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HEET

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To the Honorable Commission of Patent

102598888

and original documents or copy thereof.

1. Name of conveying party(ies):

Clientelligence, Inc.

Additional name(s) of conveying party(ies) attached? ☐ Yes ☒ No

3. Nature of conveyance:

☐ Assignment☐ Merger☐ Security Agreement☒ Change of Name☐ Other _____Execution Date: May 19, 2003

2. Name and address of receiving party(ies)

Name: Client Dynamics, Inc.

Internal Address: _____

Street Address: 20 Truman Street, Suite 200City: Irvine State: CA ZIP: 92620-5742Additional name(s) & address(es) attached? ☐ Yes ☒ No

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is: _____

A. Patent Application No.(s)

09/966,355

B. Patent No.(s)

Additional numbers attached? ☐ Yes ☒ No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: James A. Leiz

Internal Address: _____

Street Address: Fish & Neave1251 Avenue of the AmericasCity: New York State: NY ZIP: 10020-11056. Total number of applications and patents involved: ☐7. Total fee (37 CFR 3.41).....\$ 40.00☒ Enclosed ☐ Authorized to be charged to deposit account☒ Charge excess/credit overpayment to deposit account

8. Deposit account number:

06-1075

(Attach duplicate copy of this page if paying by deposit account)

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9. Statement and signature.

*To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.*James A. Leiz

Name of Person Signing

Reg. No. 46,109

Signature

Total number of pages including cover sheet, attachments, and document:

4

11/6/03
DateMail documents to be recorded with required cover sheet information to:
Commissioner of Patents & Trademarks, Box Assignments
Washington, D.C. 20231PATENT
REEL: 014678 FRAME: 0411

A0596717

**SECRETARY OF STATE**

I, *Kevin Shelley*, Secretary of State of the State of California, hereby certify:

That the attached transcript of 2 page(s) has been compared with the record on file in this office, of which it purports to be a copy, and that it is full, true and correct.

IN WITNESS WHEREOF, I execute this certificate and affix the Great Seal of the State of California this day of

MAY 28 2003

Kevin Shelley
Secretary of State

A0596717

**AMENDMENT TO
AMENDED AND RESTATED ARTICLES OF INCORPORATION
OF CLIENTELLIGENCE, INC.,
a California Corporation**

ENDORSED - F
in the office of the Secretary
of the State of California

MAY 20 2003

KEVIN SHELL
Secretary of State

The undersigned Scott Lucas hereby certifies that:

ONE: He is the duly elected and acting President and Secretary of Clientelligence, Inc., a California corporation.

TWO: Article I of the Articles of Incorporation of said corporation shall be amended in full to read as follows:

ARTICLE I

The name of this corporation is Client Dynamics, Inc.

* * *

THREE: The foregoing amendment has been approved by the Board of Directors of the corporation.

FOUR: The foregoing amendment has been duly approved by the holders of the requisite number of shares of said corporation in accordance with Sections 902 and 903 of the California General Corporation Law. The total number of outstanding shares of each class entitled to vote with respect to the foregoing amendment and restatement was 4,000,000 shares of Common Stock and 1,678,500 shares of Series A Preferred Stock. The number of shares voting in favor of the foregoing amendment and restatement equaled or exceeded the vote required, such required vote being a majority of the outstanding shares.

[Remainder of page intentionally left blank.]

The undersigned declares under penalty of perjury of the laws of the State of California that the matters set forth in this certificate are true and correct of his own knowledge.

Executed at Irvine, California, on MAY 19, 2003.



Scott Lucas, President and Secretary

