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U.S. DEPARTMENT OF COMMERCE  
U.S. Patent and Trademark Office

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

## 1. Name of conveying party(ies):

Ran Ezerzer  
Gerald Augustin Holly, Jr.  
Roberto Armando Portillo Jarquin  
Ali Aljane, & Eli Ben BorodowAdditional name(s) of conveying party(ies) attached? ☐ Yes ☐ No

## 2. Name and address of receiving party(ies)

Name: Telephony@Work, Inc.

Internal Address: \_\_\_\_\_

Street Address: 4225 Executive Square,  
Suite 600City: La Jolla State: CA Zip: 92037Additional name(s) & address(es) attached? ☐ Yes ☐ No

## 3. Nature of conveyance:

- ☒
- Assignment
- ☐
- Merger
- 
- ☐
- Security Agreement
- ☐
- Change of Name
- 
- ☐
- Other \_\_\_\_\_

Execution Date: October 12 & 26, 2001

## 4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is: \_\_\_\_\_

A. Patent Application No.(s)

09/798,226

B. Patent No.(s)

Additional numbers attached? ☐ Yes ☐ No

## 5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Anatoly Weiser

Internal Address: \_\_\_\_\_

Brobeck, Phleger & Harrison, LLPStreet Address: 12390 El Camino RealCity: San Diego State: CA Zip: 921306. Total number of applications and patents involved: 17. Total fee (37 CFR 3.41).....\$ 40.00

- ☒
- Enclosed
- 
- ☐
- Authorized to be charged to deposit account

8. Deposit account number: 50-1273

(Attach duplicate copy of this page if paying by deposit account)

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## 9. Statement and signature.

*To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.*

Jonathan L. Pettit, Reg. No. 40,770

Name of Person Signing

Jonathan L. Pettit  
Signature11/8/01  
DateTotal number of pages including cover sheet, attachments, and documents: 8

01/11/2002 LINEELLER 00000214 09790226

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40.00 DP

Mail documents to be recorded with required cover sheet information to:  
Commissioner of Patents & Trademarks, Box Assignments  
Washington, D.C. 20231PATENT  
REEL: 012437 FRAME: 0317

**ASSIGNMENT**

For valuable consideration, we, RAN EZERZER of San Diego, California and a citizen of Canada; GERALD AUGUSTIN HOLLY, JR. of San Diego, California and a citizen of the U.S.A.; ROBERTO ARMANDO PORTILLO JARQUIN of San Diego, California and a citizen of Canada; ALI ALJANE of San Diego, California and a citizen of Canada; and ELI BEN BORODOW of La Jolla, California and a citizen of Canada (hereinafter referred to as "Assignors") hereby assign to TELEPHONY@WORK, INC., a corporation organized and existing under and by the virtue of the laws of the State of Delaware and having a place of business at 4225 Executive Square, Suite 600, La Jolla, California 92037, and its successors and assigns (collectively hereinafter called "the Assignee"), the entire right, title and interest throughout the world in the invention and improvements which are the subject of an application for United States Patent filed March 2, 2001, U.S. Serial No. 09/798,226 entitled **CALL CENTER ADMINISTRATION MANAGER**, and related applications and patents, this assignment including said application, any and all United States and foreign patents granted for any of said inventions or improvements, including all divisions, continuations, reissues, continuations-in-part and extensions thereof, and the right to claim priority based on the filing date of said application and based on the filing date of any provisional application of which said application claims the benefit under the International Convention for the Protection of Industrial Property, the Patent Cooperation Treaty, the European Patent Convention, and all other treaties of like purposes; and we authorize the Assignee to apply in all countries in our names or in its own name for patents and like rights of exclusion and for inventor's certificates for said inventions and improvements; and we agree for ourselves and our heirs, legal representatives and assigns, without further compensation, upon request to perform such lawful acts, to promptly provide Assignee with all pertinent facts and documents relating to said invention or application as may be known and accessible to us, to testify in any interference or litigation related to said invention or application and to sign such further applications, assignments, Preliminary Statements and other lawful documents as the Assignee may reasonably request to effectuate fully this Assignment.

The Assignors hereby covenant that no assignment, sale, agreement, or encumbrance has been or will be made or entered into which would conflict with this Agreement.

WITNESS my hand at San Diego County, California,

this 12 day of October, 2001.



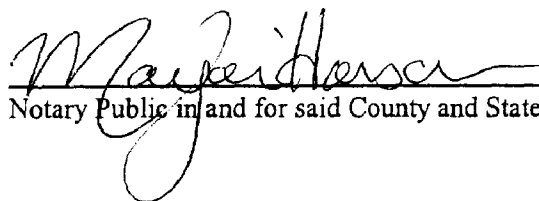
RAN EZERZER

STATE OF California )  
 ) ss  
COUNTY OF San Diego )


On Oct 12, 2001 before me, Marjorie Horschler, <sup>notary public</sup> personally appeared  
RAN EZERZER

☐ personally known to me - **OR** - ☒ proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

WITNESS my hand and official seal.

