

10-26-2001

Substitute Form PTO-1595  
Attorney Docket No.: 00124-025001

HEET

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10.18.01

Commissioner for Patents: Please record the attached original document(s) or copy(ies).	
1. Name of conveying party(ies): Mark W. Saylor, George Iglesias, Jay B. Wolf, Will C. Lauer, Lawrence A. Stabile Additional name(s) attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	2. Name and address of receiving party(ies): Concord Communications, Inc. 600 Nickerson Road Marlboro, MA 01752  Additional names/addresses attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
3. Nature of conveyance: <input checked="" type="checkbox"/> Assignment <input type="checkbox"/> Merger <input type="checkbox"/> Security Agreement <input type="checkbox"/> Change of Name <input type="checkbox"/> Other: Execution Date: September 20, 2001; October 9, 2001; October 11, 2001; October 2, 2001; September 19, 2001	
4. Application number(s) or patent number(s): If this document is being filed with a new application, the execution date of the application is: A. Patent Application No(s): 09/886,611 Additional numbers attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
5. Name/address of party to whom correspondence concerning document should be mailed: ERIC L. PRAHL Fish & Richardson P.C. 225 Franklin Street Boston, Massachusetts 02110-2804	6. Total number of applications/patents involved: 1 7. Total fee (37 CFR §3.41): \$40 <input checked="" type="checkbox"/> Enclosed <input type="checkbox"/> Authorized to charge Deposit Account. 8. Deposit Account No.: 06-1050 Please apply any additional charges, or any credits, to our Deposit Account No. 06-1050.
DO NOT USE THIS SPACE	
9. Statement and Signature: <i>To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.</i>  Eric L. Prah Reg. No. 32,590 Name of Person Signing  Signature  October 15, 2001 Date  Total number of pages including coversheet, attachments and document: 7	

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## CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner of Patents, Washington, D.C. 20231.

October 15, 2001  
Date of Deposit

Signature

Vasilia Kelly  
Typed Name of Person Signing Certificate

PATENT  
REEL: 012276 FRAME: 0200

## ASSIGNMENT

For valuable consideration, we, MARK W. SYLOR of Nashua, NH, GEORGE IGLESIAS of Arlington, MA, JAY B. WOLF of Framingham, MA, WILL C. LAUER of Marlborough, MA, LAWRENCE A. STABILE of Cochituate, Massachusetts hereby assign to: Concord Communications, Inc., a Massachusetts corporation having a place of business at:

600 Nickerson Road  
Marlboro, MA 01752; and

its successors and assigns (collectively hereinafter called "the Assignee"), the entire right, title and interest throughout the world in the inventions and improvements which are subject of an application for United States Patent signed by us, entitled LIVEEXCEPTION SYSTEM, filed June 21, 2001, and assigned U.S. Serial Number 09/886,611, this assignment including said application, any and all United States and foreign patents, utility models, and design registrations granted for any of said inventions or improvements, and the right to claim priority based on the filing date of said application under the International Convention for the Protection of Industrial Property, the Patent Cooperation Treaty, the European Patent Convention, and all other treaties of like purposes; and we authorize the Assignee to apply in all countries in our name or in its own name for patents, utility models, design registrations and like rights of exclusion and for inventors' certificates for said inventions and improvements; and we agree for ourselves and our respective heirs, legal representatives and assigns, without further compensation to perform such lawful acts and to sign such further applications, assignments, Preliminary Statements and other lawful documents as the Assignee may reasonably request to effectuate fully this assignment.

IN WITNESS WHEREOF, I hereto set my hand and seal at Marlboro,  
this 20<sup>th</sup> day of September, 2001  
Mark W. Sylor L.S.  
MARK W. SYLOR

State of Massachusetts :  
: ss.  
County of Middlesex :

Before me this 20<sup>th</sup> day of September, 2001, personally  
appeared MARK W. SYLOR known to me to be the person whose name is subscribed to the  
foregoing Assignment and acknowledged that he executed the same as his free act and deed for  
the purposes therein contained.

Elle C. Blanchard  
Notary Public

My Commission Expires:

My Commission Expires Nov 30, 2001

[Notary's Seal Here]

IN WITNESS WHEREOF, I hereto set my hand and seal at ARLINGTON, MA,  
this 9<sup>th</sup> day of OCTOBER, 2001  
George Iglesias L.S.  
GEORGE IGLESIAS

State of Mass :  
County of Middlesex : ss.

Before me this 9 day of October, 2001, personally  
appeared GEORGE IGLESIAS known to me to be the person whose name is subscribed to the  
foregoing Assignment and acknowledged that he executed the same as his free act and deed for  
the purposes therein contained.

Helen F. Van Nostrand  
Notary Public  
My Commission Expires Helen F. Van Nostrand  
NOTARY PUBLIC  
My commission expires Nov. 1, 2007

[Notary's Seal Here]

IN WITNESS WHEREOF, I hereto set my hand and seal at 3:00 PM,  
this 11<sup>th</sup> day of October, 20 01  
JAY B. WOLF L.S.

State of MINN :

: SS.

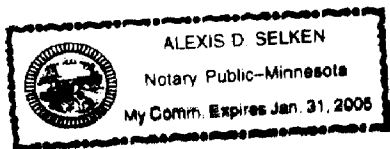
County of Sakola :


Before me this 11 day of October, 20 01, personally  
appeared JAY B. WOLF known to me to be the person whose name is subscribed to the  
foregoing Assignment and acknowledged that he executed the same as his free act and deed for  
the purposes therein contained.

Alexis D. Selken  
Notary Public

My Commission Expires: JAN 31, 2005

[Notary's Seal Here]



IN WITNESS WHEREOF, I hereto set my hand and seal at MARLBORO, MA,  
this 2<sup>ND</sup> day of OCTOBER, 2001  
  
\_\_\_\_\_  
WILL C. LAUER L.S.

State of Massachusetts :

: ss.

County of Middlesex :

Before me this 2<sup>nd</sup> day of October, 2001, personally  
appeared WILL C. LAUER known to me to be the person whose name is subscribed to the  
foregoing Assignment and acknowledged that he executed the same as his free act and deed for  
the purposes therein contained.

Ellen C. Blanchard  
Notary Public

My Commission Expires:

[Notary's Seal Here]

My Commission Expires Nov 30, 2001

IN WITNESS WHEREOF, I hereto set my hand and seal at MARLBORO, MA,  
this 19<sup>th</sup> day of September, 2001  
Lawrence A. Stabile L.S.  
LAWRENCE A. STABILE

State of Massachusetts :

: ss.

County of Middlesex :

Before me this 19<sup>th</sup> day of September, 2001, personally  
appeared LAWRENCE A. STABILE known to me to be the person whose name is subscribed  
to the foregoing Assignment and acknowledged that he executed the same as his free act and  
deed for the purposes therein contained.

Elle C. Blanchard  
Notary Public

My Commission Expires:

My Commission Expires Nov 30, 2001

[Notary's Seal Here]

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