONS, INC." TO "BIGFIX, INC.", FILED IN THIS OFFICE ON

THE FOURTH DAY OF JANUARY, A.D. 1999, AT 9 O'CLOCK A'M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS

Edward J. Freel, Sccretary of State

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AUTHENTICATION:

9503287

DATE:

01-05-99

PATENT REEL: 011749 FRAME: 0556

STATE OF DELAWARE SECRETARY OF STATE DIVISION OF CORPORATIONS FILED 09:00 AM 01/04/1999 991002505 - 2735283

### CERTIFICATE OF AMENDMENT OF

#### RESTATED CERTIFICATE OF INCORPORATION OF

#### UNIVERSE COMMUNICATIONS, INC.

Universe Communications, Inc., a corporation organized and existing under and by virtue of the General Corporation Law of the State of Delaware (the "Corporation"), does hereby certify that:

First: The name of the corporation is Universe Communications, Inc.

SECOND: The date on which the Certificate of Incorporation of the Corporation was originally filed with the Secretary of State of the State of Delaware is April 2, 1997.

THERD: The Board of Directors of the Corporation, acting in accordance with the provisions of Sections 141 and 242 of the General Corporation Law of the State of Delaware, adopted resolutions amending its Restated Certificate of Incorporation as follows:

1. Article I shall be amended and restated to read in its entirety as follows:

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The name of the corporation is BigFix, Inc. (the "Corporation" or the "Company")."

FOURTH: Thereafter, pursuant to a resolution of the Board of Directora, this Certificate of Amendment was submitted to the stockholders of the Corporation for their approval, and was duly adopted in accordance with the provisions of Section 242 of the General Corporation Law of the State of Delaware.

In Witness Whereof, Universe Communications, Inc. has caused this Certificate of Amendment to be signed by its Secretary this 4th day of January, 1999.

UNIVERSE COMMINICATIONS. INC.

Andrei M. Menoliu, Secretary

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RECORDED: 04/27/2001

PATENT REEL: 011749 FRAME: 0557