

FORM PTO-1595
(Rev. 03/01)

RECORDATION FORM COVER SHEET

U.S. DEPARTMENT OF COMMERCE
U.S. Patent and Trademark Office

OMB No. 0651-0011 (exp. 5/31/2002)

PATENTS ONLY

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

Robert E. Wollan (03/16/04)
Tore Berg (03/19/04)
Vincent U. Dell'Anno (06/28/04)
Julio J. Hernandez (03/22/04)
Alyse S. Kornfeld (03/22/04)
Steven L. Lew (03/19/04)
Dawn E. Palmer (03/18/04)
Kevin N. Quiring (03/19/04)
David A. Shapiro (03/18/04)
David Slaw (03/24/04)
Sajid Usman (03/21/04)
Rodney B. Whitsett (07/10/04)

Additional name(s) of conveying party(ies) attached? ☐ Yes ☒ No

2. Name and address of receiving party(ies):

Name: Accenture Global Services GmbH

Internal Address:

Street Address: Geschäftshaus Herrenacker

City: Schaffhausen State: SWITZERLAND ZIP: 158200

Additional name(s) of receiving party(ies) attached? ☐ Yes ☒ No

3. Nature of conveyance:

- ☒ Assignment ☐ Merger
☐ Security Agreement ☐ Change of Name
☐ Other _____

Execution Date(s): 03/16/04; 03/19/04; 05/28/04; 03/22/04; 03/22/04;
03/19/04; 03/18/04; 03/19/04; 03/18/04; 03/24/04; 03/21/04; 07/10/04

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is:

A. Patent Application No(s).

10/811,439

B. Patent No(s).

Additional numbers attached? ☐ Yes ☒ No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Steven C. Lieske, Reg. No. 47,749

Company: Oppenheimer Wolff & Donnelly LLP

Internal Address: 3300 Plaza VII Building

Street Address: 45 South Seventh Street

City: Minneapolis State: MN ZIP: 55402

Our File No.: 60021-378601

6. Total number of applications and patents involved: 1

7. Total Fee (37 CFR 3.41).....\$40.00.

- ☐ Enclosed
☒ Authorized to be charged to deposit account
☒ Authorized to charge any underpayment or credit any overpayment to deposit account.

8. Deposit account number:

50-1901

(Attach duplicate copy of this page if paying by deposit account.)

DO NOT USE THIS SPACE

9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Steven C. Lieske

Name of Person Signing

Signature

Date

Total number of pages including cover sheet, attachments, and document: 25

Mail documents to be recorded with required cover sheet information to:
Mail Stop Assignment, Recordation Services
Commissioner of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

700098698

PATENT
REEL: 014851 FRAME: 0147

CH \$40.00 501901 10811439

ASSIGNMENT

WHEREAS, We, Robert E. Wollan of St. Paul, Minnesota, Tore Berg of Denver, Colorado, Vincent U. Dell'Anno of Monument, Colorado, Julio J. Hernandez, Atlanta, Georgia, Alyse S. Kornfeld of New York, New York, Steven L. Lew of Newton, Massachusetts, Dawn E. Palmer of Danville, California, Kevin N. Quiring of Minneapolis, Minnesota, David A. Shapiro of Minneapolis, Minnesota, David Slaw of Nodlesville, Indiana, Sajid Usman of Leominster, Massachusetts, and Rodney B. Whitsett of Thousand Oaks, California, the undersigned inventors, have invented and own a certain invention entitled ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS for which an application is about to be made for Letters Patent of the United States, said application having been executed on even date herewith, and which may be identified in the United States Patent Office by Serial No. 10/811,439 filed March 26, 2004; and

WHEREAS, Accenture Global Services, GMBH, a corporation organized and existing under the laws of Switzerland, and having its principal offices at Geschäftshaus Herrenacker, 158200 Schaffhausen, Switzerland, is desirous of acquiring the entire right, title and interest in and to said invention, said application and in, to and under any and all Letters Patent to be obtained therefor;

NOW, THEREFORE, for good and valuable consideration to us in hand paid by said Accenture Global Services, GmbH, the receipt of which is hereby acknowledged, we have sold, assigned and transferred, and by these presents do hereby sell, assign and transfer unto the said Accenture Global Service, GmbH, its successors and assigns, our entire right, title and interest in and to said invention, said application and the Letters Patent, both foreign and domestic, that may or shall issue, including all of our rights under the International Convention, and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue said Letters Patent to the above-mentioned assignee in accordance herewith.

