PATENT ASSIGNMENT

Electronic Version v1.1
Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
Rockwell International Corporation	08/12/2004

RECEIVING PARTY DATA

Name:	Rockwell Electronic Commerce Technologies, LLC
Street Address:	300 Bauman Court
City:	Wood Dale
State/Country:	ILLINOIS
Postal Code:	60191

PROPERTY NUMBERS Total: 84

Property Type	Number
Application Number:	09032551
Application Number:	10103479
Application Number:	09246389
Application Number:	09172362
Application Number:	09300676
Application Number:	09505318
Application Number:	09511526
Application Number:	09434640
Application Number:	09476750
Application Number:	09664620
Application Number:	09491828
Application Number:	09584306
Application Number:	09675597
Application Number:	09484140
Application Number:	10295275

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Application Number:	09669983
Application Number:	09670093
Application Number:	10027197
Application Number:	09615266
Application Number:	10093304
Application Number:	10259359
Application Number:	09499817
Application Number:	09676398
Application Number:	09604128
Application Number:	10150890
Application Number:	09918902
Application Number:	09637969
Application Number:	10156406
Application Number:	09846544
Application Number:	10235751
Application Number:	09902205
Application Number:	10044868
Application Number:	09879423
Application Number:	10260831
Application Number:	09961875
Application Number:	10078049
Application Number:	09966688
Application Number:	09941046
Application Number:	10090499
Application Number:	09992367
Application Number:	10011578
Application Number:	10285868
Application Number:	10114487
Application Number:	09992138
Application Number:	09997754
Application Number:	09995027
Application Number:	10093192
Application Number:	10037998
Application Number:	10214674
Application Number:	10008175

Application Number:	09997912
Application Number:	10261058
Application Number:	10228980
Application Number:	10253094
Application Number:	10118882
Application Number:	10259358
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Application Number:	10099784
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Application Number:	10403583
Application Number:	10675316
Application Number:	10616016
Application Number:	10442000
Application Number:	10673776
Application Number:	10624223
Application Number:	10675371
Application Number:	10760577
Application Number:	10659809
Application Number:	10761012
Application Number:	10831993
Application Number:	10825570
Application Number:	10788231
Application Number:	10253120
Application Number:	10651329

CORRESPONDENCE DATA

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Total Attachments: 9
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ASSIGNMENT

(U.S. PATENT APPLICATIONS)

WHEREAS, Rockwell Automation, Inc. a Delaware corporation (formerly known as Rockwell International Corporation); Rockwell Collins, Inc., a Delaware corporation; Rockwell Scientific Company, LLC, a Delaware limited liability company formerly known as Rockwell Science Center, LLC; Conexant Systems, Inc. (a Delaware corporation formerly known as Rockwell Semiconductor Systems Inc.); Rockwell FirstPoint Contact Corporation, a Delaware corporation formerly known as Rockwell Electronic Commerce Corporation; and Rockwell Scientific Licensing, LLC (a Delaware limited liability company formerly known as Rockwell Technologies, LLC) ("Assignors") desire to assign to Rockwell Electronic Commerce Technologies, LLC, a Delaware limited liability company ("Assignee"), any and all right, title and interest owned by Assignors in and to the U.S. patent applications identified on Schedule A attached hereto (the "Applications");
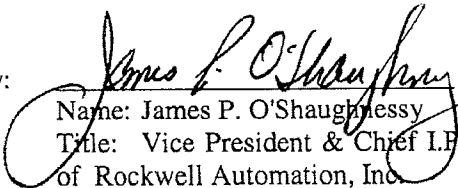
NOW, THEREFORE, in consideration of good and valuable consideration delivered by Assignee to Assignors, the receipt and sufficiency of which are hereby acknowledged, Assignors hereby sell, grant, assign, convey and transfer unto Assignee any and all right, title and interest owned by Assignors, individually or collectively, in and to the Applications, including any and all right, title and interest in the inventions disclosed therein, any applications or patents arising therefrom or any continuation or divisions thereof, and any and all re-examinations or reissues thereof and the subject matter of any and all claims which may be obtained in every such patent or patent

