FORM PTO-1595 RECORDATION FORM COVER SHEET U.S. DEPARTMENT OF COMMERCE		
(Rev. 03/01) U.S. Patent and Trademark Office		
OMB No. 0651-0011 (exp. 5/31/2002) PATENTS ONLY		
To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.		
Name of conveying party(ies):	Name and address of receiving party(ies):	
Christopher J. Allen (7/10/03) Beth S. Miles Barry (7/7/03) Ervan D. Rodgers (7/12/03)	Name: Accenture Global Services GmbH Internal Address:	
Additional name(s) of conveying party(res) attached? Yes No	Street Address: Geschaftshaus Herrenacker 15	
3. Nature of conveyance: ☐ Assignment ☐ Merger ☐ Security Agreement ☐ Change of Name ☐ Other	City: Schaffhausen State: SWITZERLAND ZIP: 8200	
Execution Date(s): 7/10/03; 7/7/03; and 7/12/03	Additional name(s) of receiving party(ies) attached? Yes No	
Application number(s) or patent number(s): If this document is being filed together with a new application, the execution are application.		
A. Patent Application No(s).	B. Patent No(s).	
10/619,917		
5. Name and address of party to whom correspondence concerning document should be mailed: Name: Steven C. Lieske, Oppenhelmer Wolff & Donnelly LLP Internal Address: 3300 Plaza VII Building Street Address: 45 South Seventh Street City: Minneapolis State: MN ZIP: 55402 Our File No.: 60021-378501	7. Total Fee (37 CFR 3.41)\$40.00. □ Enclosed ☑ Authorized to be charged to deposit account ☑ Authorized to charge any underpayment or credit any overpayment to deposit account. 8. Deposit account number: 50-1901	
(Attach duplicate copy of this page if paying by deposit secount.) DO NOT USE THIS SPACE		
9. Statement and signature. To the best of my knowledge and belief, the foregoing information is true and Steven C. Lieske, Reg. No. 47,749 Name of Person Signing Total number of pages including cover shape and belief, the foregoing information is true and structure. Total number of pages including cover shape and belief, the foregoing information is true and structure.	8 Dec. 2003 Date	

Mall documents to be recorded with required cover sheet information to:

Mall Stop Assignment, Recordation Services

Commissioner of Patents

P.O. Box 1450

Alexandria, VA 22313-1450

PATENT637675 v01 07/15/2003

REEL: 014179 FRAME: 0984

ASSIGNMENT

WHEREAS, We, Christopher J. Allen of Aurora, Colorado, Beth S. Miles Barry of Corte Madera, California, and Ervan D. Rodgers of Lansing, Michigan have invented and own a certain invention entitled SYNCHRONIZATION OF AGENT SKILL DATA for which an application is about to be made for Letters Patent of the United States, said application having been executed on even date herewith, and which may be identified in the United States Patent Office by Serial No. __10/619,917 _______, filed __July_15, _2003 ______; and

WHEREAS, Accenture Global Services GmbH, a company organized and existing under the laws of Switzerland, and having its principal offices at Geschäftshaus Herrenacker 15, 8200 Schaffhausen, Switzerland, is desirous of acquiring the entire right, title and interest in and to said invention, said application and in, to and under any and all Letters Patent to be obtained therefor;

NOW, THEREFORE, for good and valuable consideration to us in hand paid by said Accenture Global Services GmbH, the receipt of which is hereby acknowledged, we have sold, assigned and transferred, and by these presents do hereby sell, assign and transfer unto the said Accenture Global Services GmbH, its successors and assigns, our entire right, title and interest in and to said invention, said application and the Letters Patent, both foreign and domestic, that may or shall issue, including all of our rights under the International Convention, and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue said Letters Patent to the above-mentioned assignee in accordance herewith.

We hereby authorize the above-mentioned assignee, its successors and assigns or anyone it may properly designate, to insert in this instrument the filing date and Serial Number of said application when ascertained.

We further authorize said assignee, its successors and assigns, or anyone it may properly designate, to apply for Letters Patent, in its own name if desired, in any and all foreign countries, and additionally to claim the filing date of said United States application and/or otherwise take advantage of the provisions of the International Convention.

Upon said consideration, we do hereby covenant and agree with the said assignee, its successors and assigns, that we will not execute any writing or do any act whatsoever conflicting with these presents, and that we or our executors or administrators will at any time upon request, without further or additional consideration, but at the expense of said assignee, its successors and assigns, execute such additional writings and do such additional acts as said assignee, its successors and assigns, may deem necessary or desirable to perfect the assignee's enjoyment of this grant, and render all necessary assistance in making application for and obtaining original, divisional, continuation, reissued or extended Letters Patent of the United States, or of any and all foreign countries on said invention, and in enforcing any rights, occurring as a result of such applications or patents, by giving testimony in any proceedings or transactions involving such applications or patents.