We hereby authorize the above-mentioned assignee, its successors and assigns or anyone it may properly designate, to insert in this instrument the filing date and Serial Number of said application when ascertained.

We further authorize said assignee, its successors and assigns, or anyone it may properly designate, to apply for Letters Patent, in its own name if desired, in any and all foreign countries, and additionally to claim the filing date of said United States application and/or otherwise take advantage of the provisions of the International Convention.

Upon said consideration, we do hereby covenant and agree with the said assignee, its successors and assigns, that we will not execute any writing or do any act whatsoever conflicting with these presents, and that we or our executors or administrators will at any time upon request, without further or additional consideration, but at the expense of said assignee, its successors and assigns, execute such additional writings and do such additional acts as said assignee, its successors and assigns, may deem necessary or desirable to perfect the assignee's enjoyment of this grant, and render all necessary assistance in making application for and obtaining original, divisional, continuation, reissued or extended Letters Patent of the United States, or of any and

all foreign countries on said invention, and in enforcing any rights, occurring as a result of such applications or patents, by giving testimony in any proceedings or transactions involving such applications or patents.

Dated: _____, 2004

Signature: _____
Julio J. Hernandez

Dated: _____, 2004

Signature: _____
Tore Berg

Dated: _____, 2004

Signature: _____
Vincent U. Dell'Anno

Dated: _____, 2004

Signature: _____
Alyse S. Kornfeld

Dated: _____, 2004

Signature: _____
Steven L. Lew

Dated: _____, 2004

Signature: _____
Dawn E. Palmer

Dated: _____, 2004

Signature: _____
Kevin N. Quiring

Dated: _____, 2004

Signature: _____
David A. Shapiro

Dated: _____, 2004

Signature: _____
David Slaw

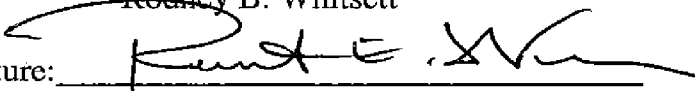
Dated: _____, 2004

Signature: _____
Sajid Usman

Dated: _____, 2004

Signature: _____
Rodney B. Whitsett

Dated: 3/16/04, 2004

Signature: 
Robert E. Wollan

ASSIGNMENT

WHEREAS, We, Robert E. Wollan of St. Paul, Minnesota, Tore Berg of Denver, Colorado, Vincent U. Dell'Anno of Monument, Colorado, Julio J. Hernandez, Atlanta, Georgia, Alyse S. Kornfeld of New York, New York, Steven L. Lew of Newton, Massachusetts, Dawn E. Palmer of Danville, California, Kevin N. Quiring of Minneapolis, Minnesota, David A. Shapiro of Minneapolis, Minnesota, David Slaw of Nodlesville, Indiana, Sajid Usman of Leominster, Massachusetts, and Rodney B. Whitsett of Thousand Oaks, California, the undersigned inventors, have invented and own a certain invention entitled ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS for which an application is about to be made for Letters Patent of the United States, said application having been executed on even date herewith, and which may be identified in the United States Patent Office by Serial No. 10/811,439 filed March 26, 2004; and

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NOW, THEREFORE, for good and valuable consideration to us in hand paid by said Accenture Global Services, GmbH, the receipt of which is hereby acknowledged, we have sold, assigned and transferred, and by these presents do hereby sell, assign and transfer unto the said Accenture Global Service, GmbH, its successors and assigns, our entire right, title and interest in and to said invention, said application and the Letters Patent, both foreign and domestic, that may or shall issue, including all of our rights under the International Convention, and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue said Letters Patent to the above-mentioned assignee in accordance herewith.

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all foreign countries on said invention, and in enforcing any rights, occurring as a result of such applications or patents, by giving testimony in any proceedings or transactions involving such applications or patents.