PATENT
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application, the same to be held and enjoyed by Assignee, its successors, assigns or other legal representatives, for its own use and advantage, and for the use and advantage of its successors, assigns or other legal representatives, to the end of the term or terms for which patents are or may be granted, reissued or re-examined, as fully and entirely as the same would have been held and enjoyed by Assignors had this Assignment not been made, including all rights to profits and damages by reason of past infringement of the patents by any party or parties, with the right to sue and collect the same for its own use and benefit, and for the use and benefit of its successors, assigns or other legal representatives.
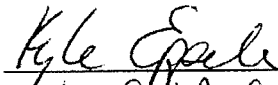
Assignors hereby appoint Assignee its attorney-in-fact to act in Assignor's name, place and stead to execute, deliver and record any document or instrument of assignment required in any country in which any applications or patents arising from the Applications are pending or issued, granting or confirming the rights granted herein, but only to the extent of those rights granted herein in connection with the Applications.
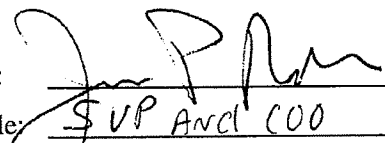
The undersigned declares and states that pursuant to applicable agreements between the Assignors he is properly authorized by the Assignors to execute this instrument on behalf of said Assignors.
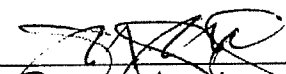
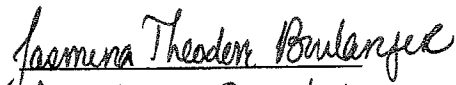IN WITNESS WHEREOF, Assignor has caused this Assignment to be duly executed on this 12 day of _August 2004_ .

By: _James P. O'Shaughnessy_
       Name: James P. O'Shaughnessy
       Title: Vice President & Chief I.P. Counsel
       of Rockwell Automation, Inc.

For: Rockwell Automation, Inc.
       Rockwell FirstPoint Contact

By: _Kyle Gale_
Title: _Chief I.P. Counsel_

For: Rockwell Collins, Inc.

By: _____
Title: _SVP And COO_

For: Rockwell Scientific Company LLC

By: _____
Title: _President, RSL_

For: Rockwell Scientific Licensing, LLC

By: _Jasmina Theoden Boulanger_
Title: _Assistant Secretary_

For: Conexant Systems, Inc.

SCHEDULE A
(U.S. PATENT APPLICATIONS)

Application No.	Filing Date	Title
09/032,551	2/26/1998	Internet Web Site With Audio Interconnect and Automatic Call Distributor
10/103,479	3/21/2002	Search Agent for Searching the Internet
09/246,389	2/9/1999	Selective Messaging in a Multiple Messaging Link Environment
09/172,362	10/14/1998	Neural Network for Controlling Calls in a Telephone Systems
09/300,676	4/27/1999	Dynamic Skilled-Based Called Routing
09/505,318	2/16/2000	ACD Multimedia Customer Contact Routing with Delay Announcements
09/511,526	2/23/2000	Timeslot Interchange Circuit Supporting PCM, ADPCM, and Multiple Data Channel Connectivity to TI and EI Circuits
09/434,640	11/5/1999	Emergency Services Management Network Utilizing Broadband Voice Over Data Networks
09/476,750	12/30/1999	Tracking Agent Call Processing Locations in Connection with an Automatic Call Distribution System
09/664,620	9/19/2000	System and Method for Providing Informative Communication
09/491,828	1/26/2000	Schedule Based Transaction Routing
09/584,306	5/31/2000	2D/3D Coordinate System Assigned to Entities in the 3SC Server and 2D/3D Entity Mapping Using VRML and Javascript
09/675,597	9/29/2000	3SC Server Remote Data Access Via Voice Response System
09/484,140	1/18/2000	Call Routing Based on Language of Person Answering the Phone

Application No.	Filing Date	Title
10/295,275	11/15/2002	System and Method for Predicting Customer Contact Outcomes
09/669,983	9/26/2000	Natural Language Agent for Monitoring a Threaded Discussion
09/670,093	9/26/2000	Method of Creating Scripts by Translating Agent/Customer Conversations
10/027,197	12/20/2001	Method of Providing Background and Video Patterns
09/615,266	7/13/2000	Voice Filter for Normalizing an Agent's Emotional Response
10/093,304	3/7/2002	Method and System for Transacting and Negotiating Business Over a Communication Network Using an Infomediary Computer
10/259,359	9/27/2002	Method Selecting Actions or Phases for an Agent by Analyzing Conversation Content and Emotional Inflection
09/499,817	2/8/2000	Providing Customer Data to an Automatic Call Distribution System Agent
09/676,398	9/29/2000	Method and System for Transferring Contact-Specific Data to Second Party
09/604,128	6/27/2000	Redundant Channels Over a Packet Network
10/150,890	5/16/2002	Method and Apparatus for Agent Optimization Using Speech Synthesis and Recognition
09/918,902	7/31/2001	System and Method for Distributing Customer Contacts
09/637,969	8/11/2000	Method and Apparatus for Allocating Resources of a Contact Center
10/156,406	5/28/2002	Web Callback Through Multimedia Devices
09/846,544	5/1/2001	Voice Over Packet Network Phone
10/235,751	9/5/2002	Internet Architecture for Software Based ACD