	In witness whereof, we have	hereunto set our signatures.
Date:	7/10/2003	
	7 - 7	Christopher J. Allen
Date:		/
	Beth S. Miles Barry	
Date:		
		Ervan D. Rodgers

REEL: 014179 FRAME: 0986

ASSIGNMENT

WHEREAS, We, Christopher J. Allen of Aurora, Colorado, Beth S. Miles Barry of Corte Madera, California, and Ervan D. Rodgers of Lansing, Michigan have invented and own a certain invention entitled SYNCHRONIZATION OF AGENT SKILL DATA for which an application is about to be made for Letters Patent of the United States, said application having been executed on even date herewith, and which may be identified in the United States Patent Office by Serial No. 10/619,917 ____, filed July 15, 2003 _____; and

WHEREAS, Accenture Global Services GmbH, a company organized and existing under the laws of Switzerland, and having its principal offices at Geschäftshaus Herrenacker 15, 8200 Schaffhausen, Switzerland, is desirous of acquiring the entire right, title and interest in and to said invention, said application and in, to and under any and all Letters Patent to be obtained therefor;

NOW, THEREFORE, for good and valuable consideration to us in hand paid by said Accenture Global Services GmbH, the receipt of which is hereby acknowledged, we have sold, assigned and transferred, and by these presents do hereby sell, assign and transfer unto the said Accenture Global Services GmbH, its successors and assigns, our entire right, title and interest in and to said invention, said application and the Letters Patent, both foreign and domestic, that may or shall issue, including all of our rights under the International Convention, and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue said Letters Patent to the above-mentioned assignee in accordance herewith.

We hereby authorize the above-mentioned assignee, its successors and assigns or anyone it may properly designate, to insert in this instrument the filing date and Serial Number of said application when ascertained.

We further authorize said assignee, its successors and assigns, or anyone it may properly designate, to apply for Letters Patent, in its own name if desired, in any and all foreign countries, and additionally to claim the filing date of said United States application and/or otherwise take advantage of the provisions of the International Convention.

Upon said consideration, we do hereby covenant and agree with the said assignee, its successors and assigns, that we will not execute any writing or do any act whatsoever conflicting with these presents, and that we or our executors or administrators will at any time upon request, without further or additional consideration, but at the expense of said assignee, its successors and assigns, execute such additional writings and do such additional acts as said assignee, its successors and assigns, may deem necessary or desirable to perfect the assignee's enjoyment of this grant, and render all necessary assistance in making application for and obtaining original, divisional, continuation, reissued or extended Letters Patent of the United States, or of any and all foreign countries on said invention, and in enforcing any rights, occurring as a result of such applications or patents, by giving testimony in any proceedings or transactions involving such applications or patents.

> PATENT REEL: 014179 FRAME: 0987

In witness whereof, we have hereunto set our signatures.

Date: _____

Christopher J. Allen

Date: July 9, 2003

Beth S. Miles Barry

Date:____

Ervan D. Rodgers

ASSIGNMENT

WHEREAS, We, Christopher J. Allen of Aurora, Colorado, Beth S. Miles Barry of Corte Madera, California, and Ervan D. Rodgers of Lansing, Michigan have invented and own a certain invention entitled SYNCHRONIZATION OF AGENT SKILL DATA for which an application is about to be made for Letters Patent of the United States, said application having been executed on even date herewith, and which may be identified in the United States Patent Office by Serial No. 10/619,917, filed July 15, 2003; and

WHEREAS, Accenture Global Services GmbH, a company organized and existing under the laws of Switzerland, and having its principal offices at Geschäftshaus Herrenacker 15, 8200 Schaffhausen, Switzerland, is desirous of acquiring the entire right, title and interest in and to said invention, said application and in, to and under any and all Letters Patent to be obtained therefor;

NOW, THEREFORE, for good and valuable consideration to us in hand paid by said Accenture Global Services GmbH, the receipt of which is hereby acknowledged, we have sold, assigned and transferred, and by these presents do hereby sell, assign and transfer unto the said Accenture Global Services GmbH, its successors and assigns, our entire right, title and interest in and to said invention, said application and the Letters Patent, both foreign and domestic, that may or shall issue, including all of our rights under the International Convention, and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue said Letters Patent to the above-mentioned assignee in accordance herewith.

We hereby authorize the above-mentioned assignee, its successors and assigns or anyone it may properly designate, to insert in this instrument the filing date and Serial Number of said application when ascertained.

We further authorize said assignee, its successors and assigns, or anyone it may properly designate, to apply for Letters Patent, in its own name if desired, in any and all foreign countries, and additionally to claim the filing date of said United States application and/or otherwise take advantage of the provisions of the International Convention.

Upon said consideration, we do hereby covenant and agree with the said assignee, its successors and assigns, that we will not execute any writing or do any act whatsoever conflicting with these presents, and that we or our executors or administrators will at any time upon request, without further or additional consideration, but at the expense of said assignee, its successors and assigns, execute such additional writings and do such additional acts as said assignee, its successors and assigns, may deem necessary or desirable to perfect the assignee's enjoyment of this grant, and render all necessary assistance in making application for and obtaining original, divisional, continuation, reissued or extended Letters Patent of the United States, or of any and all foreign countries on said invention, and in enforcing any rights, occurring as a result of such applications or patents, by giving testimony in any proceedings or transactions involving such applications or patents.

In witness whereof, we have hereunto set our signatures.

Date:_____

Christopher J. Allen

Date:_____

Date: 7/2/03

Beth S. Miles Barry

Ervan D. Rodgers

Page 2 of 2

RECORDED: 12/08/2003

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