Dated: _____, 2004

Signature: _____

Robert E. Wollan

Dated: 3/19, 2004

Signature: _____

Tore Berg

Dated: _____, 2004

Signature: _____

Vincent U. Dell'Anno

Dated: _____, 2004

Signature: _____

Julio J. Hernandez

Dated: _____, 2004

Signature: _____

Alyse S. Kornfeld

Dated: _____, 2004

Signature: _____

Steven L. Lew

Dated: _____, 2004

Signature: _____

Dawn E. Palmer

Dated: _____, 2004

Signature: _____

Kevin N. Quiring

Dated: _____, 2004

Signature: _____

David A. Shapiro

Dated: _____, 2004

Signature: _____

David Slaw

Dated: _____, 2004

Signature: _____

Sajid Usman

Dated: _____, 2004

Signature: _____

Rodney B. Whitsett

ASSIGNMENT

WHEREAS, We, Robert E. Wollan of St. Paul, Minnesota, Tore Berg of Denver, Colorado, Vincent U. Dell'Anno of Monument, Colorado, Julio J. Hernandez, Atlanta, Georgia, Alyse S. Kornfeld of New York, New York, Steven L. Lew of Newton, Massachusetts, Dawn E. Palmer of Danville, California, Kevin N. Quiring of Minneapolis, Minnesota, David A. Shapiro of Minneapolis, Minnesota, David Slaw of Nodlesville, Indiana, Sajid Usman of Leominster, Massachusetts, and Rodney B. Whitsett of Thousand Oaks, California, the undersigned inventors, have invented and own a certain invention entitled ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS for which an application is about to be made for Letters Patent of the United States, said application having been executed on even date herewith, and which may be identified in the United States Patent Office by Serial No. 10/811,439 filed March 26, 2004; and

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NOW, THEREFORE, for good and valuable consideration to us in hand paid by said Accenture Global Services, GmbH, the receipt of which is hereby acknowledged, we have sold, assigned and transferred, and by these presents do hereby sell, assign and transfer unto the said Accenture Global Service, GmbH, its successors and assigns, our entire right, title and interest in and to said invention, said application and the Letters Patent, both foreign and domestic, that may or shall issue, including all of our rights under the International Convention, and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue said Letters Patent to the above-mentioned assignee in accordance herewith.

We hereby authorize the above-mentioned assignee, its successors and assigns or anyone it may properly designate, to insert in this instrument the filing date and Serial Number of said application when ascertained.

We further authorize said assignee, its successors and assigns, or anyone it may properly designate, to apply for Letters Patent, in its own name if desired, in any and all foreign countries, and additionally to claim the filing date of said United States application and/or otherwise take advantage of the provisions of the International Convention.

Upon said consideration, we do hereby covenant and agree with the said assignee, its successors and assigns, that we will not execute any writing or do any act whatsoever conflicting with these presents, and that we or our executors or administrators will at any time upon request, without further or additional consideration, but at the expense of said assignee, its successors and assigns, execute such additional writings and do such additional acts as said assignee, its successors and assigns, may deem necessary or desirable to perfect the assignee's enjoyment of this grant, and render all necessary assistance in making application for and obtaining original, divisional, continuation, reissued or extended Letters Patent of the United States, or of any and

all foreign countries on said invention, and in enforcing any rights, occurring as a result of such applications or patents, by giving testimony in any proceedings or transactions involving such applications or patents.

Dated: _____, 2004

Signature: _____

Robert E. Wollan

Dated: _____, 2004

Signature: _____

Tore Berg

Dated: 6-28, 2004

Signature: 