  
Notary Public in and for said County and State

WITNESS my hand at San Diego County, California,  
this 12 day of October, 2001.

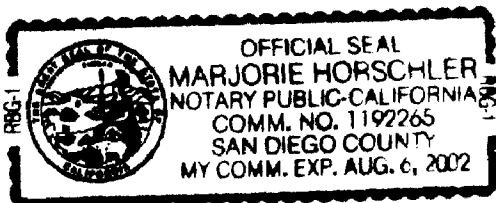
  
GERALD AUGUSTIN HOLLY, JR.

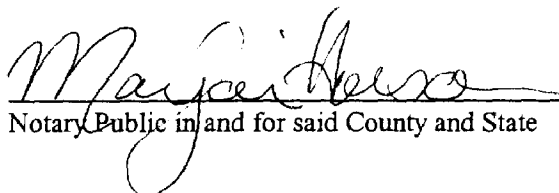
STATE OF California )  
COUNTY OF San Diego ) ss

On Oct 12, 2001 before me, Marjorie Horschler <sup>Notary</sup> ~~Public~~, personally appeared  
GERALD AUGUSTIN HOLLY, JR.

☐ personally known to me - OR - ☒ proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

WITNESS my hand and official seal.



  
Notary Public in and for said County and State

WITNESS my hand at San Diego County, California,  
this 12 day of October, 2001.

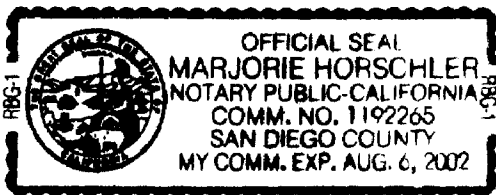
  
ROBERTO ARMANDO PORTILLO JARQUIN

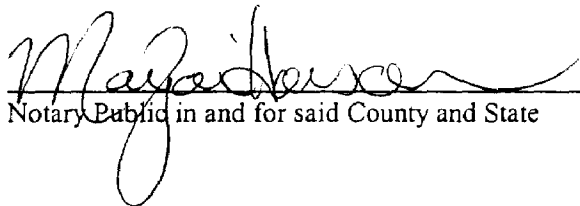
STATE OF California )  
COUNTY OF San Diego ) ss

On Oct 12, 2001 before me, Marjorie Horschler <sup>Notary Public</sup>, personally appeared  
ROBERTO ARMANDO PORTILLO JARQUIN

☐ personally known to me - **OR** - ☒ proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.


WITNESS my hand and official seal.



  
Notary Public in and for said County and State

WITNESS my hand at San Diego County, California

this 12 day of October, 2001.

  
\_\_\_\_\_  
ALI ALJANE

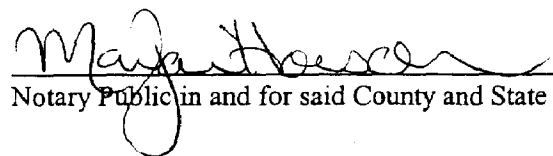
STATE OF California )  
 ) ss  
COUNTY OF San Diego )

On Oct. 17, 2001 before me, Marjorie Horschler, Notary Public, personally appeared  
\_\_\_\_\_  
ALI ALJANE

☐ personally known to me - OR - ☒ proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/~~are~~ subscribed to the within instrument and acknowledged to me that he/~~she~~/they executed the same in his/~~her~~/their authorized capacity(ies), and that by his/~~her~~/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

WITNESS my hand and official seal.



  
\_\_\_\_\_  
Notary Public in and for said County and State

WITNESS my hand at San Diego County, California,  
this 26 day of October, 2001.

  
ELI BEN BORODOW

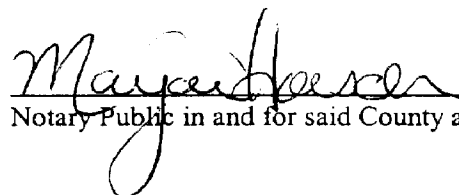
STATE OF California )  
 ) ss  
COUNTY OF San Diego )

On Oct. 26, 2001 before me, Marjorie Horschler, Notary Public, personally appeared  
ELI BEN BORODOW

☐ personally known to me - OR - ☒ proved to me on the basis of satisfactory evidence to  
be the person(~~s~~) whose name(~~s~~) is/~~are~~ subscribed to the within instrument and acknowledged to me  
that he/~~she/they~~ executed the same in his/~~her/their~~ authorized capacity(~~ies~~), and that by his/~~her/their~~  
signature(~~s~~) on the instrument the person(~~s~~), or the entity upon behalf of which the person(~~s~~) acted,  
executed the instrument.

WITNESS my hand and official seal.



  
Notary Public in and for said County and State