

03-07-2003

FORM PTO-1595
(Rev 03/01)

RECORDATA



HEET U.S. DEPARTMENT OF COMMERCE
U.S. Patent and Trademark Office

OMB No. 0651-0011 (exp. 5/31/2002)

P. ... 102383756 ...

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

**Kenneth L. Reed (02/17/2003)
Hari S. Hariharan (02/21/2003)
Michiko Saito (02/19/2003)**

Additional name(s) of conveying party(ies) attached? Yes No

2. Name and address of receiving party(ies):

Name: **Accenture Global Services GmbH**

Internal Address:

Street Address: **Industieplatz 3
Bau Laufengass
8212 Neuhausen am Rheinfall
Switzerland**

Additional name(s) of receiving party(ies) attached? Yes No

3. Nature of conveyance:

- Assignment Merger
- Security Agreement Change of Name
- Other _____

Execution Date(s): **February 17, 2003, February 21, 2003, and
February 19, 2003 respectively**

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is:

A. Patent Application No(s).

10/302,418 filed November 22, 2002

B. Patent No(s).

Additional numbers attached? Yes No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: **Steven C. Lieske**

Internal Address:

Street Address: **1400 Page Mill Road**

City: **Palo Alto** State: **CA** ZIP: **94304**

Our File No.: **60021/378001**

6. Total number of applications and patents involved: **1**

7. Total Fee (37 CFR 3.41).....\$40.00.

- Enclosed
- Authorized to be charged to deposit account
- Authorized to charge any underpayment or credit any overpayment to deposit account.

8. Deposit account number:

50-1901

(Attach duplicate copy of this page if paying by deposit account.)

DO NOT USE THIS SPACE

9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Steven C. Lieske, Reg. No. 47,749

Name of Person Signing

Signature

February 26 2003

Date

Total number of pages including cover sheet, attachments, and document: **7**

Mail documents to be recorded with required cover sheet information to:
Commissioner of Patents & Trademarks, Box Assignments
Washington, D.C. 20231

03/06/2003 ECDOPER 00000168 501901 10302418
01 FC:0021 40.00 CH

TC2: 621459 v01 02/26/2003

**PATENT
REEL: 013809 FRAME: 0165**

ASSIGNMENT

WHEREAS, We, Kenneth L. Reed, of Mission Viejo, California, Hari S. Hariharan, of Madison, Wisconsin, and Michiko Saito, of Hayward, California, have invented and own a certain invention entitled **MULTI-DIMENSIONAL SEGMENTATION FOR USE IN A CUSTOMER INTERACTION** for which an application is about to be made for Letters Patent of the United States, said application having been executed on even date herewith, and which may be identified in the United States Patent Office by **Serial No. 10/302,418, filed November 22, 2002**; and

WHEREAS, Accenture Global Services GmbH, a company organized and existing under the laws of Switzerland, and having its principal offices at Industrieplatz 3, Bau Laufengass, 8212 Neuhausen am Rheinfall, Switzerland, is desirous of acquiring the entire right, title and interest in and to said invention, said application and in, to and under any and all Letters Patent to be obtained therefor;

NOW, THEREFORE, for good and valuable consideration to us in hand paid by said Accenture Global Services GmbH, the receipt of which is hereby acknowledged, we have sold, assigned and transferred, and by these presents do hereby sell, assign and transfer unto the said Accenture Global Services GmbH, its successors and assigns, our entire right, title and interest in and to said invention, said application and the Letters Patent, both foreign and domestic, that may or shall issue, including all of our rights under the International Convention, and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue said Letters Patent to the above-mentioned assignee in accordance herewith.

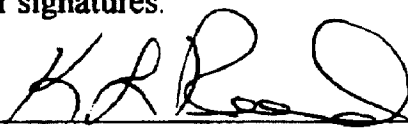
We hereby authorize the above-mentioned assignee, its successors and assigns or anyone it may properly designate, to insert in this instrument the filing date and Serial Number of said application when ascertained.

We further authorize said assignee, its successors and assigns, or anyone it may properly designate, to apply for Letters Patent, in its own name if desired, in any and all foreign countries, and additionally to claim the filing date of said United States application and/or otherwise take advantage of the provisions of the International Convention.

Upon said consideration, we do hereby covenant and agree with the said assignee, its successors and assigns, that we will not execute any writing or do any act whatsoever conflicting with these presents, and that we or our executors or administrators will at any time upon request, without further or additional consideration, but at the expense of said assignee, its successors and assigns, execute such additional writings and do such additional acts as said assignee, its successors and assigns, may deem necessary or desirable to perfect the assignee's enjoyment of this grant, and render all necessary assistance in making application for and obtaining original, divisional, continuation, reissued or extended Letters Patent of the United States, or of any and all foreign countries on said invention, and in enforcing any rights, occurring as a result of such applications or patents, by giving testimony in any proceedings or transactions involving such applications or patents.

In witness whereof, we have hereunto set our signatures.

Date: 17 Feb 03



Kenneth L. Reed

Date: _____

Hari S. Hariharan

Date: _____

Michiko Saito

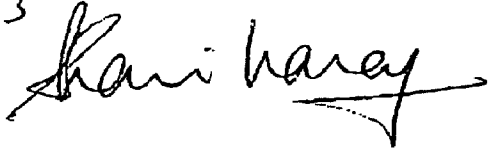
In witness whereof, we have hereunto set our signatures.

Date: _

Kenneth L. Reed

Date: 02/21/03

Hari S. Hariharan

A handwritten signature in black ink, appearing to read "Hari Hariharan", with a horizontal line extending from the end of the signature.

Date: _

Michiko Saito

In witness whereof, we have hereunto set our signatures.


Date: _____

Kenneth L. Reed

Date: _____

Hari S. Hariharan

Date: 2-19-2003



Michiko Saito

OC: 160680 v01 02/14/2003

RECORDED: 03/04/2003

PATENT
REEL: 013809 FRAME: 0169