Si	EP.12.2002 12:28PM WEST INTERACTIVE SLS		_	NO.751	P.2/7	
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FORM PTO-1595 1-31-82			<b>≘</b> T	U.S.	DEPARTMENT OF COMMERCE Patent and Trademerk Office	
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	the Honorable Commissioner of Patenta and Traderilla Commissioner	S S S S S S S S S S S S S S S S S S S	mached original o	ocuments or o	copy thereof.	
1.	Name of conveying party(ies): Eubiquity, Inc.	Name and address of receiving party:				
	Additional name(s) of conveying party(ies) attached?  Yes No	Name: West Direct, Inc.				
		Internal Address:				
J,	Nature of conveyance:  Assignment  Merger  Security Agreement  Change of Name	City:	State	:z	ip:	
		Street Address: 11808 Miracle Hills Drive				
	Other	City: Omaha State: No Zip: 68135				
I	Execution Date: <u>6-29-0/</u>		(s) & address(es)		_	
4.	Application number(s) or patent number(s):  If this document is being filed together with a new application, the execution date of the application is:					
Α.	Patent Application No(s).: 09/505,619; 09/691,392; 09/785,048;	B. Patent No(s).: <u>6,055,513</u>				
Additional numbers attached?  Yes  No						
5.	Name and address of party to whom correspondence concerning document should be mailed:	6. Total numbe	er of applications	and patents in	ivolved: 4	
	Name: Rocco L. Adornato  Internal Address: West Corporation 11808 Miracle Hills Drive Omaha, NE 68154	7. Total fee (37 CFR 3.41): \$160.00				
		✓ Enclosed				
		Charge this Deposit Account if any additional fee is required.				
		8. Deposit Account No.: <u>50-1880</u>				
	DO NOT U	ISE THIS SPACE			CCO.N.	
9.	Statement and signature					
	To the best of my knowledge and belief, the foregoing inform original document.	nation is true and o	correct and any a	ittached copy	is a true copy of the	
	14 AA					
	Date: October 15, 2001  Rocco L. Adornato, Reg. No. 40,480					
Total Number of pages Including cover sheet:5						
ON	1B No. 0651-0011 (exp. 4/94)					
	Do not de	tach this portion				
Mall document to be recorded with required cover sheet information to:						
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	Washington, DC 20231					
	Public burden reporting for this sample cover sheet is estimated to average about 30 minutes per document to be recorded, including time for reviewing this document and gathering the data needed and completing and reviewing the sample cover sheet. Send comments regarding this burden estimate to the U.S. Patent and Trademark Office, Office of Information Systems, PK2-1000C, Washington, DC 20231 and to the Office of Management and Budget, Paperwork Reduction Project, (0651-0011), Washington, DC 20503					

## State of Delaware

# Office of the Secretary of State PAGE

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "EUBIQUITY, INC.", CHANGING ITS NAME FROM "EUBIQUITY, INC." TO "WEST DIRECT, INC.", FILED IN THIS OFFICE ON THE TWENTY-NINTH DAY OF JUNE, A.D. 2001, AT 9 O'CLOCK A.M.



Warriet Smith Windson, Secretary of State

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AUTHENTICATION: 1367813

DATE: 10-01-01

PATENT REEL: 013089 FRAME: 0560 STATE OF DELAWARE SECRETARY OF STATE DIVISION OF CORPORATIONS FILED 09:00 AM 06/29/2001 010315402 - 3218326

### CERTIFICATE OF AMENDMENT

OF

#### CERTIFICATE OF INCORPORATION

OF

#### EUBIQUITY, INC.

THE UNDERSIGNED, being the duly appointed and acting President of Eubiquity, Inc. (the "Corporation"), a corporation organized and existing under and by virtue of the Delaware General Corporation Law, for the purpose of amending the Corporation's Certificate of Incorporation (the "Certificate of Incorporation") filed pursuant to Section 102 of the Delaware General Corporation Law, herby certifics, pursuant to Sections 242 and 103 of the Delaware General Corporation Law, as follows:

FIRST: That the Certificate of Incorporation was filed with the Delaware Secretary of State on May 1, 2000.

SECOND: The amendment effected hereby was duly authorized by the Corporation's Board of Directors and stockholders, and all specifically affected classes or series of classes of stockholders, in accordance with the provisions of Section 242 of the Delaware General Corporation Law.

THIRD: That the Certificate of Incorporation is hereby amended by changing Article 1 thereof to read in its entirety as follows:

#### ARTICLE 1. NAME OF CORPORATION

The name of the Corporation is West Direct, Inc. (hereinafter, the "Corporation").

FOURTH: That the Certificate of Incorporation is hereby amended by changing paragraph (a) of Article 4 thereof to read in its entirety as follows:

(a) The total number of shares of capital stock which the Corporation shall have the authority to issue is one million one hundred forty-four thousand five hundred (1,144,500) shares, which shall consist of (i) one million one hundred forty-four thousand (1,144,000) shares of Common Stock, par value one cent (\$.01) per share, and (ii) five hundred (\$00) shares of Preferred Stock, par value one dollar (\$1.00) per share, all of which shall be designated as "Series A Convertible Preferred Stock" (the "Series A Preferred Stock").

PATENT REEL: 013089 FRAME: 0561 At the effective time of this Certificate of Amendment, each share of Common Stock of the Corporation, par value one dollar (\$1.00) per share, issued and outstanding immediately prior to the effective time shall automatically be subdivided, reclassified, changed and converted, without any action on the part of the holder thereof, into one hundred (100) shares of Common Stock, par value one cent (\$.01) per share.

All references to sections and paragraphs in this Article 4, shall refer to sections and paragraphs within this Article 4.

FIFTH: That the Certificate of Incorporation is hereby amended by changing paragraph (b) section 3(a) of Article 4 thereof to read in its entirety as follows:

(a) Each issued and outstanding share of Series A Preferred Stock shall be entitled to the number of votes equal to the number of shares of Common Stock into which each such share of Series A Preferred Sock is convertible (as adjusted from time to time pursuant to Section 5), at each meeting of stockholders of the Corporation with respect to any and all matters presented to the stockholders of the Corporation for their action or consideration. Except as provided by law, by the provisions of paragraph (b) below or by the provisions establishing any other series of Preferred Stock, holders of Series A Preferred Stock and of any other outstanding Preferred Stock shall vote together with the holders of Common Stock as a single class.

912493.1

**RECORDED: 10/19/2001** 

IN WITNESS WHEREOF, I have made and signed this Certificate of Amendment this <u>291/4</u> day of June, 2001 and affirm the statements contained herein as true under penalties of perjury.

Name: Thomas B. Barker

Title: President

-3-

PATENT REEL: 013089 FRAME: 0563