

**PATENT**  
**REEL: 011789 FRAME: 0928**

**ASSIGNMENT**

For good and valuable consideration, we, **Peggy M. Stumer residing at 2350 NW 30-th Road, Boca Raton, FL 33431, citizen of USA and Eugene A. Wodka residing at 1136 Summerwood Circle, Wellington, Fl 33414, citizen of USA**

Hereby sell, assign and transfer to **SIEMENS INFORMATION AND COMMUNICATION NETWORKS, INC.**, a corporation of the State of Delaware, having a principal place of business at 900 Broken Sound Parkway, Boca Raton, FL 33487, hereinafter "Assignee", its successors, assigns and legal representatives, the entire right, title and interest in and for the United States and all foreign countries, in and to any and all improvements which are disclosed in the application for United States Letters Patent, which has been executed by the undersigned concurrently herewith, and is entitled:

**METHODS AND APPARATUS FOR AUTOMATICALLY DETERMINING  
A CALL SERVICE REQUEST**

and in and to said application and all divisional, continuing, substitute, renewal, reissue, and all other applications for Letters Patent which have been or shall be filed in the United States and all foreign countries on any of said improvements; and in and to all original and reissued patents which have been or shall be filed in the United States and all foreign countries on said improvements;

Agree that said Assignee may apply for and receive Letters Patent for said improvements in its own name; and that, when requested, without charge to but at the expense of said Assignee, its successors, assigns and legal representatives, to carry out in good faith the intent and purpose of this assignment, the undersigned will execute all divisional, continuing, substitute, renewal, reissue, and all other patent applications on any and all said improvements; execute all rightful oaths, assignments, powers of attorney and other papers; communicate to said Assignee, its successors, assigns, and legal representatives, all facts known to the undersigned relating to said improvements and the history thereof; and generally do everything possible which said Assignee, its successors, assigns or legal representatives shall consider desirable for aiding in securing and maintaining proper patent protection for said improvements and for vesting title to said improvements and all applications for patents and all patents on said improvements, in said Assignee, its successors, assigns and legal representatives; and

Covenant with said Assignee, its successors, assigns and legal representatives that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned.

ACKNOWLEDGEMENTS

Peggy M Stumer  
Peggy M. Stumer

Witness No. 1:

By: Gary E. Morn Date: 2/27/2001  
Printed Name: Gary E. Morn

Witness No. 2:

By: Dennis L. Kucmrowski Date: 2-27-2001  
Printed Name: DENNIS L. KUCMROWSKI

Eugene A. Wodka

Witness No. 1:

By: \_\_\_\_\_ Date: \_\_\_\_\_  
Printed Name: \_\_\_\_\_

Witness No. 2:

By: \_\_\_\_\_ Date: \_\_\_\_\_  
Printed Name: \_\_\_\_\_

Covenant with said Assignee, its successors, assigns and legal representatives that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned.

ACKNOWLEDGEMENTS

\_\_\_\_\_  
Peggy M. Stumer

Witness No. 1:

By: \_\_\_\_\_  
Printed Name: \_\_\_\_\_

Date: \_\_\_\_\_

Witness No. 2:

By: \_\_\_\_\_  
Printed Name: \_\_\_\_\_

Date: \_\_\_\_\_

Eugene A. Wodka  
Eugene A. Wodka

Witness No. 1:

By: Chris Wodka  
Printed Name: Chris Wodka

Date: 2-23-01

Witness No. 2:

By: Maria Thomas RN  
Printed Name: Maria Thomas RN

Date: 2/23/01