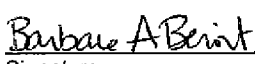


Substitute Form PTO-1595
 Attorney DocId: 13906-127001
 Client's Ref. No.: 2003P00259US

RECORDATION FORM COVER SHEET PATENTS ONLY

Commissioner for Patents: Please record the attached original document(s) or copy(ies).	
1. Name of conveying party(ies): Ramine Eskandari Additional name(s) attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	2. Name and address of receiving party(ies): SAP AKTIENGESELLSCHAFT Neurottstrasse 16 D-69190 Walldorf Germany Additional names/addresses attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
3. Nature of conveyance: <input checked="" type="checkbox"/> Assignment <input type="checkbox"/> Merger <input type="checkbox"/> Security Agreement <input type="checkbox"/> Change of Name <input type="checkbox"/> Other: Execution Date: 9/10/03	Additional names/addresses attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
4. Application number(s) or patent number(s): If this document is being filed with a new application, the execution date of the application is: A. Patent Application No(s): 10/452,910 B. Patent No(s): Additional numbers attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
5. Name/address of party to whom correspondence concerning document should be mailed: BARBARA A. BENOIT Fish & Richardson P.C. 1425 K Street, N.W. 11th Floor Washington, DC 20005-3500	6. Total number of applications/patents involved: 1 7. Total fee (37 CFR §3.41): \$40 <input type="checkbox"/> Enclosed <input checked="" type="checkbox"/> Authorized to charge Deposit Account. 8. Deposit Account No.: 06-1050 Please apply any additional charges, or any credits, to our Deposit Account No. 06-1050.
DO NOT USE THIS SPACE	
9. Statement and Signature: <i>To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.</i>	
Barbara A. Benoit Reg. No. 54,777 Name of Person Signing	<div style="display: flex; justify-content: space-between;"> <div style="width: 45%;">  Signature </div> <div style="width: 45%;"> 9-30-03 Date </div> </div>
Total number of pages including coversheet, attachments and document: 2	

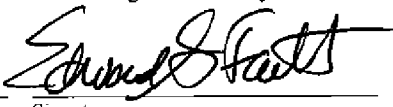
CH \$40.00 061050 10452910

40178747.doc

CERTIFICATE OF TRANSMISSION BY FACSIMILE

I hereby certify that this correspondence is being transmitted by facsimile to the Patent and Trademark Office on the date indicated below.

September 30, 2003
 Date of Transmission


 Signature

Edward G. Faeth
 Typed Name of Person Signing Certificate

700046069

REEL: 014016 FRAME: 0203

Attorney Docket No. 1390E-127001/2003P00259US

ASSIGNMENT

For valuable consideration, I, Ramine Eskandari, hereby assign to SAP Aktiengesellschaft, a German Corporation, having a place of business at Neurottstrasse 16, D-69190 Walldorf, Germany, and its successors, and assigns (collectively, "the ASSIGNEE") my entire right, title and interest throughout the world in the inventions and improvements that are subject of a patent document entitled

MANAGING CUSTOMER LOSS USING A GRAPHICAL USER INTERFACE

and which is found in the

U.S. patent application filed on 6/3/2003
 under Application No. 10/452,910
 with Express Mail No. _____ (Application Number not yet known).

I authorize and request the attorneys of record or the attorney filing the application to insert into this assignment the filing date and serial number of the application when known.

This assignment includes the foregoing patent application or patent, all legal equivalents in any country, and all patents issuing from such legal equivalents; all patents, utility models, and design registrations granted by any jurisdiction for any of said inventions and improvements; and the right to claim priority based on the filing date of the foregoing patent application or patent under the International Convention for the Protection of Industrial Property, the Patent Cooperation Treaty, the European Patent Convention, and all other treaties of like purposes. I authorize the Assignee to apply in all countries in my name or in its own name for patents, utility models, and design registrations and like rights of exclusion and for inventors' certificates for said inventions and improvements.

ASSIGNOR hereby covenants that no assignment, sale, agreement or encumbrance has been or will be made or entered into that would conflict with this assignment.

I hereby state and agree that no assignment, sale, agreement, or encumbrance has been or will be made or entered into that would conflict with this assignment.

I further agree for myself and my heirs, legal representatives, and assigns to provide to the Assignee promptly upon its request and at its expense all pertinent facts and documents relating to any of said inventions and improvements or said patents and legal equivalents as may be known and accessible to me and to testify as to the same in any interference, litigation, or proceeding relating thereto; and I agree promptly to perform such lawful acts and to sign such further applications, assignments, statements, and other lawful documents as the Assignee may reasonably request to effectuate fully this assignment.

Inventor's Signature 
RAMINE ESKANDARI

09/10/03
Date

Witnessed by: _____
Signature

Print Name

40174553.doc