

FORM PTO-1595
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U.S. Department of Commerce
Patent and Trademark Office

OMB No. 0651-0011 (Exp. 04/94)



Attorney Docket No.: NUASI-00104

Assistant Commissioner for Patents
Washington, D.C. 20231

102327808

Sir:

12/20/02

Please record the attached original documents or copy thereof.

JC715 U.S. PTO
10/327360
12/20/02

<p>1. Name of conveying party(ies): Carl Schoeneberger</p> <p>— Additional name(s) of conveying party(ies) attached.</p>	<p>2. Name and address of receiving party(ies): Nuasis Corporation 260 E. Gish Road San Jose, CA 95112</p>
<p>3. Nature of conveyance:</p> <p><input checked="" type="checkbox"/> Assignment — Merger <input type="checkbox"/> Security Agreement — Change of Name <input type="checkbox"/> Other: _____</p> <p>Execution Date: <u>December 20, 2002</u></p>	
<p>4. Application number(s) or patent number(s):</p> <p><input checked="" type="checkbox"/> This document is being filed together with a new application, the execution date of the application is: <u>December 20, 2002</u></p> <p>— Patent Application Serial No.(s): filed on . — Patent No.(s): . — Additional numbers attached.</p>	
<p>5. Name and address of party to whom correspondence concerning document should be mailed:</p> <p>Thomas B. Haverstock HAVERSTOCK & OWENS LLP 162 North Wolfe Road Sunnyvale, California 94086</p>	<p>6. Total number of applications and patents involved: <u>1</u>.</p> <p>7. Total fee(s) [37 CFR §§ 1.21(h) and 3.41]:</p> <p><input checked="" type="checkbox"/> Check(s) in the amount of \$620.00 (\$580.00 filing fee and \$40.00 recordation fee) enclosed.</p> <p>8. Authorization to Charge Additional Fees:</p> <p><input checked="" type="checkbox"/> The Commissioner is hereby authorized to charge any additional fees or credit any overpayment associated with this communication and which may be required under 37 CFR §§ 1.21(h) and 3.41 to Deposit Account No. <u>08-1275</u>.</p>
<p>9. To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.</p> <p>Dated: <u>December 20, 2002</u></p> <p>Signature: <u>Thomas B. Haverstock</u> Name: <u>Thomas B. Haverstock</u> Reg. No.: <u>32,571</u></p> <p>Total number of pages including cover sheet, attachments, and document: <u>2</u></p>	

12/27/2002 HTECKLU1 00000045 10327360
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ASSIGNMENT

WHEREAS, I, Carl Schoeneberger, hereinafter referred to as "ASSIGNOR", have invented certain new and useful improvements as described and set forth in the below-identified application for United States Letters Patent:

Title of Invention: REMOTE AGENT ACCESS METHOD TO VOIP CONTACT CENTER WHERE HIGH QOS IS NOT SUPPORTED

Date of Execution: _____ Filing Date: _____ Serial No.: _____

WHEREAS, Nuasis Corporation, a corporation of the State of Delaware, 260 E. Gish Road, San Jose, CA 95112, hereinafter referred to as "ASSIGNEE", is desirous of acquiring the entire right, title and interest in said invention and application and in any Letters Patent which may be granted on the same;

NOW THEREFORE, TO ALL WHOM IT MAY CONCERN: Be it known that, for good and valuable consideration, receipt of which is hereby acknowledged, Assignor has sold, assigned and transferred, and by these presents does sell, assign and transfer unto said Assignee, and Assignee's successors and assigns, all right, title and interest in and to said invention, said application for United States Letters Patent, and any Letters Patent which may hereafter be granted on the same in the United States and all countries throughout the world including any divisions, renewals, continuations in whole or in part, substitutions, conversions, reissues, prolongations or extensions thereof, said interest to be held and enjoyed by said Assignee as fully and exclusively as it would have been held and enjoyed by said Assignors had this assignment and transfer not been made, to the full end and term of any Letters Patent.

Assignor further agrees that he will, without charge to said Assignee, but at Assignee's expense, cooperate with Assignee in the prosecution of said application and/or applications, execute, verify, acknowledge and deliver all such further papers, including applications for Letters Patent and for the reissue thereof, and instruments of assignment and transfer thereof, and will perform such other acts as Assignee lawfully may request, to obtain or maintain Letters Patent for said invention and improvement in any and all countries, and to vest title thereto in said Assignee, or Assignee's successors and assigns.

IN TESTIMONY WHEREOF, Assignor has hereunto signed his name to this assignment on the date indicated below.

Carl Schoeneberger
Carl Schoeneberger

STATE OF California

COUNTY OF Santa Clara

On December 29, 2002 before me, Danielle Rae Dalton, personally appeared Carl Schoeneberger

personally known to me - OR - proved to me on the basis of satisfactory evidence to be the person(s) whose names are subscribed to the within instrument and acknowledged to me that he/~~she/they~~ executed the same in his/~~her/their~~ authorized capacity(ies), and that by his/~~her/their~~ signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.



SEAL

WITNESS my hand and official seal.

Danielle Rae Dalton
Signature of Notary Public