

07-03-2001

FORM PTO-1595

1-31-92

F



HEET

U.S. DEPARTMENT OF COMMERCE
Patent and Trademark Office

C.26.01

101768045

To the Honorable Commissioner of Patents and Trademarks: **Please record the attached** original documents or copy thereof.

1. Name of conveying party(ies):

Bigfix, Inc.

2. Name and address of receiving party(ies):

Name: **Silicon Valley Bank**

Internal Address: Loan Documentation HA155

Additional name(s) of conveying party(ies) attached? ☐ Yes ☒ No

JUN 26

3. Nature of conveyance:

☐ Assignment☐ Merger☒ Security Agreement☐ Change of Name☐ Other _____

Street Address: 3003 Tasman Dr.

City: Santa Clara

State: Ca

ZIP: 95054

Execution Date: **04/19/2001**Additional name(s) & address(es) attached? ☐ Yes ☒ No

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is: _____

A. Patent Application No.(s)

09/351.416 09/272.937

09/447.196 09/315.732

09/522.186 60/098.798

09/522.341

09/521.805

99/19751

B. Patent No.(s)

Additional numbers attached? ☐ Yes ☒ No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: **Silicon Valley Bank**

Internal Address: Loan Documentation HA155

6. Total number of applications and patents involved: **9**

7. Total fee (37 CFR 3.41):

\$ 360.00

☒ Enclosed☐ Authorized to be charged to deposit account

Street Address: 3003 Tasman Dr.

8. Deposit account number:

City: Santa Clara

State: Ca

ZIP: 95054

(Attach duplicate copy of this page if paying by deposit account)

DO NOT USE THIS SPACE

9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Maribel Arteaga

Name of Person Signing

06/18/01

Date

Total number of pages comprising cover sheet:

OMB No 0651 -0011 (exp 4/94)

PATENT
REEL: 011933 FRAME: 0444

INTELLECTUAL PROPERTY SECURITY AGREEMENT

This Intellectual Property Security Agreement is entered into as of April 19, 2001 by and between SILICON VALLEY BANK ("Bank") and BIGFIX, INC. ("Grantor").

RECITALS

A. Bank has agreed to make certain advances of money and to extend certain financial accommodation to Grantor (the "Loans") in the amounts and manner set forth in that certain Loan and Security Agreement by and between Bank and Grantor dated April 19, 2001 (as the same may be amended, modified or supplemented from time to time, the "Loan Agreement"; capitalized terms used herein are used as defined in the Loan Agreement). Bank is willing to make the Loans to Grantor, but only upon the condition, among others, that Grantor shall grant to Bank a security interest in certain Copyrights, Trademarks, Patents, and Mask Works to secure the obligations of Grantor under the Loan Agreement.

B. Pursuant to the terms of the Loan Agreement, Grantor has granted to Bank a security interest in all of Grantor's right, title and interest, whether presently existing or hereafter acquired, in, to and under all of the Collateral.

NOW, THEREFORE, for good and valuable consideration, receipt of which is hereby acknowledged, and intending to be legally bound, as collateral security for the prompt and complete payment when due of its obligations under the Loan Agreement, Grantor hereby represents, warrants, covenants and agrees as follows:

AGREEMENT

To secure its obligations under the Loan Agreement, Grantor grants and pledges to Bank a security interest in all of Grantor's right, title and interest in, to and under its Intellectual Property Collateral (including without limitation those Copyrights, Patents, Trademarks and Mask Works listed on Schedules A, B, C, and D hereto), and including without limitation all proceeds thereof (such as, by way of example but not by way of limitation, license royalties and proceeds of infringement suits), the right to sue for past, present and future infringements, all rights corresponding thereto throughout the world and all re-issues, divisions continuations, renewals, extensions and continuations-in-part thereof.

This security interest is granted in conjunction with the security interest granted to Bank under the Loan Agreement. The rights and remedies of Bank with respect to the security interest granted hereby are in addition to those set forth in the Loan Agreement and the other Loan Documents, and those which are now or hereafter available to Bank as a matter of law or equity. Each right, power and remedy of Bank provided for herein or in the Loan Agreement or any of the Loan Documents, or now or hereafter existing at law or in equity shall be cumulative and concurrent and shall be in addition to every right, power or remedy provided for herein and the exercise by Bank of any one or more of the rights, powers or remedies provided for in this Intellectual Property Security Agreement, the Loan Agreement or any of the other Loan Documents, or now or hereafter existing at law or in equity, shall not preclude the simultaneous or later exercise by any person, including Bank, of any or all other rights, powers or remedies.

IN WITNESS WHEREOF, the parties have cause this Intellectual Property Security Agreement to be duly executed by its officers thereunto duly authorized as of the first date written above.

Address of Grantor:

2180 Dwight Way, Suite C
Berkeley, CA 94704

Attn: President

GRANTOR:

BIGFIX, INC.

By: [Signature]
Title: V.P. Finance

Address of Bank:

3003 Tasman Drive
Santa Clara, CA 95054-1191

Attn: _____

BANK:

SILICON VALLEY BANK

By: [Signature]
Title: VP

EXHIBIT A

Copyrights

Description

Registration/
Application
Number

Registration/
Application
Date

EXHIBIT B

Patents

DescriptionRegistration/
Application
NumberRegistration/
Application
Date

- method and Apparatus for
Computed Relevance Messaging

09/351,416

7/9/99

- Inspector for Computed Relevance
Messaging

- Relevance Clause for Computed Relevance
Messaging

09/447,196

11/22/99

09/522,186

3/9/2000

09/522,341

3/9/2000

09/521,805

3/9/2000

Adure Net System for Automated
Technical Support

99/19751

9/1/1999

- method and Apparatus

09/272,937

3/19/99

09/315,732

5/20/99

60/098,798

9/1/99

PATENT

REEL: 011933 FRAME: 0448

EXHIBIT C

Trademarks

<u>Description</u>	<u>Registration/ Application Number</u>	<u>Registration/ Application Date</u>
BTgFix	75/571490 75/573146	10/19/98
Fix/et	75/573258 75/578410	10/19/98 10/19/98
Fix it before it fails	Just Filed	N/A
Relevance engine	78/000565	3/22/00
Powered by BTgFix	76/013673 76/013652	3/29/00 3/29/00

EXHIBIT D

Mask Works

Description

Registration/
Application
Number

Registration/
Application
Date