Vincent U. Dell'Anno

Dated: _____, 2004

Signature: _____

Julio J. Hernandez

Dated: _____, 2004

Signature: _____

Alyse S. Kornfeld

Dated: _____, 2004

Signature: _____

Steven L. Lew

Dated: _____, 2004

Signature: _____

Dawn E. Palmer

Dated: _____, 2004

Signature: _____

Kevin N. Quiring

Dated: _____, 2004

Signature: _____

David A. Shapiro

Dated: _____, 2004

Signature: _____

David Slaw

Dated: _____, 2004

Signature: _____

Sajid Usman

Dated: _____, 2004

Signature: _____

Rodney B. Whitsett

ASSIGNMENT

WHEREAS, We, Robert E. Wollan of St. Paul, Minnesota, Tore Berg of Denver, Colorado, Vincent U. Dell'Anno of Monument, Colorado, Julio J. Hernandez, Atlanta, Georgia, Alyse S. Kornfeld of New York, New York, Steven L. Lew of Newton, Massachusetts, Dawn E. Palmer of Danville, California, Kevin N. Quiring of Minneapolis, Minnesota, David A. Shapiro of Minneapolis, Minnesota, David Slaw of Nodlesville, Indiana, Sajid Usman of Leominster, Massachusetts, and Rodney B. Whitsett of Thousand Oaks, California, the undersigned inventors, have invented and own a certain invention entitled ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS for which an application is about to be made for Letters Patent of the United States, said application having been executed on even date herewith, and which may be identified in the United States Patent Office by Serial No. 10/811,439 filed March 26, 2004; and

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Dated: _____, 2004

Signature: _____
Robert E. Wollan

Dated: _____, 2004

Signature: _____
Tore Berg

Dated: _____, 2004

Signature: _____
Vincent U. Dell'Anno

Dated: 3/22/04, 2004

Signature: 
Julio J. Hernandez

Dated: _____, 2004

Signature: _____
Alyse S. Kornfeld

Dated: _____, 2004

Signature: _____
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Dated: _____, 2004

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David Slaw

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Dated: _____, 2004

Signature: _____
Rodney B. Whitsett

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all foreign countries on said invention, and in enforcing any rights, occurring as a result of such applications or patents, by giving testimony in any proceedings or transactions involving such applications or patents.

Dated: _____, 2004

Signature: _____
Robert E. Wollan

Dated: _____, 2004

Signature: _____
Tore Berg

Dated: _____, 2004

Signature: _____
Vincent U. Dell'Anno

Dated: _____, 2004

Signature: _____
Julio J. Hernandez

Dated: March 22, 2004

Signature: Alyse Kornfeld
Alyse S. Kornfeld

Dated: _____, 2004

Signature: _____
Steven L. Lew

Dated: _____, 2004

Signature: _____
Dawn E. Palmer

Dated: _____, 2004

Signature: _____
Kevin N. Quiring

Dated: _____, 2004

Signature: _____
David A. Shapiro

Dated: _____, 2004

Signature: _____
David Slaw

Dated: _____, 2004

Signature: _____
Sajid Usman

Dated: _____, 2004

Signature: _____
Rodney B. Whitsett

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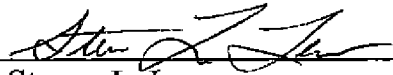
NOW, THEREFORE, for good and valuable consideration to us in hand paid by said Accenture Global Services, GmbH, the receipt of which is hereby acknowledged, we have sold, assigned and transferred, and by these presents do hereby sell, assign and transfer unto the said Accenture Global Service, GmbH, its successors and assigns, our entire right, title and interest in and to said invention, said application and the Letters Patent, both foreign and domestic, that may or shall issue, including all of our rights under the International Convention, and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue said Letters Patent to the above-mentioned assignee in accordance herewith.

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Dated: _____, 2004	Signature: _____ Robert E. Wollan
Dated: _____, 2004	Signature: _____ Tore Berg
Dated: _____, 2004	Signature: _____ Vincent U. Dell'Anno
Dated: _____, 2004	Signature: _____ Julio J. Hernandez
Dated: _____, 2004	Signature: _____ Alyse S. Kornfeld
Dated: <u>March 19</u> , 2004	Signature:  Steven L. Lew
Dated: _____, 2004	Signature: _____ Dawn E. Palmer
Dated: _____, 2004	Signature: _____ Kevin N. Quiring
Dated: _____, 2004	Signature: _____ David A. Shapiro
Dated: _____, 2004	Signature: _____ David Slaw
Dated: _____, 2004	Signature: _____ Sajid Usman
Dated: _____, 2004	Signature: _____ Rodney B. Whitsett

