

02-04-2003

U.S. DEPARTMENT OF COMMERCE

FORM COVER SHEET
TS ONLY

PATENT AND TRADEMARK OFFICE

TO THE HONORABLE
ORIGINAL DOCUMENTS OR COPY THEREOF.

102356226

PATENT AND TRADEMARK OFFICE. PLEASE RECORD THE ATTACHED

1. Name of conveying parties:

- (a) Brian J. Vetter
(b) A. Wade Cohn
(c) Arjun Chopra

1-23-03

Additional name(s) of conveying party(ies) attached?

☐ Yes ☒ No

2. Name and address of receiving party:

Name: Motive Communications, Inc.

Street Address: 12515 Research Boulevard, Building 5

City: Austin

Texas 78759

Country: USA

 jc976 U.S. PTO
10/349841
01/23/03

3. Nature of Conveyance:

- ☒ Assignment ☐ Merger
☐ Security Agreement ☐ Change of Name
☐ Other

Execution Date: (a) & (b) 1-17-03; (c) 1-21-03

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is: (a) & (b) 1-17-03; (c) 1-21-03

A. Patent Application No.(s) -

Title: Remote Computer System And Related Equipment
Diagnostics Using Data Gathered Over A Telephone Channel

B. Patent No.(s)

10344841

Additional numbers attached?

☐ Yes ☒ No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: D'Ann Naylor Rifai

Firm: CAMPBELL STEPHENSON ASCOLESE LLP

Address: 4807 Spicewood Springs Rd.

Address: Bldg. 4, Suite 201

City Austin State TX Zip 78759

6. Total number of applications and patents involved: 1

7. Total fee (37 CFR 3.41): \$40.00

- ☒ Authorized to be charged to Deposit Account 502306
☒ Charge Deposit Account 502306 for any additional fees required for this conveyance and credit deposit account 502306 any amounts overpaid

DO NOT USE THIS SPACE

8. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

 D'Ann Naylor Rifai 47,026
Name of Person Signing

Signature

Date

Total number of pages including cover sheet, attachments, and documents: 5

02/04/2003 LMUELLER 00000082 502306 10349841

01 FC:8031 40.00 CH

Attorney Docket No.: MTV0012US

ASSIGNMENT

For good and valuable consideration, receipt of which is hereby acknowledged, we

<u>Brian J. Vetter</u>	of <u>Austin, Texas</u>
<u>A. Wade Cohn</u>	of <u>Austin, Texas</u>
<u>Arijun Chopra</u>	of <u>Brookline, Massachusetts</u>

hereby sell, assign and transfer to Motive Communications, Inc., a Delaware corporation, having a place of business at 12515 Research Blvd., Building 5, Austin, Texas 78759, its successors and assigns, the entire right, title and interest throughout the world in our invention in:

**REMOTE COMPUTER SYSTEM AND RELATED EQUIPMENT DIAGNOSTICS
USING DATA GATHERED OVER A TELEPHONE CHANNEL**

for which we have executed a United States patent application on or about the date of this assignment, and all patent applications and patents of every country for said invention, including divisions, reissues, continuations and extensions thereof, and all rights of priority resulting from the filing of said applications; we authorize the above-named assignee to apply for patents of foreign countries for said invention, and to claim all rights of priority without further authorization from us; we agree to execute all papers useful in connection with said United States and foreign applications, and generally to do everything possible to aid said assignee, their successors, assigns and nominees, at their request and expense, in obtaining and enforcing patents for said invention in all countries; and we request that the United States Patent and Trademark Office issue all patents granted for said invention to the above-named assignee, its successors and assigns.

Executed this 17th day of January, 2003
2002.

[Signature]
Brian J. Vetter

State of Texas)
) ss.
County of Travis)

On January 17, 2003 before me, Linda G. Hamann
personally appeared Brian J. Vetter personally known to me or proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is(are) subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

WITNESS my hand and official seal.



[Signature]
SIGNATURE OF NOTARY

- 1 -

Executed-in-counterpart

PATENT
REEL: 013710 FRAME: 0340

ASSIGNMENT

For good and valuable consideration, receipt of which is hereby acknowledged, we

<u>Brian J. Vetter</u>	of <u>Austin, Texas</u>
<u>A. Wade Cohn</u>	of <u>Austin, Texas</u>
<u>Arjun Chopra</u>	of <u>Brookline, Massachusetts</u>

hereby sell, assign and transfer to Motive Communications, Inc., a Delaware corporation, having a place of business at 12515 Research Blvd., Building 5, Austin, Texas 78759, its successors and assigns, the entire right, title and interest throughout the world in our invention in:

**REMOTE COMPUTER SYSTEM AND RELATED EQUIPMENT DIAGNOSTICS
USING DATA GATHERED OVER A TELEPHONE CHANNEL**

for which we have executed a United States patent application on or about the date of this assignment, and all patent applications and patents of every country for said invention, including divisions, reissues, continuations and extensions thereof, and all rights of priority resulting from the filing of said applications; we authorize the above-named assignee to apply for patents of foreign countries for said invention, and to claim all rights of priority without further authorization from us; we agree to execute all papers useful in connection with said United States and foreign applications, and generally to do everything possible to aid said assignee, their successors, assigns and nominees, at their request and expense, in obtaining and enforcing patents for said invention in all countries; and we request that the United States Patent and Trademark Office issue all patents granted for said invention to the above-named assignee, its successors and assigns.

Executed this _____ day of _____, 2003.

Brian J. Vetter

State of Texas)
) ss.
County of _____)

On _____ before me, _____
personally appeared **Brian J. Vetter** personally known to me or proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is(are) subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

WITNESS my hand and official seal.

SIGNATURE OF NOTARY

- 1 -

Executed-in-counterpart

Executed this 21st day of JANUARY, 2003.

A. Wade Cohn

State of Texas)
) ss.
County of _____)

On _____ before me, _____
personally appeared **A. Wade Cohn** personally known to me or proved to me on the basis of
satisfactory evidence to be the person(s) whose name(s) is(are) subscribed to the within
instrument and acknowledged to me that he/she/they executed the same in his/her/their
authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s),
or the entity upon behalf of which the person(s) acted, executed the instrument.

WITNESS my hand and official seal.

SIGNATURE OF NOTARY

Executed this 21st day of JANUARY, 2003.

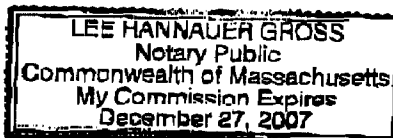
Arjun Chopra
Arjun Chopra

Commonwealth of Mass.
State of Massachusetts)
) ss.
County of Suffolk)

On 21 Jan 2003 before me, LEE HANNAUER GROSS
personally appeared **Arjun Chopra** personally known to me or proved to me on the basis of
satisfactory evidence to be the person(s) whose name(s) is(are) subscribed to the within
instrument and acknowledged to me that he/she/they executed the same in his/her/their
authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s),
or the entity upon behalf of which the person(s) acted, executed the instrument.

WITNESS my hand and official seal.

Lee Hannauer Gross
SIGNATURE OF NOTARY



- 2 -

Executed-in-counterpart