## **ATTORNEY DOCKET NO: MTV0012US**

U.S. DEPARTMENT OF COMMERCE

02-04-2003

	TS ONLY
TO THE HONORABLE 102356226 ORIGINAL DOCUMENTS OR COPY THEREOF.	.NT AND TRADEMARK OFFICE. PLEASE RECORD THE ATTACHED
1. Name of conveying parties:  (a) Brian J. Vetter (b) A. Wade Cohn (c) Arjun Chopra	2. Name and address of receiving party:  Name: Motive Communications, Inc.  Street Address: 12515 Research Boulevard, Building 5 City: Austin Texas 78759
Additional name(s) of conveying party(ies) attached?  Yes No	City: Austin Texas 78759 Country: USA
3. Nature of Conveyance:  Assignment Merger  Security Agreement Change of Name  Other  Execution Date: (a) & (b) 1-17-03; (c) 1-21-03	
4. Application number(s) or patent number(s):  If this document is being filed together with a new application  A. Patent Application No.(s) -  Title: Remote Computer System And Related Equipment Diagnostics Using Data Gathered Over A Telephone Channel	tion, the execution date of the application is: (a) & (b) 1-17-03; (c) 1-21-03  B. Patent No.(s)
Additiona	al numbers attached? Yes No
Name and address of party to whom correspondence concerning document should be mailed:      Name: D'Ann Naylor Rifai  Firm: CAMPBELL STEPHENSON ASCOLESE LLP  Address: 4807 Spicewood Springs Rd.  Address: Bldg. 4, Suite 201  City Austin State TX Zip 78759	Total number of applications and patents involved: 1      Total fee (37 CFR 3.41): \$40.00      Authorized to be charged to Deposit Account 502306      Charge Deposit Account 502306 for any additional fees required for this conveyance and credit deposit account 502306 any amounts overpaid
DO NOT	USE THIS SPACE
Statement and signature.  To the best of my knowledge and belief, the foregoing infooriginal document.	ormation is true and correct and any attached copy is a true copy of the

Signature

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D'Ann Naylor Rifai Name of Person Signing

**PATENT** 

Total number of pages including cover sheet, attachments, and documents: 5

**REEL: 013710 FRAME: 0339** 

Date

Attorney Docket No.: MTV0012US

## **ASSIGNMENT**

For good and valuable consideration, receipt of which is hereby acknowledged, we

Brian J. Vetter	of	Austin, Texas
A. Wade Cohn	of	Austin, Texas
Arjun Chopra	of	Brookline, Massachusetts

hereby sell, assign and transfer to Motive Communications, Inc., a Delaware corporation, having a place of business at 12515 Research Blvd., Building 5, Austin, Texas 78759, its successors and assigns, the entire right, title and interest throughout the world in our invention in:

## REMOTE COMPUTER SYSTEM AND RELATED EQUIPMENT DIAGNOSTICS USING DATA GATHERED OVER A TELEPHONE CHANNEL

for which we have executed a United States patent application on or about the date of this assignment, and all patent applications and patents of every country for said invention, including divisions, reissues, continuations and extensions thereof, and all rights of priority resulting from the filing of said applications; we authorize the above-named assignee to apply for patents of foreign countries for said invention, and to claim all rights of priority without further authorization from us; we agree to execute all papers useful in connection with said United States and foreign applications, and generally to do everything possible to aid said assignee, their successors, assigns and nominees, at their request and expense, in obtaining and enforcing patents for said invention in all countries; and we request that the United States Patent and Trademark Office issue all patents granted for said invention to the above-named assignee, its successors and assigns.

Executed this 17th day of January	೩೦೦3 , <del>2002</del> .
Im 1	2 ( )
	Brian J. Vetter

State of Texas	)	
مار ما <b>ر</b>	)	SS.
County of TRAVIS	)	

on January 17, 2003 before me, Linda G. Haman personally appeared Brian J. Vetter personally known to me or proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is(are) subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

	LINDA G. HAMANN MY COMMISSION EXPIRES December 29, 2003
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WITNESS my hand and official seal.

