Form <b>P</b> TO-1595 (Rev. 03/01)	U.S. DEPARTMENT OF COMMERCI U.S. Patent and Trademark Office
OMB No. 0651-0027 (exp. 5/31/2002) 10224	
	<u> </u>
	rks: Please record the attached original documents or copy thereof.
1. Name of conveying party(ies):	2. Name and address of receiving party(ies)
Michael L. Gailey Eric A. Portman	Name: Accenture Global Services GmbH
Michael J. Burgiss	Internal Address:
Additional name(s) of conveying partyles) attached?  Yes X	lo
3. Nature of conveyance:	
🕅 Assignment 🗆 Merger	Street Address: Geschaftshaus Herrenacker 1
Security Agreement Change of Name	Street Address: <u>Coordinationads Fioricitation</u>
Michael L. Gailey - 10/03/2002	8200 Schaffhausen, Switzerland
Fric A. Portman - 10/01/2002	City:State:Zip:
Execution Date: Michael J. Burgiss - 10/02/2002	Additional name(s) & address(es) attached?  Yes XNo
4. Application number(s) or patent number(s):	
If this document is being filed together with a new ap	pplication, the execution date of the application is: SEE BELO
A. Patent Application No.(s)	B. Patent No.(s) Hichael L. Gailey - 10/03/2002 Eric A. Portman - 10/01/2002
10/26350/	Michael J. Burgiss - 10/02/2002
	sattached? 🗆 Yes 🖾No
	6. Total number of applications and patents involved:
concerning document should be mailed:	
Name: Dean E. McConnell, Esq.	7. Total fee (37 CFR 3.41)\$40.00
	XXEnclosed
Internal Address:	<ul> <li>Authorized to be charged to deposit account</li> </ul>
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One Indiana Square, Suite 2425	
City:Indianapolis_State:_INZip:46204	(Attach duplicate copy of this page if paying by deposit account)
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To the best of my knowledge and belief, the foregoin	
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To the best of my knowledge and belief, the foregoin is a true copy of the original document. Dean E. McConnell Name of Person Signing	Dem E. M. Commun.       10/3/02         Signature       Date         cover sheet, attachments, and documents:       5

PATENT REEL: 13364 FRAME: 0410

Attorney Docket No.: 10022/194/198

## ASSIGNMENT JOINT

THIS ASSIGNMENT, by Michael L. Galley, Eric A. Portman and Michael J. Burgiss (hereinafter referred to as the "Assignors"), respectively residing at 1157 Redfield Ridge, Dunwoody, GA 30338, 4660 Avocet Drive, Norcross, GA 30092, and 3805 W. Cooper Lake Dr., SE, Smyrna, GA 30082, witnesseth:

WHEREAS, said Assignors have made the invention described in a United States provisional patent application entitled MULTI-MODAL CALLBACK, that was filed on October 3, 2001, that bears Serial No. 60/326,902; and

WHEREAS, said Assignors have made the invention described in a corresponding United States utility patent application entitled MULTI-MODAL CALLBACK, that was executed on the same date herewith; and

WHEREAS said Assignors have obligations with one or more Country Companies within the Accenture Organization (comprising Accenture Limited, Accenture SCA and their subsidiaries) to assign inventions to such Country Companies and/or other entities as such Country Companies designate; and

WHEREAS each such Country Company within the Accenture Organization has entered into contractual arrangements pursuant to an Intellectual Property Services Agreement with Accenture Global Services GmbH, a limited liability company duly organized under and pursuant to the laws of Switzerland as a judicial person, and having a place of business at Geschäftshaus Herrenacker 15, 8200 Schaffhausen, Switzerland (hereinafter referred to as either "AGS" or the "Assignee"), to authorize immediate assignment or to immediately assign to AGS all inventions, patent applications, Letters Patent or Patents and other intellectual property developed by such Country Company and its employees, agents, consultants and others; and

WHEREAS, pursuant to these arrangements AGS is desirous of acquiring the entire right, title and interest in and to said inventions, said application for Letters Patent, all corresponding patent applications, and in and to any Letters Patent or Patents obtained therefore or thereon in the United States or in any other country;

NOW, THEREFORE, for good, valuable and legally sufficient consideration for each Assignor, the receipt of which is hereby acknowledged by all Assignors, said Assignors have sold, assigned, transferred and set over, and as demonstrated by this Assignment do sell, assign, transfer and set over, unto said Assignee, its successors, legal representatives and assigns, the entire right, title and interest in and to the above-mentioned inventions, applications for Letters Patent, and any and all Letters Patent or Patents in the United States of America and all foreign countries which may be granted therefor or thereon, and in and to any and all divisions, continuations and continuations-in-part of any such applications all benefits and priority rights under any applicable convention, treaty or legislation, and the right to sue and obtain relief, including damages, profits and an injunction, for any past, present or future infringement occurring before or after issuance of said Letters Patent or Patents, the same to be held and enjoyed for the sole and exclusive use and benefit of the Assignee, its successors, legal representatives or assigns, to the full end of the term or terms for which Letters Patent or Patents may be granted, as fully and entirely as the same would have been held and enjoyed by the Assignors had this Assignment not been made.

AND for the above-recited consideration, each of said Assignors hereby covenants, warrants and agrees that, at the time of execution and delivery of this Assignment, (s)he is a lawful owner of the entire right, title and interest in and to said inventions and the application for Letters Patent above-mentioned, and that the same are unencumbered and that the Assignor has good and full right and lawful authority to sell and convey the same in the manner herein set forth.

AND for the above-recited consideration, each of said Assignors hereby covenants and agrees to execute and deliver to the Assignee, its successors, legal representatives or assigns, all papers and documents that may be required to carry out the terms of this Assignment, and take all lawful oaths, provide testimony, and do all lawful acts necessary or required to be done to reasonably assist said Assignee, its successors, legal representatives or assigns in any interference, htigation or other proceeding in any country concerning or in connection with any inventions, patent applications, Letters Patent or Patents assigned hereunder, or for the prosecution, procurement, maintenance, enforcement and defense of Leners Patent or Patents for said inventions and patent applications, or to carry out the terms of this Assignment, or vest in the Assignee, its successors, legal representatives or assigns, exclusive title in and to all inventions, patent applications, patent applications, Letters Patent or Patents assigned hereunder, without further compensation from said Assignee, its

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successors, legal representatives or assigns, except for reasonable costs and expenses of the Assignor incident to such assistance and approved in writing by said Assignee, its successors, legal representatives or assigns before any such costs or expenses are incurred

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AND said Assignors hereby authorize and request the Commissioner of Patents to issue said Letters Patent or Patents of the United States to AGS as the Assignee of said inventions, patent applications and the Letters Patent or Patents to be issued thereon for the sole use of AGS, its successors, legal representatives and assigns in accordance with the terms of this Assignment.

IN TESTIMONY WHEREOF, the Assignors have executed this Assignment.

10/02/02	Amanael Daim
Date	Michael La Galley
10/02/02	Samela a - Marsix
Daté /	Witness Signature
	Panela A. Massey
	Printed Name

## PATENT REEL: 13364 FRAME: 0412

Attorney Docket No.: 10022/194/198

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<u>/0-≯</u> Date

Eric A Portman

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Witness Signature

JON TOLMACH **Printed Name** 

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Attorney Docket No.: 10022/194/198

 $\frac{10/02/02}{Date}$ 

Unichal J. Bungins	
Michael J. Burgiss Robi Davey	_
Witness Signature	_
Printed Name	-