ASSIGNMENT

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Dated: _____, 2004	Signature: _____ Robert E. Wollan
Dated: _____, 2004	Signature: _____ Tore Berg
Dated: _____, 2004	Signature: _____ Vincent U. Dell'Anno
Dated: _____, 2004	Signature: _____ Julio J. Hernandez
Dated: _____, 2004	Signature: _____ Alyse S. Kornfeld
Dated: _____, 2004	Signature: _____ Steven L. Lew
Dated: <u>March 18</u> , 2004	Signature: <u>Dawn E. Palmer</u> Dawn E. Palmer
Dated: _____, 2004	Signature: _____ Kevin N. Quiring
Dated: _____, 2004	Signature: _____ David A. Shapiro
Dated: _____, 2004	Signature: _____ David Slaw
Dated: _____, 2004	Signature: _____ Sajid Usman
Dated: _____, 2004	Signature: _____ Rodney B. Whitsett

ASSIGNMENT

WHEREAS, We, Robert E. Wollan of St. Paul, Minnesota, Tore Berg of Denver, Colorado, Vincent U. Dell'Anno of Monument, Colorado, Julio J. Hernandez, Atlanta, Georgia, Alyse S. Kornfeld of New York, New York, Steven L. Lew of Newton, Massachusetts, Dawn E. Palmer of Danville, California, Kevin N. Quiring of Minneapolis, Minnesota, David A. Shapiro of Minneapolis, Minnesota, David Slaw of Nodlesville, Indiana, Sajid Usman of Leominster, Massachusetts, and Rodney B. Whitsett of Thousand Oaks, California, the undersigned inventors, have invented and own a certain invention entitled ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS for which an application is about to be made for Letters Patent of the United States, said application having been executed on even date herewith, and which may be identified in the United States Patent Office by Serial No. 10/811,439 filed March 26, 2004; and

WHEREAS, Accenture Global Services, GMBH, a corporation organized and existing under the laws of Switzerland, and having its principal offices at Geschäftshaus Herrenacker, 158200 Schaffhausen, Switzerland, is desirous of acquiring the entire right, title and interest in and to said invention, said application and in, to and under any and all Letters Patent to be obtained therefor;

NOW, THEREFORE, for good and valuable consideration to us in hand paid by said Accenture Global Services, GmbH, the receipt of which is hereby acknowledged, we have sold, assigned and transferred, and by these presents do hereby sell, assign and transfer unto the said Accenture Global Service, GmbH, its successors and assigns, our entire right, title and interest in and to said invention, said application and the Letters Patent, both foreign and domestic, that may or shall issue, including all of our rights under the International Convention, and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue said Letters Patent to the above-mentioned assignee in accordance herewith.

We hereby authorize the above-mentioned assignee, its successors and assigns or anyone it may properly designate, to insert in this instrument the filing date and Serial Number of said application when ascertained.

We further authorize said assignee, its successors and assigns, or anyone it may properly designate, to apply for Letters Patent, in its own name if desired, in any and all foreign countries, and additionally to claim the filing date of said United States application and/or otherwise take advantage of the provisions of the International Convention.

Upon said consideration, we do hereby covenant and agree with the said assignee, its successors and assigns, that we will not execute any writing or do any act whatsoever conflicting with these presents, and that we or our executors or administrators will at any time upon request, without further or additional consideration, but at the expense of said assignee, its successors and assigns, execute such additional writings and do such additional acts as said assignee, its successors and assigns, may deem necessary or desirable to perfect the assignee's enjoyment of this grant, and render all necessary assistance in making application for and obtaining original, divisional, continuation, reissued or extended Letters Patent of the United States, or of any and

all foreign countries on said invention, and in enforcing any rights, occurring as a result of such applications or patents, by giving testimony in any proceedings or transactions involving such applications or patents.

