

05-31-2002

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COVER SHEET  
NLYU.S. DEPARTMENT OF COMMERCE  
Patent and Trademark Office

102107582

To the Honorable Commissioner of Patents and Trademarks. Please record the attached original documents or copy thereof.

## 1. Name of conveying party(ies):

- (a) Daniel L. Duncan
- (b) Alexander N. Svoronos
- (c) Thomas J. Miller

5-28-02

Additional name(s) of conveying party(ies) attached?

☐ Yes ☒ No

## 2. Name and address of receiving party(ies):

Name: Austin Logistics IncorporatedStreet Address: Barton Oaks Plaza IV, Suite 290  
901 MoPac Expressway SouthCity: AustinState: TexasZip: 78746Country: U.S.A.

## 3. Nature of Conveyance:

- ☒ Assignment ☐ Merger
- ☐ Security Agreement ☐ Change of Name
- ☐ Other \_\_\_\_\_

Execution Date: May 8, 2002

## Name and address of receiving party(ies):

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip: \_\_\_\_\_

Country: \_\_\_\_\_

## 4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is:

A. Patent Application No.(s) - Serial No. 10/082,386Title: Method and System for Self-Service Scheduling of  
Inbound Inquiries

B. Patent No.(s)

Additional numbers attached? ☐ Yes ☒ No

## 5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Robert W. HollandInternal Address: HAMILTON & TERRILE, LLPStreet Address: P.O. BOX 203518City AUSTIN State TX ZIP 787206. Total number of applications and patents involved: 17. Total fee (37 CFR 3.41): ..... \$40.00☒ Check for Fee Enclosed

DO NOT USE THIS SPACE

## 8. Statement and signature.

*To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.*Robert W. Holland (40,020)

Name of Person Signing

Signature

13 May 2002

Date

Total number of pages comprising cover sheet: 1

05/30/2002 DBYRME 00000155 10082386

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40.00 BP

PATENT  
REEL: 012931 FRAME: 0768

**ASSIGNMENT**

For good and valuable consideration, receipt of which is hereby acknowledged, we

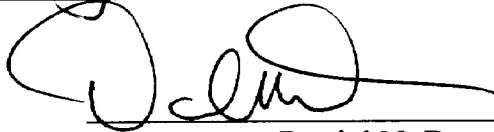
<u>Daniel L. Duncan</u>	of	<u>Austin, Texas</u>
<u>Alexander N. Svoronos</u>	of	<u>Springfield, New Jersey</u>
<u>Thomas J. Miller</u>	of	<u>Westfield, New Jersey</u>

hereby sell, assign and transfer to Austin Logistics Incorporated a Texas corporation, having a place of business at Barton Oaks Plaza IV, Suite 290, 901 MoPac Expressway South, Austin, Texas 78746, its successors and assigns, the entire right, title and interest throughout the world in our invention in:

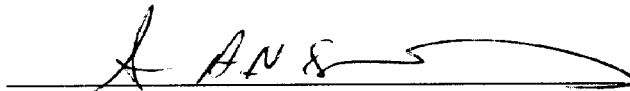
**METHOD AND SYSTEM FOR SELF-SERVICE  
SCHEDULING OF INBOUND INQUIRIES**

for which we have executed a United States patent application on or about the date of this assignment, and all patent applications and patents of every country for said invention, including divisions, reissues, continuations and extensions thereof, and all rights of priority resulting from the filing of said applications; we authorize the above-named assignee to apply for patents of foreign countries for said invention, and to claim all rights of priority without further authorization from us; we agree to execute all papers useful in connection with said United States and foreign applications, and generally to do everything possible to aid said assignee, their successors, assigns and nominees, at their request and expense, in obtaining and enforcing patents for said invention in all countries; and we request the Commissioner of Patents and Trademarks to issue all patents granted for said invention to the above-named assignee, its successors and assigns.

Executed this 8<sup>th</sup> day of May, 2002.



Daniel N. Duncan



Alexander N. Svoronos



Thomas J. Miller

**RECORDATION FORM COVER SHEET  
PATENTS ONLY**

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Street Address: P.O. BOX 203518

City AUSTIN State TX ZIP 78720

**6. Total number of applications and patents involved: 1**

**7. Total fee (37 CFR 3.41): ..... \$40.00**

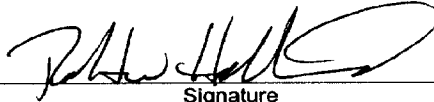
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