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To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

Denis L. Bagsby

2. Name and address of receiving party(ies)

Name: SBC KNOWLEDGE VENTURES, L.P.

Internal Address: _____

Additional name(s) of conveying party(ies) attached? ☐ Yes ☒ No

3. Nature of conveyance:

- ☒ Assignment ☐ Merger
☐ Security Agreement ☐ Change of Name
☐ Other _____

Street Address: 654 E. Plumb Lane

City: Reno State: NV Zip: 89502

Execution Date: 7/18/2003

Additional name(s) & address(es) attached? ☐ Yes ☒ No

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is: _____

A. Patent Application No.(s) 10/402,361

B. Patent No.(s) _____

Dkt. No.: 1033-SS00363

Additional numbers attached? ☐ Yes ☒ No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Jeffrey G. Toler

Internal Address: TOLER, LARSON & ABEL, L.L.P.

Street Address: PO Box 29567

City: Austin State: TX Zip: 78755-9567

6. Total number of applications and patents involved: 1

7. Total fee (37 CFR 3.41).....\$ 40.00

- ☐ Enclosed
☒ Authorized to be charged to deposit account

8. Deposit account number:

50-2469

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9. Signature.

Jeffrey G. Toler, Reg. No. 38,342

Name of Person Signing

Signature

7-25-2003

Date

Total number of pages including cover sheet, attachments, and documents: 3

Mail documents to be recorded with required cover sheet information to:
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Washington, D.C. 20231

07/31/2003 LNUELLER 00000112 502469 10402361

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PATENT
REEL: 014329 FRAME: 0379

ASSIGNMENT

WHEREAS, Denis L. Bagsby, a citizen of USA, residing at 147 Sterritt Run Waterloo, IL 62298, hereinafter called the "Assignors", have made the invention described in the United States patent application entitled Operational Support System for Telecommunication Services, Attorney Docket No. 1033-SS00363 (SBC SS00363) for a full description of which reference is here made to an application for Letters Patent of the United States filed on March 31, 2003 and assigned Application Serial No. 10/402,361;

WHEREAS, SBC KNOWLEDGE VENTURES, L.P., a partnership organized and existing under the laws of the State of Nevada, having a place of business at 645 E. Plumb Lane, Reno, Nevada 89502, hereinafter called the "Assignee", desires to acquire the entire right, title and interest for the United States of America and elsewhere throughout the world in and to said invention and the patent application identified above, including any and all divisions and continuations thereof and any and all Letters Patent which may be granted thereon, including any and all renewals, reissues and prolongations thereof.

NOW, THEREFORE in consideration of the sum of One Dollar (\$1.00) and other valuable and legally sufficient consideration, the receipt of which by the Assignors from the Assignee is hereby acknowledged, the Assignors have sold, assigned and transferred, and by these presents do sell, assign and transfer to the Assignee, the entire right, title and interest for the United States in and to the invention and the patent application identified above, and any patents that may issue for said invention in the United States; together with the entire right, title and interest in and to said invention and all patent applications and patents therefor in all countries foreign to the United States, including the full right to claim for any such application all benefits and priority rights under any applicable convention; together with the entire right, title and interest in and to all continuations, divisions, renewals and extensions of any of the patent applications and patents defined above; to have and to hold for the sole and exclusive use and benefit of the Assignee, its successors and assigns, to the full end of the term and terms for all such patents.

AND said Assignors hereby covenant and agree, for both the Assignors and the Assignors' legal representatives, that the Assignors will assist the Assignee in the prosecution of the patent application identified above; in the making and prosecution of any other patent applications that the Assignee may elect to make covering the invention identified above; in vesting in the Assignee like exclusive title in and to all such other patent applications and patents; and in the prosecution of any interference which may arise involving said invention, or any such patent application or patent; and that the Assignors will execute and deliver to the Assignee to carry out the terms of this Assignment. Assignors authorize attorney or agent to fill in the U.S. Application Serial No. above, if required.

AND said Assignors authorize and request the Commissioner of Patents to issue Letters Patent on said application, and on any all divisions and continuations thereof, to said Assignee, its assigns and legal representatives, in accordance with the terms of this Assignment.

Attorney Docket Number 1033-SS00363 (SS00363)

IN TESTIMONY WHEREOF, this Assignment is executed by said Assignors, on the date(s) listed below.

Name of First Inventor: Denis L. BagsbySignature of First Inventor: *Denis L. Bagsby*Date: 7-18-2003Witnesses for First Inventor

First Witness:

Harry R. Cliffe 7/18/03
Signature / DateHarry R. Cliffe
Full Name (printed)

Second Witness:

Thomas D. Brinker 7/18/03
Signature / DateThomas D. Brinker
Full Name (printed)