Docket No.: 83766 RECORDATIO: FORM PTO-159F (Modified) 02-19-2002 FT U.S. DEPARTMENT OF COMMERCE (Rev. 03-01) Patent and Trademark Office OMB to. 0651-0027 (exp.5/31/2002) P08A/RFV03 Tab settings → → 101985525 attached original documents or copy thereof. To the Honorable Commissioner of Pate 1. Name of conveying party(ies): 2. Name and address of receiving party(ies): Anthony J. Dezonno 1-25-02 Name: Rockwell Electronic Commerce Corp. Address: 300 Bauman Court ☐ Yes 🏿 No Additional names(s) of conveying party(ies) 3. Nature of conveyance: □ Merger Assignment ☐ Change of Name City: Wood Dale State/Prov.: IL ☐ Security Agreement Country: U.S.A. ZIP: 60191 ☐ Other Execution Date: December 14, 2001 X No. Additional name(s) & address(es) ☐ Yes 4. Application number(s) or patent numbers(s): If this document is being filed together with a new application, the execution date of the application is: B. Patent No.(s) Patent Application No. Filing date November 27, 2001 09/995,027 ☐ Yes 🛛 No Additional numbers 5. Name and address of party to whom correspondence 6. Total number of applications and patents involved: concerning document should be mailed: Name: Eric D. Cohen, Esq. 7. Total fee (37 CFR 3.41):....\$ 40.00 38,110 ☐ Enclosed - Any excess or insufficiency should be Registration No. credited or debited to deposit account Address: Welsh & Katz, Ltd. Authorized to be charged to deposit account 120 South Riverside Plaza, 22nd Floor 8. Deposit account number: 03-2470 _____ State/Prov.: IL City: Chicago ____ ZIP: 60606 (Attach duplicate copy of this page if paying by deposit account) Country: U.S.A. DO NOT USE THIS SPACE Statement and signature. To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. December 27, 2001 Eric D. Cohen, Esq., Reg. No. 38,110 Signature

Total number of pages including cover sheet, attachments, and

Name of Person Signing

Date

ASSIGNMENT

WHEREAS, Anthony J. Dezonno residing at 233 Pinewood Lane, Bloomingdale, Illinois 60108, a citizen of the United States, hereinafter referred to as ASSIGNOR, has invented and owns a certain invention entitled:

METHOD AND SYSTEM FOR ROUTING TRANSACTIONS IN AN AUTOMATIC CALL DISTRIBUTION SYSTEM BASED ON NON-VOICE DIALOG AGENT SKILL SET

for which a patent application of the United States has been filed on November 27, 2001 and having a Serial No. of 09/995,027; and

WHEREAS, Rockwell Electronic Commerce Corp., a corporation of the State of Delaware, having a place of business at 300 Bauman Court, Wood Dale, Illinois 60191, hereinafter referred to as ASSIGNEE, is desirous of acquiring the entire interest in, to and under said invention and the United States Letters Patent to be obtained therefor:

NOW, THEREFORE, TO ALL WHOM IT MAY CONCERN:

Be it known that in consideration of the payment by ASSIGNEE to ASSIGNOR of the sum of One Dollar (\$1.00), the receipt of which is hereby acknowledged, and for other good and valuable consideration, ASSIGNOR hereby sells, assigns and transfers to ASSIGNEE the full and exclusive right, title and interest to said invention and all Letters Patent of the United States to be obtained therefor on said patent or any patent applications, continuations, divisions, renewals, substitutes or reissues thereof for the full term or terms for which the same may be granted.

ASSIGNOR also assigns all of his right, title and interest in and to said invention in all foreign countries, and all applications for Letters Patent which may evolve therefrom, including the right to claim International Convention priority.

ASSIGNOR hereby covenants that no assignment, sale, agreement or encumbrance has been or will be made or entered into which would conflict with this assignment and sale.

ASSIGNOR further covenants that ASSIGNEE will, upon its request, be provided promptly with all pertinent facts and documents relating to said application, said invention and said Letters Patent as may be known and accessible to ASSIGNOR and ASSIGNOR will testify as to the same in any interference or litigation related thereto and will promptly execute and deliver to ASSIGNEE or its legal representative any and all papers, instruments or affidavits required to apply for, obtain, maintain and enforce said applications, said invention and said Letters Patent which may be necessary or desirable to carry out the purposes hereof.

Anthony J. Dezonno

PATENT
RECORDED: 01/25/2002 REEL: 012573 FRAME: 0512