

PATENT ASSIGNMENT

Electronic Version v1.1

Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	Notice of Grant of Security Interest
CONVEYING PARTY DATA	
Name	Execution Date
Grape Technology Group, Inc.	02/27/2004
RECEIVING PARTY DATA	
Name:	Bank of America, N.A., as Collateral Agent
Street Address:	1101 Wootton Parkway
Internal Address:	MD9-978-04-01
City:	Rockville
State/Country:	MARYLAND
Postal Code:	20852
PROPERTY NUMBERS Total: 5	
Property Type	Number
Application Number:	10049803
Application Number:	10380868
Application Number:	60418739
Patent Number:	6404884
Patent Number:	6668055
CORRESPONDENCE DATA	
Fax Number:	(919)416-8339
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>	
Phone:	919 286-8028
Email:	PTO_TMconfirmation@mvalaw.com
Correspondent Name:	Moore & Van Allen PLLC
Address Line 1:	2200 West Main Street
Address Line 2:	Suite 800
Address Line 4:	Durham, NORTH CAROLINA 27705
NAME OF SUBMITTER:	Charles L. Evans

OP \$200.00 10049803

PATENT

500000550

REEL: 014683 FRAME: 0590

Total Attachments: 3

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**PATENT**

**REEL: 014683 FRAME: 0591**

NOTICE  
OF  
GRANT OF SECURITY INTEREST  
IN  
PATENTS

United States Patent and Trademark Office

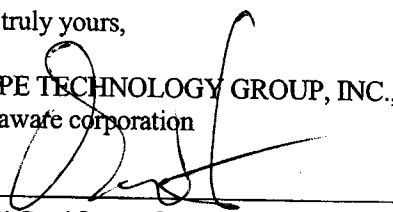
Ladies and Gentlemen:

Please be advised that pursuant to the Security Agreement dated as of February 27, 2004 (as the same may be amended, modified, extended or restated from time to time, the "Security Agreement") by and among the Grantors party thereto (each an "Grantor" and collectively, the "Grantors") and Bank of America, N.A., as Collateral Agent (the "Collateral Agent") for the Secured Parties referenced therein, the undersigned Grantor has granted a continuing security interest in and continuing lien upon, the patents and patent applications set forth on Schedule 1 attached hereto to the Collateral Agent for the ratable benefit of the Secured Parties.

The Grantors and the Collateral Agent, on behalf of the Secured Parties, hereby acknowledge and agree that the security interest in the patents and patent applications set forth on Schedule 1 attached hereto (i) may only be terminated in accordance with the terms of the Security Agreement and (ii) is not to be construed as an assignment of any patent or patent application.

Very truly yours,

GRAPE TECHNOLOGY GROUP, INC.,  
a Delaware corporation

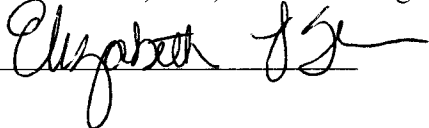
By:   
Name: David Freedman  
Title: Executive Vice President & CFO

Grantor's Address:

103 Foulk Road, Suite 202  
Wilmington, DE 19803

Acknowledged and Accepted:

BANK OF AMERICA, N.A., as Collateral Agent

By: 

Name:

Title:

**ELIZABETH F. SHORE**  
Senior Vice President

**Schedule 1**

**Grape Technology Group Inc.**

**U.S. Patents**

**Issued Patents**

PERSONALIZED ASSISTANCE SYSTEM AND METHOD	6404884	6/11/02
PERSONALIZED ASSISTANCE SYSTEM AND METHOD	6668055	12/23/03

**Pending Applications**

COMMUNICATION ASSISTANCE SYSTEM AND METHOD	10049803	2/15/02
ENHANCED DIRECTORY ASSISTANCE SYSTEM	10380868	3/14/03
SYSTEM AND METHOD FOR EFFICIENT CALL MANAGEMENT	60418739	10/16/02