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\*. DEPARTMENT OF COMMERCE 1-31-92

. Patent and Trademark Office

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Honorable Commissioner of Patents and Trademarks. Plea	> attached original documents or copy thereof.
1. Name of conveying party(ies):  Anthony Dezonno, Mark J. Power, Roger A.  Sumner, Carlo Bonifazi, Jeffrey D. Hudson, Craig R. Shambaugh, Mark J. Michelson, Robert P.  Beckstrom  Additional name(s) of conveying party(ies) attached?	2. Name and address of receiving party(ies):  Name: Rockwell Electronic Commerce Technologies  Internal Address:  Street Address: 300 Bauman Court  City: Wood Dale State/Prov.: IL  Country: US ZIP: 60191  Additional name(s) & address(es) attached?  yesX no
Execution Date: <u>3/21/2003, 3/25/2003, 3/26/2003 and</u> <u>4/05/2003</u>	
4. Application number(s) or patent number(s):  If this documents is being filed together with a new applic  A Patent Application No.(s) Filing Date B 10/304,872 11/26/2002  Additional numbers attached	. Patent No.(s)
Name and address of party to whom correspondence concerning document should be mailed:	6. Total number of applications and patents involved: 1
Name: Jon P. Christensen  Internal Address: Welsh & Katz, Ltd. 22nd Floor Street Address: 120 S. Riverside Plaza	7. Total fee (37 CFR 3.41)\$40.00  Enclosed X Any deficiencies in fees to be charged to deposit account 03-2470  8. Deposit account number: 03-2470 (Attach
City: Chicago State: IL ZIP 60606	duplicate copy of this page if pay by deposit account)
	ation is true and correct and any attached copy is a true copy of
the original document.	
Jon P. Christensen, Reg. No. 34,137 Name of Person Signing  Signature  Total no	April 14, 2003 Date  Date  Lumber of pages comprising cover sheet: 1
OMB No. 0651-0011 (exp. 4/94)	
Do not detach this portion  Mail document to be recorded with required cover sheet informat  Commissioner of Patents and Trademarks  Box Assignments  Washington, D.C. 20231  Public burden reporting for this sample cover sheet is estimated to average for reviewing the document and gathering the data needed, an completing regarding this burden estimate to the U.S. Patent and Trademark Office, C  20231 and to the Office of Management and Budget, Paperwork Reduction	e about 30 minutes per document to be recorded, including time and reviewing the sample cover sheet. Send comments Office of Information Systems, PK2-1000C, Washington, D.C.

PATENT \$ 5 REEL: 014140 FRAME: 0408

## **ASSIGNMENT**

WHEREAS, Anthony J. Dezonno residing at 233 Pinewood Lane, Bloomingdale, Illinois 60108, Mark J. Power, residing at 1332 Yorkshire Lane, Carol Stream, Illinois 60188, Roger A. Sumner, residing at 1078 Shabbona Trail, Batavia, Illinois 60510, Carlo Bonifazi, residing at 2543 Brunswick Circle, Woodridge, Illinois 60517, Jeffrey D. Hodson, residing at 1670 LaPalma Court, Wheaton, Illinois 60187, Craig R. Shambaugh, residing at 2223 Barger Court, Wheaton, Illinois 60187, Mark J. Michelson, residing at 2N078 Mulhern Drive, Elburn, Illinois 60119, and Robert P. Beckstrom, residing at 811 Tamms Lane, Bolingbrook, Illinois 60440, all citizens of the United States, hereinafter referred to as ASSIGNORS, have invented and own a certain invention entitled:

PERSONALITY BASED MATCHING OF CALLERS TO AGENTS IN A COMMUNICATION SYSTEM

for which a patent application of the United States has been filed on November 26, 2002 and having a Serial No. of 10/304,872; and

WHEREAS, Rockwell Electronic Commerce Technologies, L.L.C., a corporation of the State of Delaware, having a place of business at 300 Bauman Court, Wood Dale, Illinois 60191, hereinafter referred to as ASSIGNEE, is desirous of acquiring the entire interest in, to and under said invention and the United States Letters Patent to be obtained therefor:

NOW, THEREFORE, TO ALL WHOM IT MAY CONCERN:

Be it known that in consideration of the payment by ASSIGNEE to ASSIGNORS of the sum of One Dollar (\$1.00), the receipt of which is hereby acknowledged, and for other good and valuable consideration, ASSIGNORS hereby sell, assign and transfer to ASSIGNEE the full and exclusive right, title and interest to said invention and all Letters Patent of the United States to be obtained therefor on said patent or any patent applications, continuations, divisions, renewals, substitutes or reissues thereof for the full term or terms for which the same may be granted.

ASSIGNORS also assign all of their right, title and interest in and to said invention in all foreign countries, and all applications for Letters Patent which may evolve therefrom, including the right to claim International Convention priority.

ASSIGNORS hereby covenant that no assignment, sale, agreement or encumbrance has been or will be made or entered into which would conflict with this assignment and sale.

ASSIGNORS further covenant that ASSIGNEE will, upon its request, be provided promptly with all pertinent facts and documents relating to said application, said invention and said Letters Patent as may be known and accessible to ASSIGNORS and ASSIGNORS will testify as to the same in any interference or litigation related thereto and will promptly execute and deliver to ASSIGNEE or its legal representative any and all papers, instruments or affidavits

PATENT REEL: 014140 FRAME: 0409 required to apply for, obtain, maintain and enforce said applications, said invention and said Letters Patent which may be necessary or desirable to carry out the purposes hereof.

Date: $\frac{3/2(/53)}{3}$	1/1/2
_ / /	Anthony J. Dezenno
Date: $\frac{3}{21}$	MM Tower
	Mark J Power
Date: 4/5/03	Down John
,	Roger A. Sumner
Date: 3/21/03	Cl. Bil
·	Carlo Bonifazi 🔏
Date: 3/25/03	Deffrey D. Ho
,	Jeffrey D. Hodson
Date: $3/26/0$	Cing Sy

Craig R. Shambaugh Mark J. Michelson

Robert P. Beckstrom

**RECORDED: 05/05/2003**