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To the Honorable Commissioner of Patent

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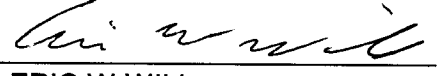
original documents or copy thereof.

<p>1. Name of conveying party(ies): Richard D. Dettinger, Frederick A. Kulack, Richard J. Stevens and Eric W. Will</p> <p>Additional names of conveying party(ies) attached? <input type="checkbox"/> yes <input checked="" type="checkbox"/> no</p> <p>9.18.03</p> <p>3. Nature of Conveyance</p> <p><input checked="" type="checkbox"/> Assignment      <input type="checkbox"/> Merger <input type="checkbox"/> Security Agreement    <input type="checkbox"/> Change of Name <input type="checkbox"/> Other _____</p> <p>Execution Date: September 12, 2003, September 12, 2003, September 12, 2003 and September 12, 2003</p>	<p>2. Name and address of receiving party(ies):</p> <p>Name: <u>International Business Machines Corporation</u></p> <p>Internal Address: _____</p> <p>Street Address: <u>New Orchard Road</u> City <u>Armonk</u> State <u>New York</u> Zip <u>10504</u></p> <p>Additional name(s) &amp; address(es) attached? <input type="checkbox"/> yes <input checked="" type="checkbox"/> no</p>
<p>4. Application number(s) or patent number(s):</p> <p><b>TITLE: SERVICE AND RECOVERY USING MULTI-FLOW REDUNDANT REQUEST PROCESSING</b></p> <p>If this document is being filed together with a new application, the execution date of the application is _____.</p> <p>A. Patent Application No(s). ROC920030162US1</p> <p>B. Patent No(s). 10666899</p> <p>Additional numbers attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	
<p>5. Name and address of party to whom correspondence concerning document should be mailed:</p> <p>William J. McGinnis IBM Corporation Intellectual Property Law Dept. 917 3605 Hwy. 52 North Rochester, MN 55901 507-253-5331</p>	<p>6. Total number of applications and patents involved: <u>1</u></p> <p>7. Total fee (37 CFR 3.41): <u>\$40.00</u></p> <p><input type="checkbox"/> Enclosed</p> <p><input checked="" type="checkbox"/> Authorized to be charged to deposit account <input type="checkbox"/> Total fee due <input checked="" type="checkbox"/> Any deficiencies in the enclosed fees</p> <p>8. Deposit account number: <u>09-0465 for IBM Corporation</u></p> <p>(Attach duplicate copy of this page if paying by deposit account)</p>
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<p>9. Statement and signature</p> <p>To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.</p> <p><u>James R. Nock #42,937</u> Name of Person Signing</p> <p><u>James R. Nock</u> Signature</p> <p><u>9-18-2003</u> Date</p> <p>Total number of pages comprising cover sheet: <u>3</u></p>	

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