Dated: _____, 2004

Signature: _____
Robert E. Wollan

Dated: _____, 2004

Signature: _____
Tore Berg

Dated: _____, 2004

Signature: _____
Vincent U. Dell'Anno

Dated: _____, 2004

Signature: _____
Julio J. Hernandez

Dated: _____, 2004

Signature: _____
Alyse S. Kornfeld

Dated: _____, 2004

Signature: _____
Steven L. Lew

Dated: _____, 2004

Signature: _____
Dawn E. Palmer

Dated: March 19, 2004

Signature: Kevin N. Quiring
Kevin N. Quiring

Dated: _____, 2004

Signature: _____
David A. Shapiro

Dated: _____, 2004

Signature: _____
David Slaw

Dated: _____, 2004

Signature: _____
Sajid Usman

Dated: _____, 2004

Signature: _____
Rodney B. Whitsett

ASSIGNMENT

WHEREAS, We, Robert E. Wollan of St. Paul, Minnesota, Tore Berg of Denver, Colorado, Vincent U. Dell'Anno of Monument, Colorado, Julio J. Hernandez, Atlanta, Georgia, Alyse S. Kornfeld of New York, New York, Steven L. Lew of Newton, Massachusetts, Dawn E. Palmer of Danville, California, Kevin N. Quiring of Minneapolis, Minnesota, David A. Shapiro of Minneapolis, Minnesota, David Slaw of Nodlesville, Indiana, Sajid Usman of Leominster, Massachusetts, and Rodney B. Whitsett of Thousand Oaks, California, the undersigned inventors, have invented and own a certain invention entitled ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS for which an application is about to be made for Letters Patent of the United States, said application having been executed on even date herewith, and which may be identified in the United States Patent Office by Serial No. 10/811,438 filed March 26, 2004; and

WHEREAS, Accenture Global Services, GMBH, a corporation organized and existing under the laws of Switzerland, and having its principal offices at Geschäftshaus Herrenacker, 158200 Schaffhausen, Switzerland, is desirous of acquiring the entire right, title and interest in and to said invention, said application and in, to and under any and all Letters Patent to be obtained therefor;

NOW, THEREFORE, for good and valuable consideration to us in hand paid by said Accenture Global Services, GmbH, the receipt of which is hereby acknowledged, we have sold, assigned and transferred, and by these presents do hereby sell, assign and transfer unto the said Accenture Global Service, GmbH, its successors and assigns, our entire right, title and interest in and to said invention, said application and the Letters Patent, both foreign and domestic, that may or shall issue, including all of our rights under the International Convention, and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue said Letters Patent to the above-mentioned assignee in accordance herewith.

We hereby authorize the above-mentioned assignee, its successors and assigns or anyone it may properly designate, to insert in this instrument the filing date and Serial Number of said application when ascertained.

We further authorize said assignee, its successors and assigns, or anyone it may properly designate, to apply for Letters Patent, in its own name if desired, in any and all foreign countries, and additionally to claim the filing date of said United States application and/or otherwise take advantage of the provisions of the International Convention.

Upon said consideration, we do hereby covenant and agree with the said assignee, its successors and assigns, that we will not execute any writing or do any act whatsoever conflicting with these presents, and that we or our executors or administrators will at any time upon request, without further or additional consideration, but at the expense of said assignee, its successors and assigns, execute such additional writings and do such additional acts as said assignee, its successors and assigns, may deem necessary or desirable to perfect the assignee's enjoyment of this grant, and render all necessary assistance in making application for and obtaining original, divisional, continuation, reissued or extended Letters Patent of the United States, or of any and

all foreign countries on said invention, and in enforcing any rights, occurring as a result of such applications or patents, by giving testimony in any proceedings or transactions involving such applications or patents.