SIGNATURE OF NOTARY

	Attorney Docket No.: MTV0012US
Executed this 17th day of Jan	A. Wade Cohn
personally appeared A. Wade Cohn person satisfactory evidence to be the person(s) instrument and acknowledged to me that	e me, Winda G. Hamann hally known to me or proved to me on the basis of whose name(s) is(are) subscribed to the within he/she/they executed the same in his/her/their he/she/their signature(s) on the instrument the person(s),
LINDA G. HAMANN  MY COMMISSION EXPIRES  December 29, 2003	WITNESS my hand and official seal.  SIGNATURE OF NOTARY
Executed this day of	
	Arjun Chopra
State of Massachusetts ) ) ss. County of )	
satisfactory evidence to be the person(s) instrument and acknowledged to me that	ally known to me or proved to me on the basis of whose name(s) is(are) subscribed to the within he/she/they executed the same in his/her/their/their signature(s) on the instrument the person(s), n(s) acted, executed the instrument.
	WITNESS my hand and official seal.
	SIGNATURE OF NOTARY

Attorney Docket No.: MTV0012US

## **ASSIGNMENT**

For good and valuable consideration, receipt of which is hereby acknowledged, we

	,	
Brian J. Vetter	of	Austin, Texas
A. Wade Cohn	of	Austin, Texas
Arjun Chopra	of	Brookline, Massachusetts
having a place of business	at 12515 Research	ommunications, Inc., a Delaware corporation Blvd., Building 5, Austin, Texas 78759, its and interest throughout the world in our
		ELATED EQUIPMENT DIAGNOSTICS ER A TELEPHONE CHANNEL
assignment, and all patent including divisions, reissue resulting from the filing of a for patents of foreign count further authorization from a United States and foreign a assignee, their successors, and enforcing patents for sa	applications and so, continuations and solid applications; we ries for said inventions; we agree to exemplications, and go assigns and nomine id invention in all core issue all patents of the same as the same all patents of the same all patents o	patent application on or about the date of this patents of every country for said invention if extensions thereof, and all rights of priority authorize the above-named assigned to apply ion, and to claim all rights of priority without cute all papers useful in connection with said enerally to do everything possible to aid said ses, at their request and expense, in obtaining ountries; and we request that the United States granted for said invention to the above-named
Executed this	day of	, 2003.
		Brian J. Vetter
County of	ss.	
personally appeared Brian a satisfactory evidence to be instrument and acknowled authorized capacity(ies), and	I. Vetter personally the person(s) who ged to me that he d that by his/her/the	known to me or proved to me on the basis of ose name(s) is(are) subscribed to the within /she/they executed the same in his/her/their ir signature(s) on the instrument the person(s) acted, executed the instrument.
	W	ITNESS my hand and official seal.
	SI	GNATURE OF NOTARY
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	Executed-in-	counterpart

PATENT REEL: 013710 FRAME: 0342

Attorney Docket No.: MTV0012US

Executed this M	day of Ya	risery	, 2003.
		A.	Wade Cohn
State of Texas ) County of )	SS.		
County of)	:		
On	before	e me,	proved to me on the basis o
satisfactory evidence to instrument and acknowle	be the person(s) edged to me that and that by his/her	whose name(s) is(a he/she/they execut htheir signature(s) on	re) subscribed to the within od the same in his/her/thei the instrument the person(s)
	:	WITNESS my hand	and official seal.
	•	SIGNATURE OF N	NOTARY
Executed this 21	: :	UARY A	, 2003. W. J. W. M. Jun Chopra
Commonwealfu State of Massachusetts County of Suffalu	of Mass.		
On 21 Jan personally appeared Arjusatisfactory evidence to instrument and acknowle	before the person be the person be the person that the person	ally known to me or whose name(s) is(a t hc/shc/they execut c/their signature(s) on	proved to me on the basis of re) subscribed to the withing the same in his/her/their the instrument the person(s) the instrument.
		WITNESS my hand	masing.
		Commonwi My Co	ANNAUER GROSS lotary Public ealth of Massachusetts mmission Expires ember 27, 2007
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Executed-in-counterpart

PATENT REEL: 013710 FRAME: 0343

**RECORDED: 01/23/2003**