

03-09-2004

COVER SHEET

PATENT AND TRADEMARK OFFICE

Y

TO THE HONORABLE DIRECTOR
ORIGINAL DOCUMENTS OR COPY

102687494

TRADEMARK OFFICE. PLEASE RECORD THE ATTACHED

1. Name of conveying party:

Name: Motive Communications, Inc.
 Street Address: 12515 Research Blvd., Building 5
 City: Austin
 State: Texas
 Zip Code: 78759
 Country: USA

Additional name(s) of conveying party(ies) attached?

☐ Yes☒ No

2. Name and address of receiving party:

Name: Motive, Inc.
 Street Address: 12515 Research Blvd., Building 5
 City: Austin
 State: Texas
 Zip Code: 78759
 Country: USA

3. Nature of Conveyance:

- ☐ Assignment ☐ Merger
☐ Security Agreement ☒ Change of Name
☐ Other

Execution Date: December 1, 2003

Additional name(s) & address(es) attached?

☐ Yes ☒ No

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is:

A. Patent Application No.(s) -

PLEASE SEE ATTACHED

B. Patent No.(s)

PLEASE SEE ATTACHED

Additional numbers attached?



Yes



No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: D'Ann Naylor Rifai
 Firm: CAMPBELL STEPHENSON ASCOLESE LLP
 Address: 4807 Spicewood Springs Rd.
 Address: Bldg. 4, Suite 201
 City Austin State TX Zip 78759

6. Total number of applications and patents involved:

Applications = 11 Patents = 8

7. Total fee (37 CFR 3.41):

\$760.00

- ☒ Authorized to be charged to Deposit Account 502306
☒ Charge Deposit Account 502306 for any additional fees required for this conveyance and credit deposit account 502306 any amounts overpaid

DO NOT USE THIS SPACE

8. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

D'Ann Naylor Rifai, Reg. No. 47,026
 Name of Person Signing

Signature

Date

Total number of pages including cover sheet, attachments, and documents: 5

03/08/2004 LMUELLER 00000027 502306 09310795

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*** **PENDING APPLICATIONS** ***

RECORDATION FORM COVER SHEET ATTACHMENT SUBMITTED
ON FEBRUARY 27, 2004

Conveying Party: Motive Communications, Inc.

Receiving Party: **MOTIVE, INC.**

TOTAL APPLICATIONS = 11

(Count)	Application No.	Filing Date	Attorney Docket No.
1.	09/310,795	5/12/99	MTV0002US
2.	10/107,557	3/27/02 (claiming benefit of 7/5/01)	MTV0009C1US
3.	10/107,772	3/27/02 (claiming benefit of 3/5/01)	MTV0011C1US
4.	10/349,841	1/23/03	MTV0012US
5.	10/734,911	12/12/03	MTV0013US
6.	09/542,602	4/4/00	MTV0014US
7.	09/542,274	4/4/00	MTV0015US
8.	09/542,273	4/4/00	MTV0016US
9.	09/653,486	8/31/00	MTV0017US
10.	10/715,928	11/18/03	MTV0018US
11.	10/734,841	12/12/03	MTV0022US

*** PATENTS ***

RECORDATION FORM COVER SHEET ATTACHMENT SUBMITTED
ON FEBRUARY 27, 2004

Conveying Party: Motive Communications, Inc.

Receiving Party: **MOTIVE, INC.**

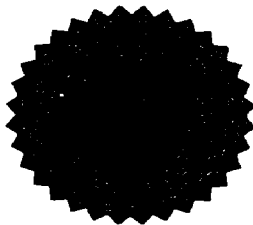
TOTAL PATENTS = 8

(Count)	Patent No.	Issue Date	Application No.	Filing Date	Attorney Docket No.
1.	6,658,598	12/2/03	09/505,502	2/17/00	MTV0007US
2.	6,615,240	9/2/03	09/215,873	12/18/98	MTV0004US
3.	6,542,898 B1	4/1/03	09/310,399	5/12/99	MTV0003US
4.	6,477,531	11/05/02	09/216,212	12/18/98	MTV0006US
5.	6,357,017	3/12/02	09/663,212	9/15/00	MTV0001C1US
6.	6,185,606	2/6/01	09/189,328	11/9/98	MTV0008US
7.	6,145,096	11/7/00	09/073,464	5/6/98	MTV0001US
8.	6,694,314	2/17/04	09/215,880	12/18/98	MTV0005US

The First State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "MOTIVE COMMUNICATIONS, INC.", CHANGING ITS NAME FROM "MOTIVE COMMUNICATIONS, INC." TO "MOTIVE, INC.", FILED IN THIS OFFICE ON THE SECOND DAY OF DECEMBER, A.D. 2003, AT 12:21 O'CLOCK P.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.



Harriet Smith Windsor
Harriet Smith Windsor, Secretary of State

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030769228

AUTHENTICATION: 2781828

DATE: 12-02-03

**CERTIFICATE OF AMENDMENT
TO THE
RESTATED CERTIFICATE OF INCORPORATION
OF
MOTIVE COMMUNICATIONS, INC.**

December 1, 2003

Pursuant to the provisions of Section 242 of the Delaware General Corporation Law (the "General Corporation Law"), Motive Communications, Inc., a Delaware corporation (the "Corporation"), adopts the following Certificate of Amendment to its Restated Certificate of Incorporation:

FIRST: The name of the Corporation is Motive Communications, Inc.

SECOND: Article I of the Restated Certificate of Incorporation of the Corporation is hereby amended (the "Amendment") to read in its entirety as follows:

"The name of this corporation is Motive, Inc."

THIRD: The Amendment has been recommended by the Board of Directors of the Corporation and duly approved and adopted, in accordance with Section 242 of the General Corporation Law, by the stockholders of the Corporation by written consent in lieu of a meeting.

IN WITNESS WHEREOF, the Corporation has caused this Certificate of Amendment to its Restated Certificate of Incorporation to be executed in its corporate name this 1st day of December, 2003.

MOTIVE COMMUNICATIONS, INC.

By: 

Scott Harmon
Chief Executive Officer

AUS01:330155.1