Dated: _____, 2004

Signature: _____
Robert E. Wollan

Dated: _____, 2004

Signature: _____
Tore Berg

Dated: _____, 2004

Signature: _____
Vincent U. Dell'Anno

Dated: _____, 2004

Signature: _____
Julio J. Hernandez

Dated: _____, 2004

Signature: _____
Alyse S. Kornfeld

Dated: _____, 2004

Signature: _____
Steven L. Lew

Dated: _____, 2004

Signature: _____
Dawn E. Palmer

Dated: _____, 2004

Signature: _____
Kevin N. Quiring

Dated: 03/18/04, 2004

Signature: David A. Shapiro
David A. Shapiro

Dated: _____, 2004

Signature: _____
David Slaw

Dated: _____, 2004

Signature: _____
Sajid Usman

Dated: _____, 2004

Signature: _____
Rodney B. Whitsett

ASSIGNMENT

WHEREAS, We, Robert E. Wollan of St. Paul, Minnesota, Tore Berg of Denver, Colorado, Vincent U. Dell'Anno of Monument, Colorado, Julio J. Hernandez, Atlanta, Georgia, Alyse S. Kornfeld of New York, New York, Steven L. Lew of Newton, Massachusetts, Dawn E. Palmer of Danville, California, Kevin N. Quiring of Minneapolis, Minnesota, David A. Shapiro of Minneapolis, Minnesota, David Slaw of Noblesville, Indiana, Sajid Usman of Leominster, Massachusetts, and Rodney B. Whitsett of Thousand Oaks, California, the undersigned inventors, have invented and own a certain invention entitled ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS for which an application is about to be made for Letters Patent of the United States, said application having been executed on even date herewith, and which may be identified in the United States Patent Office by Serial No. 10/811,439 filed March 26, 2004; and

WHEREAS, Accenture Global Services, GMBH, a corporation organized and existing under the laws of Switzerland, and having its principal offices at Geschäftshaus Herrenacker, 158200 Schaffhausen, Switzerland, is desirous of acquiring the entire right, title and interest in and to said invention, said application and in, to and under any and all Letters Patent to be obtained therefor;

NOW, THEREFORE, for good and valuable consideration to us in hand paid by said Accenture Global Services, GmbH, the receipt of which is hereby acknowledged, we have sold, assigned and transferred, and by these presents do hereby sell, assign and transfer unto the said Accenture Global Service, GmbH, its successors and assigns, our entire right, title and interest in and to said invention, said application and the Letters Patent, both foreign and domestic, that may or shall issue, including all of our rights under the International Convention, and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue said Letters Patent to the above-mentioned assignee in accordance herewith.

We hereby authorize the above-mentioned assignee, its successors and assigns or anyone it may properly designate, to insert in this instrument the filing date and Serial Number of said application when ascertained.

We further authorize said assignee, its successors and assigns, or anyone it may properly designate, to apply for Letters Patent, in its own name if desired, in any and all foreign countries, and additionally to claim the filing date of said United States application and/or otherwise take advantage of the provisions of the International Convention.

Upon said consideration, we do hereby covenant and agree with the said assignee, its successors and assigns, that we will not execute any writing or do any act whatsoever conflicting with these presents, and that we or our executors or administrators will at any time upon request, without further or additional consideration, but at the expense of said assignee, its successors and assigns, execute such additional writings and do such additional acts as said assignee, its successors and assigns, may deem necessary or desirable to perfect the assignee's enjoyment of this grant, and render all necessary assistance in making application for and obtaining original, divisional, continuation, reissued or extended Letters Patent of the United States, or of any and

all foreign countries on said invention, and in enforcing any rights, occurring as a result of such applications or patents, by giving testimony in any proceedings or transactions involving such applications or patents.

Dated: _____, 2004 Signature: _____
Robert E. Wollan

Dated: _____, 2004 Signature: _____
Tore Berg

Dated: _____, 2004 Signature: _____
Vincent U. Dell'Anno

Dated: _____, 2004 Signature: _____
Julio J. Hernandez

Dated: _____, 2004 Signature: _____
Alyse S. Kornfeld

Dated: _____, 2004 Signature: _____
Steven L. Lew

Dated: _____, 2004 Signature: _____
Dawn E. Palmer

Dated: _____, 2004 Signature: _____
Kevin N. Quiring

Dated: _____, 2004 Signature: _____
David A. Shapiro

Dated: 24 March, 2004 Signature: 
David Slaw

Dated: _____, 2004 Signature: _____
Sajid Usman

Dated: _____, 2004 Signature: _____
Rodney B. Whitsett

ASSIGNMENT

WHEREAS, We, Robert E. Wollan of St. Paul, Minnesota, Tore Berg of Denver, Colorado, Vincent U. Dell'Anno of Monument, Colorado, Julio J. Hernandez, Atlanta, Georgia, Alyse S. Kornfeld of New York, New York, Steven L. Lew of Newton, Massachusetts, Dawn E. Palmer of Danville, California, Kevin N. Quiring of Minneapolis, Minnesota, David A. Shapiro of Minneapolis, Minnesota, David Slaw of Nodlesville, Indiana, Sajid Usman of Leominster, Massachusetts, and Rodney B. Whitsett of Thousand Oaks, California, the undersigned inventors, have invented and own a certain invention entitled ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS for which an application is about to be made for Letters Patent of the United States, said application having been executed on even date herewith, and which may be identified in the United States Patent Office by Serial No. 10/811,439 filed March 26, 2004; and

