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U.S. DEPARTMENT OF COMMERCE  
U.S. Patent and Trademark Office

To the Honorable Commissioner of Patents and Trademarks, 1500 Rhode Island Avenue, NW, Washington, D.C. 20540, for recording the enclosed original documents or copy thereof.

1. Name of conveying party(ies): Terry S. Ryan  
Randel W. HenryAdditional name(s) of conveying party(ies) attached? ☐ Yes ☒ No

3. Nature of conveyance:

- ☒ Assignment ☐ Merger  
☐ Security Agreement ☐ Change of Name  
☐ Other \_\_\_\_\_

Execution Date: 1/25/2002

2. Name and address of receiving party(ies):

Name: Tel Control, Inc.

Internal Address: \_\_\_\_\_

Street Address: 7902 Logan Drive

City: Huntsville State: AL Zip: 35802

Additional name(s) & address(es) attached? ☐ Yes ☒ No

4. Application number(s) or patent number(s): 10/056,411

If this document is being filed together with a new application, the execution date of the application is: 1/25/2002

A. Patent Application No.(s)

B. Patent No.(s)

Additional numbers attached? ☐ Yes ☒ No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Lanier, Ford, Shaver &amp; Payne P.C.

Internal Address: Attn: Anita S. Damian

Street Address: 200 West Side Sq  
Suite 5000

City: Huntsville State: AL ZIP: 35801

6. Total number of applications and patents involved: 

7. Total fee (37 CFR 3.41).....\$ 40.00

- ☒ Enclosed  
☐ Authorized to be charged to deposit account

8. Deposit account number:

50-0686

(Attach duplicate copy of this page if paying by deposit account)

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9. Statement and signature.

*To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.*

Anita S. Damian

Name of Person Signing

Signature

4-1-2002

Date

Total number of pages including cover sheet, attachments, and document: 

Mail documents to be recorded with required cover sheet information to:  
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**PATENT**  
**REEL: 12808 FRAME: 0811**

ASSIGNMENT

FOR GOOD AND VALUABLE CONSIDERATION, the receipt, sufficiency and adequacy of which are hereby acknowledged, the undersigned do hereby:

SELL, ASSIGN AND TRANSFER to **Tel Control, Inc.**, an Alabama corporation having a place of business at **7902 Logan Drive, Huntsville, Alabama 35802**, the entire right, title and interest for the United States and all foreign countries in and to any and all inventions and/or improvements which are disclosed in the Non Provisional Patent Application Serial No. \_\_\_\_\_, filed \_\_\_\_\_, which is entitled, "**SYSTEM AND METHOD FOR PROVIDING SUPPORT TO MULTIPLE CALL CENTERS**" such application, and, divisional, continuing, substitute, renewal, reissue and all other applications for patent which have been or shall be filed in the United States and all foreign countries on any of such inventions and/or improvements; all original and reissued patents which have been or shall be issued in the United States and all foreign countries on such inventions and/or improvements; and specifically including the right to file foreign applications under the provisions of any convention or treaty and claim priority based on such application in the United States;

AUTHORIZE AND REQUEST the issuing authority to issue any and all United States and foreign patents granted on such inventions and/or improvements to the Assignee;

AUTHORIZE AND REQUEST Tel Control Inc.'s attorneys at Lanier Ford Shaver and Payne P.C., located in Huntsville, Alabama, to insert, where indicated above, the serial number and filing date of the Provisional Patent Application when known;

WARRANT AND COVENANT that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been or will be made to others by the undersigned, and that the full right to convey the same as herein expressed is possessed by the undersigned;

COVENANT, when requested and at the expense of the Assignee, to carry out in good faith the intent and purpose of this assignment, the undersigned will execute all non-provisional, divisional, continuing, substitute, renewal, reissue, and all other patent applications on any and all such inventions and/or improvements; execute all rightful oaths, declarations, assignments, powers of attorney and other papers; communicate to the Assignee all facts known to the undersigned relating to such inventions and/or improvements and the history thereof; and generally do everything possible which the Assignee shall consider desirable for vesting title to such inventions and/or improvements in the Assignee, and for securing, maintaining and enforcing proper patent protection for such inventions and/or improvements;

TO BE BINDING on the heirs, assigns, representatives and successors of the undersigned and extend to the successors, assigns and nominees of the Assignee.

Signature: \_\_\_\_\_

Terry S. Ryan

Date: 3-19-02

STATE OF ALABAMA  
COUNTY OF MADISON

BEFORE ME, the undersigned authority, on this 19th day of March, 2002, personally appeared Terry S. Ryan, known to me to be the person whose name is subscribed to the foregoing instrument and acknowledged to me that he executed the same of his own free will for the purposes and consideration therein expressed

Glenda Wilkes Hester  
Notary Public

MY COMMISSION EXPIRES JUNE 8, 2003

Signature: Randel W. Henry  
Randel W. Henry

Date: March 20, 2002

STATE OF ALABAMA  
COUNTY OF MADISON

BEFORE ME, the undersigned authority, on this 20 day of March, 200~~2~~<sup>2<sup>nd</sup></sup>, personally appeared Randel W. Henry, known to me to be the person whose name is subscribed to the foregoing instrument and acknowledged to me that he executed the same of his own free will for the purposes and consideration therein expressed.

Crystal M. Hardin  
Notary Public My Commission Expires 05-27-2002

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