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1 SHEET U.S. DEPARTMENT OF COMMERCE  
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Robert A. Rossi Jr.  
Trent M. Swanson  
  
Additional name(s) of conveying party(ies) attached?  Yes  No

2. Name and address of receiving party(ies)  
Name: Microsoft Corporation  
Internal Address: \_\_\_\_\_  
Street Address: One Microsoft Way  
City: Redmond State: WA Zip: 98052-6399  
Additional name(s) & address(es) attached?  Yes  No

19587 U.S. PTO  
10/857543  
052804

3. Nature of conveyance:  
 Assignment  Merger  
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 Other \_\_\_\_\_  
  
Execution Date: 05/27/2004

4. Application number(s) or patent number(s):  
If this document is being filed together with a new application, the execution date of the application is: 05/27/2004  
A. Patent Application No.(s)  
10/857543  
Additional numbers attached?  Yes  No

B. Patent No.(s)

5. Name and address of party to whom correspondence concerning document should be mailed:  
Name: David M. Huntley, Reg. No. 40,309  
Internal Address: Lee & Hayes, PLLC  
Street Address: 421 West Riverside Avenue  
Suite 500  
City: Spokane State: WA Zip: 99201

6. Total number of applications and patents involved: 1  
7. Total fee (37 CFR 3.41).....\$ 40.00  
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*To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.*  
David M. Huntley, Reg. No. 40,309  
Name of Person Signing David M. Huntley Signature 5/28/2004 Date  
Total number of pages including cover sheet, attachments, and documents: 3

Mail documents to be recorded with required cover sheet information to:  
Mail Stop Assignment Recordation Services  
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PATENT  
REEL: 015439 FRAME: 0967

Attorney Docket No. MS1-1948US  
MS Docket No. 307792.01

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Serial Number.....  
Filing Date..... Executed Concurrently Herewith  
Inventorship..... Rossi et al.  
Applicant..... Microsoft Corporation  
Attorney's Docket No. .... MS1-1948US  
MSDocket No..... 307792.01  
Title: Strategies for Providing Just-In-Time User Assistance

**PATENT ASSIGNMENT**

**PARTIES TO THE ASSIGNMENT**

Assignor(s):

Robert A. Rossi Jr.  
16909 NE 1st St.  
Bellevue, WA 98008

Trent M. Swanson  
15817 NE 90th Street #F442  
Redmond WA 98052

Assignee:

Microsoft Corporation  
Corporation in the State of Washington  
One Microsoft Way  
Redmond, WA 98052

**AGREEMENT**

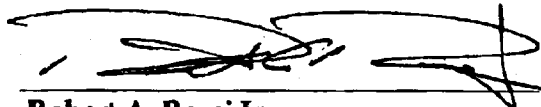
WHEREAS, ASSIGNOR(S) (listed above) are inventor(s) of an invention entitled "Strategies for Providing Just-In-Time User Assistance," as described and claimed in the specification forming part of an application for United States letters patent referenced above;

WHEREAS, Microsoft Corporation (hereinafter referred to as ASSIGNEE), a corporation of the State of Washington having a place of business at One Microsoft Way, Redmond, WA 98052, is desirous of acquiring the entire right, title and interest in and to the invention and in and to any letters patent that may be granted therefore in the United States and in any and all foreign countries;

NOW, THEREFORE, in exchange for good and valuable consideration, the receipt of which is hereby acknowledged, ASSIGNOR(S) hereby sell, assign and transfer unto ASSIGNEE, the entire right, title and interest in and to said invention, said application and any and all letters patent which may be granted for said invention in the United States of America and its territorial possessions and in any and all foreign countries, and in any and all divisions, reissues and continuations thereof, including the right to file foreign applications directly in the name of ASSIGNEE and to claim priority rights deriving from said United States application to which said foreign applications are entitled by virtue of international convention, treaty or otherwise, said invention, application and all letters patent on said invention to be held and enjoyed by ASSIGNEE and its successors and assigns for their use and benefit and of their successors and assigns as fully and entirely as the same would have been held and enjoyed by ASSIGNOR(S) had this assignment, transfer and sale not been made. ASSIGNOR(S) hereby authorize and request the Commissioner of Patents and Trademarks to issue all letters patent on said invention to ASSIGNEE. ASSIGNOR(S) agree to execute all instruments and documents required for the making and prosecution of applications for United States and foreign letters patent on said invention, for litigation regarding said letters patent, or for the purpose of protecting title to said invention or letters patent therefore.

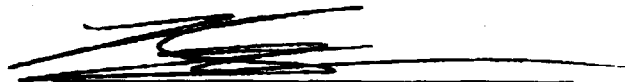
05-27-04

Date

  
Robert A. Rossi Jr.

05/27/04

Date

  
Trent M. Swanson