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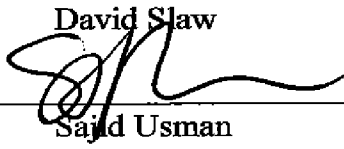
NOW, THEREFORE, for good and valuable consideration to us in hand paid by said Accenture Global Services, GmbH, the receipt of which is hereby acknowledged, we have sold, assigned and transferred, and by these presents do hereby sell, assign and transfer unto the said Accenture Global Service, GmbH, its successors and assigns, our entire right, title and interest in and to said invention, said application and the Letters Patent, both foreign and domestic, that may or shall issue, including all of our rights under the International Convention, and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue said Letters Patent to the above-mentioned assignee in accordance herewith.

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We further authorize said assignee, its successors and assigns, or anyone it may properly designate, to apply for Letters Patent, in its own name if desired, in any and all foreign countries, and additionally to claim the filing date of said United States application and/or otherwise take advantage of the provisions of the International Convention.

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all foreign countries on said invention, and in enforcing any rights, occurring as a result of such applications or patents, by giving testimony in any proceedings or transactions involving such applications or patents.

Dated: _____, 2004	Signature: _____ Robert E. Wollan
Dated: _____, 2004	Signature: _____ Tore Berg
Dated: _____, 2004	Signature: _____ Vincent U. Dell'Anno
Dated: _____, 2004	Signature: _____ Julio J. Hernandez
Dated: _____, 2004	Signature: _____ Alyse S. Kornfeld
Dated: _____, 2004	Signature: _____ Steven L. Lew
Dated: _____, 2004	Signature: _____ Dawn E. Palmer
Dated: _____, 2004	Signature: _____ Kevin N. Quiring
Dated: _____, 2004	Signature: _____ David A. Shapiro
Dated: _____, 2004	Signature: _____ David Slaw
Dated: 3/21, 2004	Signature:  Sajid Usman
Dated: _____, 2004	Signature: _____ Rodney B. Whitsett

ASSIGNMENT

WHEREAS, We, Robert E. Wollan of St. Paul, Minnesota, Tore Berg of Denver, Colorado, Vincent U. Dell'Anno of Monument, Colorado, Julio J. Hernandez, Atlanta, Georgia, Alyse S. Kornfeld of New York, New York, Steven L. Lew of Newton, Massachusetts, Dawn E. Palmer of Danville, California, Kevin N. Quiring of Minneapolis, Minnesota, David A. Shapiro of Minneapolis, Minnesota, David Slaw of Nodlesville, Indiana, Sajid Usman of Leominster, Massachusetts, and Rodney B. Whitsett of Thousand Oaks, California, the undersigned inventors, have invented and own a certain invention entitled ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS for which an application is about to be made for Letters Patent of the United States, said application having been executed on even date herewith, and which may be identified in the United States Patent Office by Serial No. 10/811,439 filed March 26, 2004; and

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all foreign countries on said invention, and in enforcing any rights, occurring as a result of such applications or patents, by giving testimony in any proceedings or transactions involving such applications or patents.

Dated: _____, 2004	Signature: _____ Kevin N. Quiring
Dated: _____, 2004	Signature: _____ Tore Berg
Dated: _____, 2004	Signature: _____ Vincent U. Dell'Anno
Dated: _____, 2004	Signature: _____ Julio J. Hernandez
Dated: _____, 2004	Signature: _____ Alyse S. Kornfeld
Dated: _____, 2004	Signature: _____ Steven L. Lew
Dated: _____, 2004	Signature: _____ Dawn E. Palmer
Dated: _____, 2004	Signature: _____ David A. Shapiro
Dated: _____, 2004	Signature: _____ David Slaw
Dated: _____, 2004	Signature: _____ Sajid Usman
Dated: <u>Jul 10</u> , 2004	Signature: <u>Rodney R. Whitsett</u> Rodney R. Whitsett
Dated: _____, 2004	Signature: _____ Robert E. Wollan