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Attorney Docket No. TUC920020049US1

To The Honorable Commissioner of Patents and trademarks: Please record the attached original documents or copy thereof. Execution date: 1. Name of conveying party(ies): 7.18.02 July 12, 2002 John Thomas Olson 3. Nature of conveyance: 2. Name and address of receiving party(ies): Assignment International Business Machines Corporation Merger Security Agreement New Orchard Road Change of Name Armonk, New York 10504 Other 4. Application number(s) or patent number(s): Execution/Filing/Issue Date New Patent Application, execution date of application **Execution Date** Patent Application Number: Filing Date Patent Number: Issue Date 6. Total number of applications and patents involved: 1 5. Name and address of party to whom correspondence concerning document should be mailed: 7. Total fee (37 CFR 3.41). \$40.00 Andrew J. Dillon, Esq. □ Enclosed Bracewell & Patterson, L.L.P. Authorized to be charged to deposit account ☐ Authorized to charge any deficiency to deposit account Intellectual Property Law P.O. Box 969 8. Deposit account number: Austin, TX 78767-0969 09-0449 (Attach duplicate copy of this page if paying by deposit account) DO NOT USE THIS SPACE 9. Statement and signature To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. Michael E. Noe, Jr. Name of Person Signing Total number of pages including cover sheet, attachments, and documents: 2 00000195 090449 10197904

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Mail documents to be recorded with required cover sheet information to:

Commissioner of Patents & Trademarks, Box Assignments Washington, D.C. 20231

PATENT

REEL: 013124 FRAME: 0194

ASSIGNMENT

Whereas, I,

(1) JOHN THOMAS OLSON, of Tucson, Pima County, Arizona;

have invented certain improvements in

METHOD AND SYSTEM FOR ALLOWING CUSTOMIZATION OF REMOTE DATA COLLECTION IN THE EVENT OF A SYSTEM ERROR

and executed, respectively, a United States patent application therefor on (Date Inventor Signed Declaration) (1) \(\text{Mey } / \(\text{3} \) \(\text{, 2002.} \)

Whereas, INTERNATIONAL BUSINESS MACHINES CORPORATION, a corporation of New York, having a place of business at Armonk, New York 10504, (hereinafter called IBM). desires to acquire the entire right, title and interest in the said application and invention, and to any United States and foreign patents to be obtained therefor;

Now therefore, for a valuable consideration, receipt whereof is hereby acknowledged, I, the above named, hereby sell, assign, and transfer to IBM, its successors and assigns, the entire right, title and interest in the said application and invention therein disclosed for the United States and foreign countries, and all rights of priority resulting from the filing of said United States application, and I request the Commissioner of Patents to issue any Letters Patent granted upon the invention set forth in said application to IBM, its successors and assigns; and

I hereby agree that IBM may apply for foreign Letters Patent on said invention and I will execute all papers necessary in connection with the United States and foreign applications when called upon to do so by IBM.

(1) Signed at TMC507 on V41y 12, 2002.

JOHN THOMAS OLSON

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PATENT RECORDED: 07/18/2002 REEL: 013124 FRAME: 0195