Application No.	Filing Date	Title
09/902,205	7/10/2001	Software Based Single Agent Multipoint Conference Capability
10/044,868	1/10/2002	Combined Caller and Agent Endpoint Manager
09/879,423	6/12/2001	Multi-Site Responsibility-Based Routing
10/260,831	9/30/2002	Contact Center Autopilot Architecture
09/961,875	9/24/2001	Contact Center Autopilot Algorithms
10/078,049	2/19/2002	System and Method for Predictive Customer Contacts
09/966,688	9/28/2001	Streaming Announcements to Agents of an ACD
09/941,046	8/28/2001	Agent Desktop Management System with Agent Training
10/090,499	3/4/2002	Intelligent Interactive Voice Response Unit
09/992,367	11/6/2001	Method of Optimizing Call Center Resources Based Upon Statistics
10/011,578	11/5/2001	Method of Delivering Enterprise Data Through a Call Center
10/285,868	11/1/2002	GUI for Organizational Environment
10/114,487	4/2/2002	Contact Center Data Integration with Enterprise Applications
09/992,138	11/16/2001	Method and Apparatus for Sharing Customer Data
09/997,754	11/30/2001	Method and System for Data Field Reuse
09/995,027	11/27/2001	Method and System for Routing Transactions in an Automatic Call Distribution System Based on Non-Voice Dialog Agent Skill Set
10/093,192	3/7/2002	Method and System for Adding Text Data to Data Communication Sessions
10/037,998	1/3/2002	Method of Allocating Data Communication Sessions Based Upon User Information

Application No.	**Filing Date**	**Title**
10/214,674	8/8/2002	Method and Apparatus for Determining a Real Time Average Speed of Answer in an Automatic Call Distribution System
10/008,175	11/13/2001	Method and Apparatus for Providing Music to an Agent During Non-Voice Dialog Communication in an Automatic Call Distributor System
09/997,912	11/30/2001	Multi-Protocol Agent Telephone System
10/261,058	9/30/2002	Method and Apparatus for Detecting Echo Canceller
10/228,980	8/27/2002	Method and Apparatus for Inquiry Resolution in a Transaction Processing System
10/253,094	9/24/2002	Media Translator for Transaction Processing System
10/118,882	4/9/2002	Utilization of Agent Idle Time in a Communication System
10/259,358	9/27/2002	Best Practices Learning for Agents in a Communication System
10/259,356	9/27/2002	Third Party Coaching for Agents in a Communication System
10/099,784	3/15/2002	Transaction Outcome State Mapping
10/304,873	11/26/2002	Virtual Reality Enabled Transaction Processing System
10/096,235	3/12/2002	Customer Touch-Point Scoring System
10/103,454	3/21/2002	Adaptive Transaction Guidance
10/304,872	11/26/2002	Personality Based Routing
10/649,539	8/27/2003	Skill Based Chat Function in a Communuication System
10/648,923	8/27/2003	System and Method for Providing Informative Communication
10/231,623	8/30/2002	Apparatus and Method for Providing Caller-Specific Data to Agent Station and for Automatically Launching Corresponding Application

Application No.	Filing Date	Title
10/306,544	11/27/2002	System and Method for Recording Incoming Calls on Demand in a Transaction Processing System
10/278,368	10/23/2002	Method Abandoned Call Rescue
10/320,002	12/16/2002	Contact Identifier for Message Types
10/278,367	10/23/2002	Web Assistant
10/403,583	3/31/2003	System for Optimizing Business Rule Resources
10/675,316	9/30/2003	Multi-Media Transactions Presentation Based on User Physical Characteristics
10/616,016	7/9/2003	Agent Registration and Bidding System
10/442,000	5/20/2003	System and Method for Optimizing Call Routing to an Agent
10/673,776	9/29/2003	Contact Manipulation and Retrieval System
10/624,223	7/22/2003	Transaction Time Tracking and Reporting System
10/675,371	9/30/2003	Data Session Notification Means and Method
10/760,577	1/20/2004	IP ACD Using SIP Format
10/659,809	9/11/2003	Method and system for Establishing Voice Communications Using a Computer Network
10/761,012	1/20/2004	IP ACD Using Buffer Server
10/831,993	04/26/2004	Contact Control Using State Machine
10/825,570	04/15/2004	A System for Contact System Entities Beyond End-Points to Track State Availability and Capabilities by Implementing SIP Presence Technologies
10/659,809	9/11/2003	Method and System for Establishing Voice Communications Using a Computer Network
	6/7/2004	Secure Customer Communication Method and System
10/788,231	2/26/2004	Session to Track Actual E-Mail Handling Time

Application No.	Filing Date	Title
10/253,120	9/24/2002	Method and Apparatus for Assigning Priorities by Applying Dynamically-Changeable Business Rules
10/651,329	8/28/2003	Automatic Contact Navigation Assistant