(Rev. 03/01) OMB No. 0651-0027 (exp. 5/31/2002) Tab settings	40126
	Please record the attached original documents or copy thereof.
1. Name of conveying party(ies): West Teleservices Holding Company	2. Name and address of receiving party(iest) Name: West Corporation Internal Address:
Additional name(s) of conveying party(ies) attached? Yes V No	S
3. Nature of conveyance:	
☐ Assignment	Street Address: 11808 Miracle Hills Drive
Other	On the NE costs
12/29/2000	City: Omaha State: NE Zip: 68154
12/29/2000 Execution Date:	Additional name(s) & address(es) attached? Yes
5. Name and address of party to whom correspondence concerning document should be mailed: Name:Rocco L. Adornato Internal Address:	7. Total fee (37 CFR 3.41)\$ Enclosed Authorized to be charged to deposit account
Street Address: West Corporation 11808 Miracle Hills Drive City: Omaha State: NE Zip: 68154	8. Deposit account number:
DO NOT US	E THIS SPACE
9. Signature. Rocco L. Adornato, Reg. No. 40,480 Name of Person Signing	O1/07/2003 Signature Date
03 LAUELLER 00000046 09638728 Mail documents to be recorded with Commissioner of Patents &	h required cover sheet information to: Trademarks, Box Assignments in, D.C. 20231

PATENT REEL: 013655 FRAME: 0424



CERTIFICATE OF OWNERSHIP AND MERGER

MERGING

WEST CORPORATION

INTO

WEST TELESERVICES CORPORATION

Pursuant to Section 253 of the

General Corporation Law of the State of Delaware

West TeleServices Corporation, a corporation organized and existing under the laws of the State of Delaware (the "Corporation").

DOES HEREBY CERTIFY:

FIRST: The Corporation owns all of the outstanding shares of capital stock of West Corporation, a corporation organized and existing under the laws of the State of Delaware.

SECOND: That the Corporation, by the following resolutions duly adopted by its Board of Directors unanimous written consent on the 29th day of December, 2000, determined to merge with and into itself said West Corporation upon the terms and conditions therein set forth:

RESOLVED, that the Corporation merge with and into itself, pursuant to Section 253(a) of the General Corporation Law of the State of Delaware, West Corporation, a corporation organized and existing under the laws of the State of Delaware, with the Corporation being the surviving corporation in such merger (the "Merger"); and further

STATE OF DELAWARE SECRETARY OF STATE DIVISION OF CORPORATIONS FILED 09:00 AM 12/29/2000 001656359 - 2372664

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RESOLVED, that the Merger be effective upon filing of the related Certificate of Ownership and Merger with the Secretary of State of Delaware; and further

RESOLVED, that upon the effectiveness of the Merger, the Corporation assumes all of the liabilities and obligations of West Corporation, and further

RESOLVED, that upon the effectiveness of the Merger, the name of the Corporation be changed to "West Corporation" pursuant to Section 253(b) of the General Corporation Law of the State of Delaware and Article I of the Restated Certificate of Incorporation of the Corporation be amended to read in its entirely as follows:

Article I

The name of the Corporation (the "Corporation") is: West Corporation

830875.5

IN WITNESS WHEREOF, said West TeleServices Corporation has caused this certificate to be signed by Thomas B. Barker, its President and Chief Executive Officer, and attested by Mary E. West, its Secretary, this 29th day of December, 2000.

WEST TELESERVICES CORPORATION

By:

Name: Thomas B. Barker

Title: President and Chief Executive

Officer

Attest:

Name: Mary E. West

Title: Secretary

State of Delaware

Office of the Secretary of State PAGE 1

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT

"WEST CORPORATION", A DELAWARE CORPORATION,

COPY OF THE CERTIFICATE OF OWNERSHIP, WHICH MERGES:

WITH AND INTO "WEST TELESERVICES CORPORATION" UNDER THE NAME OF "WEST CORPORATION", A CORPORATION ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS OFFICE THE TWENTY-NINTH DAY OF DECEMBER, A.D. 2000, AT 9 O'CLOCK A.M.



Harriet Smith Windsor, Secretary of State

2372664 8100M

010522052

AUTHENTICATION: 1401400

DATE: 10-22-01

PATENT REEL: 013655 FRAME: 0428

RECORDED: 01/13/2003