

10-15-2002

RECORDATION FORM COVER SHEET

Patent and Trademark Office

NY

ached original documents or copy thereof.

To the Honorable Commissioner of



102248611

1. Name of conveying party(ies):

Virginia Lewis-Hawkins

Additional name(s) of conveying party(ies) attached? Yes No

10-8-02



2. Name and address of receiving party(ies):

Name: BellSouth Intellectual Property Corp.

Internal Address: _____

Street Address: 824 Market St; Ste. 510

City: Wilmington State: DE ZIP: 19801

Additional name(s) of conveying party(ies) attached? Yes No

3. Nature of conveyance:

- Assignment Merger
- Security Agreement Change of Name
- Other _____

Execution Date: October 1, 2002

4. Application number(s) or registration number(s):

If this document is being filed together with a new application, the execution date of the application is: _____

A. Patent Application No(s): 10/233,552

B. Patent No(s)

Additional numbers attached? Yes No

5. Name and address of party to whom correspondence concerning document should be mailed:

John S. Pratt, Esq. (Reg. No. 29,476)
Kilpatrick Stockton LLP
1100 Peachtree Street, Suite 2800
Atlanta, GA 30309-4530

Attorney Docket No. 36968-274788 (BS02175)

6. Total number of applications and registrations involved: 1

7. Total fee (37 CFR 3.41) \$ 40.00

- Enclosed
- Authorized any deficiencies to be charged to deposit account

8. Deposit account number: 501458

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9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

John S. Pratt, Reg. No. 29,476
Name of Person Signing

John S. Pratt Reg. No. 29,476
Signature

10/7/02
Date

Total number of pages comprising cover sheet: 5

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Mail documents to be recorded with required cover sheet information to:
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10/11/2002 LMULLER 00000204 10233552

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PATENT
REEL: 013369 FRAME: 0078


ASSIGNMENT

WHEREAS, I, **Virginia Lewis-Hawkins**, have invented certain improvements in a **Method of Providing Customer Services**, which was filed with the U.S. Patent and Trademark Office on September 4, 2002, Serial Number 10/233,552;

WHEREAS, **BellSouth Intellectual Property Corporation**, a corporation of the State of Delaware, U.S.A., having its principal place of business at 824 Market Street, Suite 510, Wilmington, Delaware 19801, desires to establish its ownership of all rights relating to this invention and patent application;

NOW, THEREFORE, in consideration of the sum of Five Dollars (\$5.00) and other good and valuable consideration paid by said **BellSouth Intellectual Property Corporation**, the receipt and sufficiency of which are hereby acknowledged, I have sold, assigned, transferred and conveyed and by these presents do hereby sell, assign, transfer and convey unto **BellSouth Intellectual Property Corporation**, in and for the United States and its territories and for foreign countries, the entire right, title and interest in and to said application, and to the invention therein set forth, and in and to any patent which may issue thereon, or claiming priority thereto, including any reissue, renewal, division, or continuation, in whole, or in part thereof, and I hereby bind myself, my heirs, legal representatives, administrators and assigns properly to execute without further consideration, any and all applications, petitions, oaths and assignments or other papers and instruments which may be necessary in order to carry into full force and effect the sale, assignment, transfer and conveyance hereby made or intended to be made.

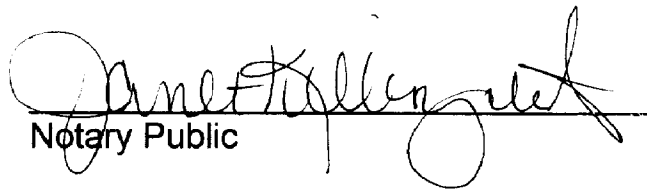
IN WITNESS WHEREOF, I have hereunto set my hand and seal this
18 day of October, 2002.



Virginia Lewis-Hawkins

State of AL }
County of Shelby }

Then personally appeared the above named **Virginia Lewis-Hawkins** who
acknowledged the foregoing instrument to be her free act and deed, before me, this
18 day of October, 2002.



Notary Public

MY COMMISSION EXPIRES OCTOBER 29, 2002